

### mageants



# WHATSAPP CHAT

MAGENTO 2

Mageants WhatsAppChat - Magento 2

#### **USER MANUAL**

Supported Version: 2.0, 2.1, 2.2, 2.3, 2.4

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### Preface

- This extension help to chat direct with us on simply scan QR-code
- Easy to change whats app icon and it's position from admin
- It's responsive mobile as well desktop.



### Installation:

There are two ways of installing extension in magento2.

Using COMMAND LINE.
 Manually install extension.

**Option 1:** Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line.

- Step 1: Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 3:** Disable the cache under System  $\rightarrow$  Cache Management.
- **Step 4:** Enter the following at the command line: php bin/magento setup:upgrade php bin/magento setup:di:compile php bin/magento setup:static-content:deploy -f
- Step 5: Once you complete above steps log out and log in back to the admin panel and switch toStores -> Configuration -> Mageants -> WhatsApp Chat , The module will be displayed in the admin panel.



- **Option 2:** Magento 2 install extension manually.
- **Step 1:** Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 4:** Disable the cache under System → Cache Management
- Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Mageants -> WhatsApp Chat, The module will be displayed in the admin panel.



### Back-end Example

### **CONFIGURATION:**

After Installation of Extension log in to Magento admin panel for set configuration of the extension.

You can find configuration at **Stores -> Configuration -> Mageants -> WhatsApp Chat.** 

MAGEANTS	^	General Configuration	Module Enable / Disable	6
	Add Wh	atsapp Phone Number	ble Yes 👻	
		WhatsApp Phone Num [store v	ber .	
WhatsApp Chat		Add Message Add Message	Phone number with country code and in format e.g. +9195xxxxxxxx every Hello !! I am interested in your Product. This message will automatically appear in the text field of a chat	
SENERAL	~	WhatsApp Chat Button Settings		Q
	~			

### > General Configuration:

- Enable:
  - Set yes to Enable Module.
- WhatsApp Phone Number:
  - Add WhatsApp Phone Number with country code.
- Message:

- This message will automatically appear in the text field of a chat.

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	ſ	ngge Perfo	ents rmant Magento Extensions		
Scope: Default Config 🔹 🕜					Save Config
MAGEANTS	^ Genera	l Configuration	Class Button Enable	And Disphla	$\odot$
	Whats/	App Chat Button Settings		e And Disable	$\odot$
		Close Button [store view]	Enable	*	
WhatsApp Chat	Enable For Spe (From Time an	d To Time) Show for Specifica Time	show close icon on frontend chat logo secton. Yes	*	
		Time From [store view]	07/11/2023	10001 10001	
GENERAL	~	Time To	07/18/2023	1	
	Chat Icon	Position WhatsApp Chat Image Position	Bottom-Right	•	5.00
CATALOG	~		Whatsapp chat Image position to be shown on frontend	Add A	nimation Effect
SECURITY	~	Animation Effect [store view]	Space In Down	· ·	
CUSTOMERS	~	WhatsApp Chat Image [store view]	S Choose file No file chosen Upload Cl	nat Icon	
SALES	Add Icon Relat		malayy charmage to be shown on miniterio		
RS	~	(store view)	E.G. "20px 10px", "0px 0px", "-10px 20px" etc		
	~				

#### > WhatsApp Chat Button Settings

- WhatsApp chat image position:
  - Chat icon position show on frontend
- Close Button:
  close button Enable and disable
- Show for Specifics Time:
  Show Icon For Specific Time From Time to To Time
- Animation Effect:
   Add Animation effect on WhatsApp Chat Icon
- WhatsApp chat image:
  - Upload a WhatsApp icon image
- Relative icon position:
  - Whatsapp icon relative position on frontend.



## **Frontend Example**

• WhatsApp chat icon show on frontend as per below screenshot:







 Customer click on whatsapp icon on desktop it's show on new tab below screenshot:

WHATSAPP WEB	
Scan QR code to Chat With Us	Log in to WhatsApp Web to share
Use WhatsApp on your computer	
1. Open WhatsApp on your phone	
<ol> <li>2. Tap Menu : or Settings (b) and select Linked Devices</li> <li>3. Tap on Link a device</li> </ol>	
4. Point your phone to this screen to capture the QR code	
Link with phone number	

• default message show from admin:





### Thank you!

if you have any questions or feature suggestions, please contact us at: <u>https://www.mageants.com/contact-us</u>

Your feedback is absolutely welcome!