

# Survey

## FOR MAGENTO 2



## Survey – Magento 2

### User Manual

Supported Version: 2.1, 2.2, 2.3, 2.4

## Table Of Contents

|  |           |
|--|-----------|
| <b>Preface .....</b>   | <b>3</b>  |
| <b>Installation.....</b>                                       | <b>4</b>  |
| Option 1: Magento 2 install extension using COMMAND LINE ..... | 4         |
| Option 2: Magento 2 install extension manually .....           | 5         |
| <b>Configuration.....</b>                                      | <b>6</b>  |
| <b>Backend Example .....</b>                                   | <b>7</b>  |
| <b>Front end Example.....</b>                                  | <b>19</b> |

## **Preface :**

Survey Magento extension for Magento store is the best choice for you to improve the customer shopping experience. You can add surveys as well as questionnaires on your e-commerce store. The feedback survey is completely so easily add feedback questions.

### **Different types of survey questions:**

- 1)** Flexible survey settings
- 2)** Ability to export reports in PDF formats
- 3)** Supports multiple question type
- 4)** Attractive survey result reports

## Installation :

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually Install extension.

**Option 1:** Magento 2 install extension using COMMAND LINE (Recommended) Follow below steps to install extension from the command line.

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

**Step 3:** Disable the cache under System -> Cache Management.

**Step 4:** Enter the following at the command line:

```
php bin/magento setup:upgrade
```

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to **Stores -> Configuration -> Survey Configuration**, the module will be displayed in the admin panel.

**Option 2:** Magento 2 install extension manually

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

**Step 3:** Disable the cache under System -> Cache Management

Edit app/etc/config.php file and add one line  
code: **'Mageants\_Survey' => 1**

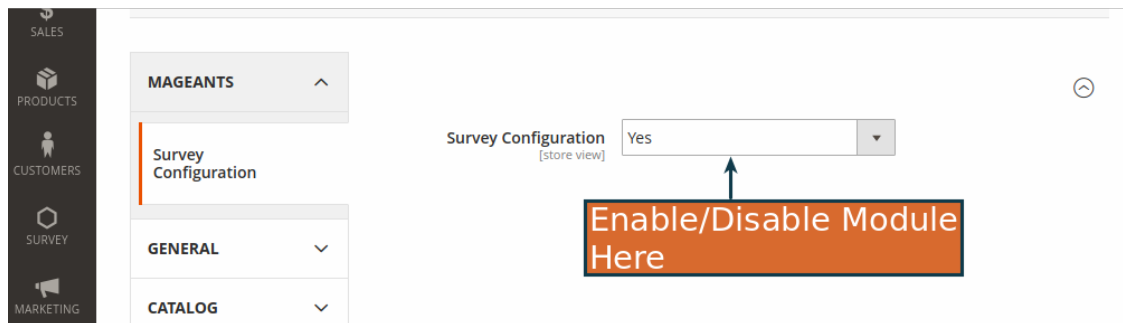
**Step 4:** Disable the cache under System -> Cache Management

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to **Stores -> Configuration -> Survey Configuration**, the module will be displayed in the admin panel.

## Configuration:

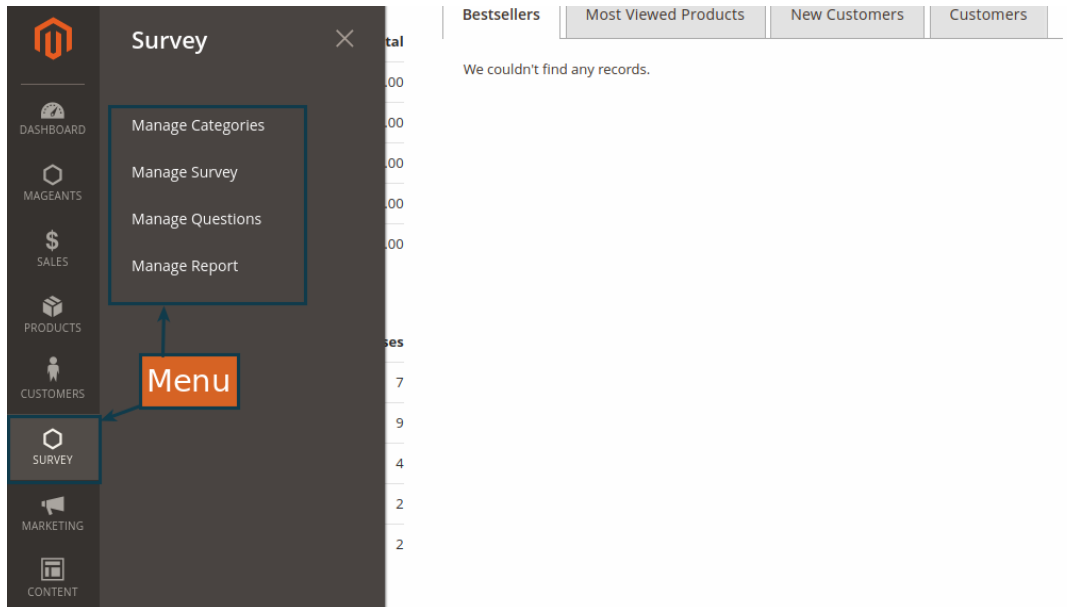
After Installation of Extension log in to Magento admin panel for set configuration of the extension.

After Installation of Extension Go to Store → Configuration → Mageants → Survey Configuration And Enable Module Set “Yes” option.



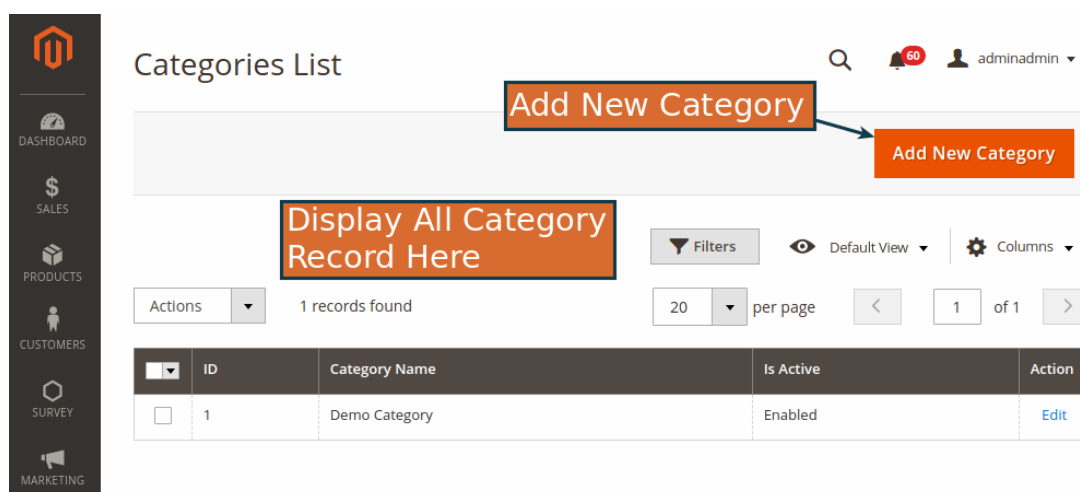
## Back-End Example :

Menu :



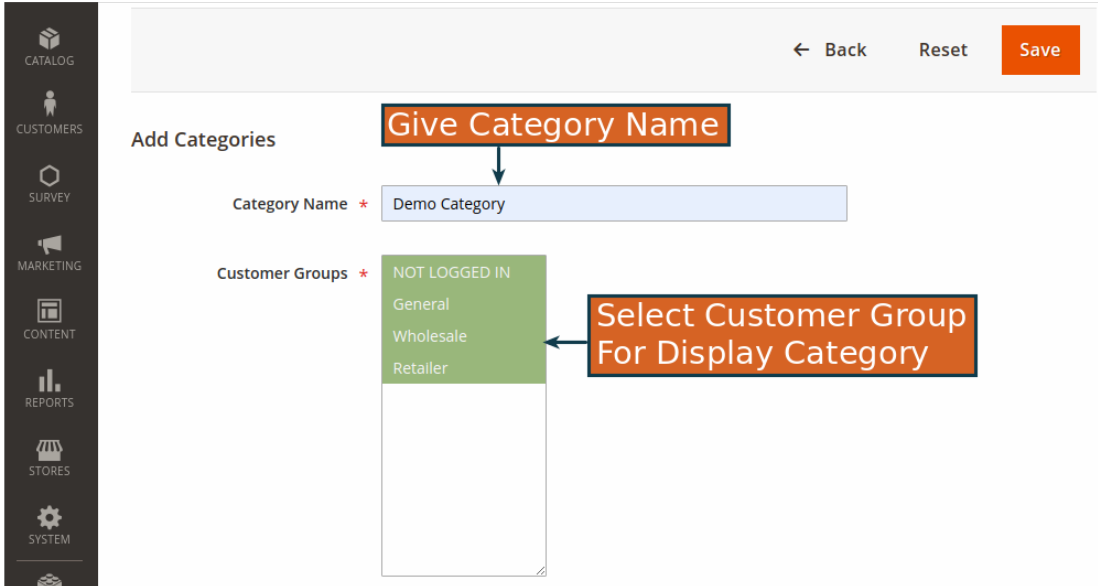
## Category Page :

Manage Category Record.



## Create New Category:

To create a new category please go to Mageants → Manage Categories and then click on the Add New Category button.



← Back   Reset   Save

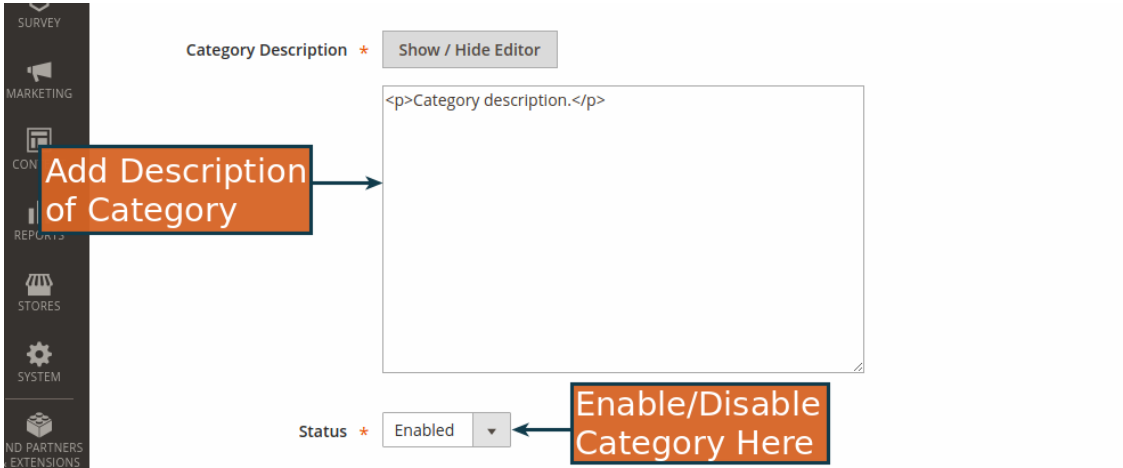
**Add Categories**

**Give Category Name**

Category Name \* Demo Category

Customer Groups \* NOT LOGGED IN  
General  
Wholesale  
Retailer

**Select Customer Group For Display Category**



Category Description \* Show / Hide Editor

<p>Category description.</p>

**Add Description of Category**


Status \* Enabled

**Enable/Disable Category Here**



## Survey Page :

### Manage Survey Record.



- DASHBOARD
- SALES
- PRODUCTS
- CUSTOMERS
- SURVEY**
- MARKETING

### Manage Surveys

60
adminadmin

Add New Survey
Add New Survey

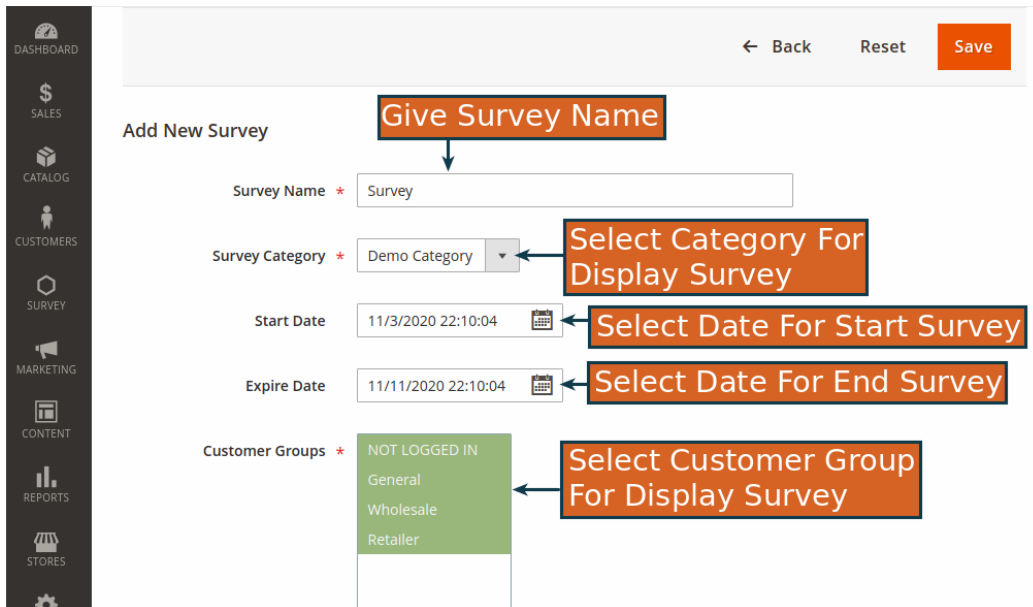
Display All Survey Record Here
Filters
Default View
Columns

Actions
1 records found
20
per page
<
1
of 1
>

| <input type="checkbox"/> | ID | Survey Name | Category Name | Start Time              | Expire Time             | Is Active | Action               |
|--------------------------|----|-------------|---------------|-------------------------|-------------------------|-----------|----------------------|
| <input type="checkbox"/> | 1  | Survey      | Demo Category | Oct 7, 2020 11:11:31 PM | Oct 9, 2020 11:11:31 PM | Enabled   | <a href="#">Edit</a> |

## Create New Survey:

To create a new Survey please go to Mageants → Manage Survey and then click on the Add New Survey button.



**Add New Survey**

← Back   Reset   **Save**

**Give Survey Name**

Survey Name \*

Survey Category \*  **Select Category For Display Survey**

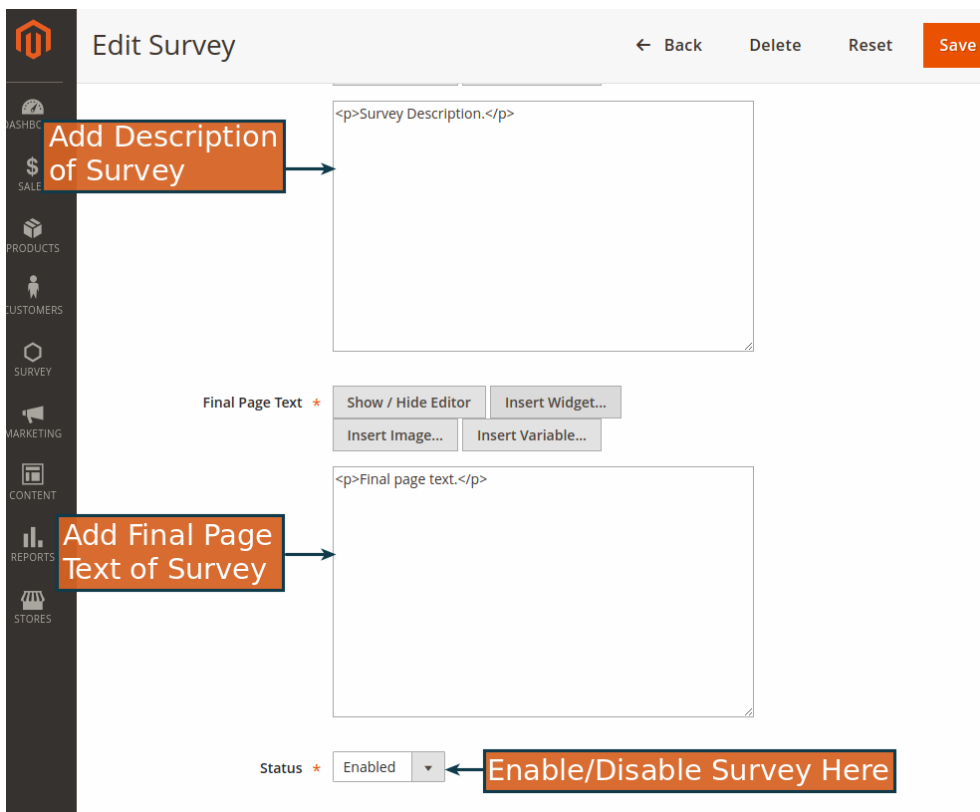
Start Date  **Select Date For Start Survey**

Expire Date  **Select Date For End Survey**

Customer Groups \* 

NOT LOGGED IN  
General  
Wholesale  
Retailer

**Select Customer Group For Display Survey**



**Edit Survey**

← Back   Delete   Reset   **Save**

**Add Description of Survey**

<p>Survey Description.</p>

Final Page Text \*

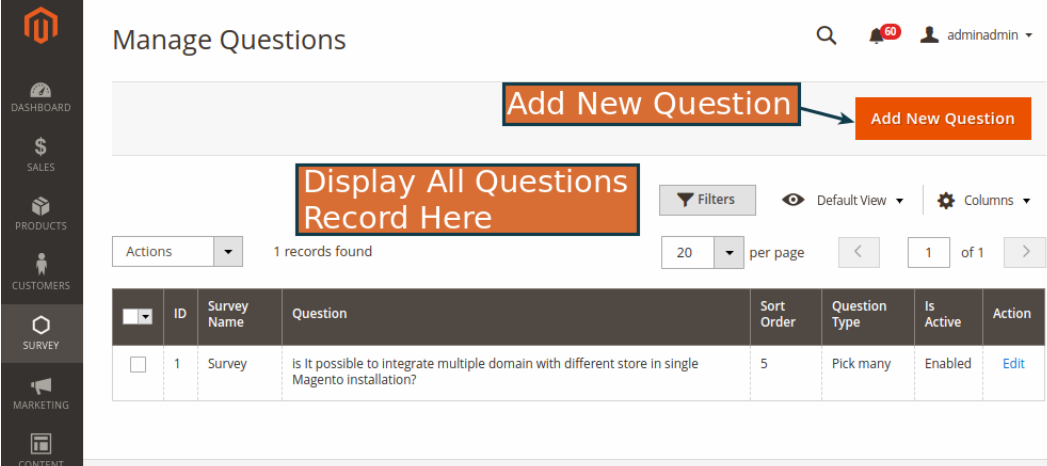
**Add Final Page Text of Survey**

<p>Final page text.</p>

Status \*  **Enable/Disable Survey Here**

Questions Page :

Manage Questions Here.



Manage Questions

Search icon, 60 notifications, adminadmin

**Add New Question** (button)

**Display All Questions Record Here** (table)

| Actions                  | ID | Survey Name | Question   | Sort Order | Question Type | Is Active | Action               |
|--------------------------|----|-------------|--|------------|---------------|-----------|----------------------|
| <input type="checkbox"/> | 1  | Survey      | Is It possible to integrate multiple domain with different store in single Magento installation? | 5          | Pick many     | Enabled   | <a href="#">Edit</a> |

1 records found

20 per page

1 of 1

## Create New Questions:

To create a new Questions please go to Mageants → Manage Survey and then click on the Add New Question button.

Parent option :

Pick Many : Customer can select one or more option for each questions.

### Questions Form

Sort Order

Question

**Write Questions Here** →

Is it possible to integrate multiple domain with different store in single magento installation?

Path: p

SALES

PRODUCTS

CUSTOMERS

SURVEY

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

Status Enabled ← **Enable/Disable Question Here**

Survey Name Survey ← **Select Survey For Assign Question**

Parent Option Pick many ← **Select Option For Answer Type**

| Option                  | Position             | Actions |
|-------------------------|----------------------|---------|
| A. Object Relational Ma | <input type="text"/> |         |
| B. Object Relative Mapp | <input type="text"/> |         |
| C. Relative             | <input type="text"/> |         |
| D. Mapping              | <input type="text"/> |         |
| Add Row                 |                      |         |

← **Assign Answer Options**

Parent option :

Pick One : Customer can select one option for each questions.

Questions Form

---

Sort Order

Question

**B I U ABC** | **Styles** | **Paragraph** | **Font Family** | **Font Size**

When changes are made to more than one of a collection's items using "setData('some','value')", which of the following methods will save the changes to collection?

Path: p

**DASHBOARD**

SALES

PRODUCTS

CUSTOMERS

SURVEY

MARKETING

CONTENT

REPORTS

STORES

SYSTEM

Status

Survey Name

Parent Option

**Select Pick One Options**

| Label                                  | Radio Value                    | Actions |
|--|--------------------------------|---------|
| A.Collection->save()                   | <input type="text" value="0"/> |         |
| \$Collection->saveItems()              | <input type="text" value="0"/> |         |
| \$Collection->saveAll()                | <input type="text" value="0"/> |         |
| \$Collection->saveAllItems()           | <input type="text" value="0"/> |         |
| <input type="button" value="Add Row"/> |                                |         |

**Give More Options And Customer Able To Select One Option**





Parent option :


Short Answer : Customer can Write Text Answer.

Questions Form

Sort Order







Question

**B** **I** **U** **ABC** |  | **Styles** | **Paragraph** | **Font Family** | **Font Size** | 



The \_\_\_\_\_ holds the whole product configuration and is used as a compact record to move a product from one list to another.

Path: p

 SURVEY  
 MARKETING  
 CONTENT  
 REPORTS  
 STORES  
 SYSTEM

Status

Survey Name

Parent Option

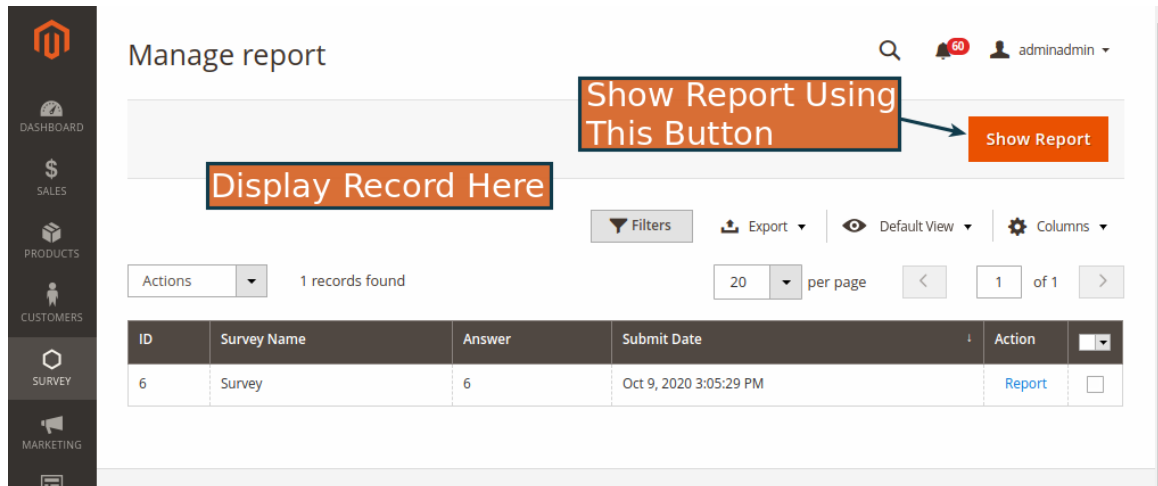
Enter Question Text

Select Short Answer Option

Give Answer Using Text

Report Page :

Manage Report Here.



Manage report

Search, 60 notifications, adminadmin

Display Record Here

Show Report Using This Button

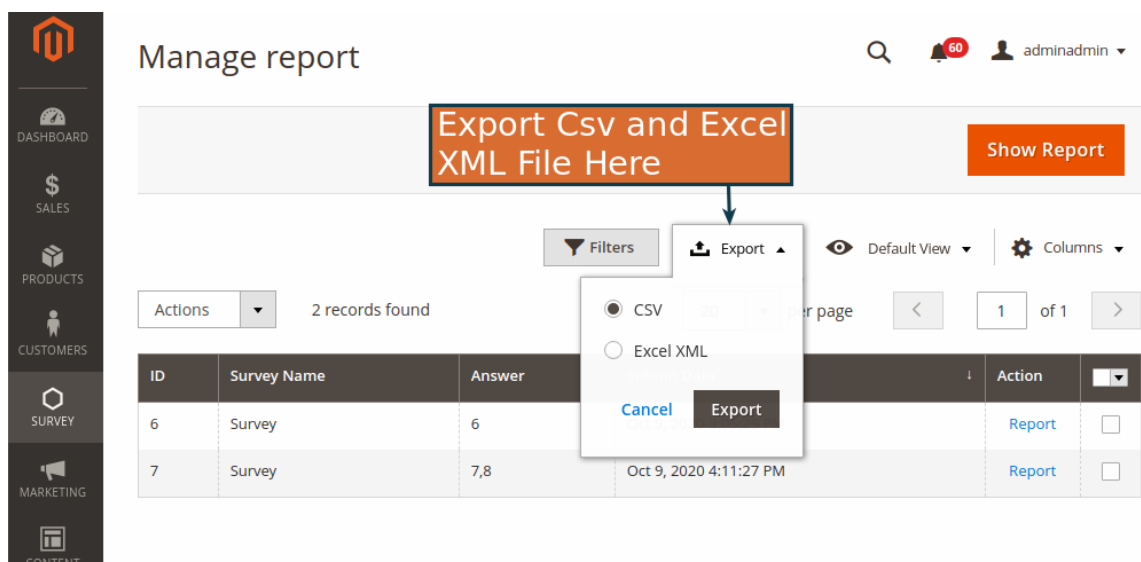
Show Report

Filters, Export, Default View, Columns

Actions, 1 records found, 20 per page, 1 of 1

| ID | Survey Name | Answer | Submit Date            | Action |
|----|-------------|--------|------------------------|--------|
| 6  | Survey      | 6      | Oct 9, 2020 3:05:29 PM | Report |

Export report data into Csv and XML file here:



Manage report

Search, 60 notifications, adminadmin

Export Csv and Excel XML File Here

Show Report

Filters, Export, Default View, Columns

Actions, 2 records found, 20 per page, 1 of 1

| ID | Survey Name | Answer | Submit Date            | Action |
|----|-------------|--------|------------------------|--------|
| 6  | Survey      | 6      | Oct 9, 2020 3:05:29 PM | Report |
| 7  | Survey      | 7,8    | Oct 9, 2020 4:11:27 PM | Report |

Export options: CSV (selected), Excel XML

Cancel, Export



## Show Report :

When you click on show report then you able check all answer report here using table and google chart And also able export data into table form in pdf.

DASHBOARD  
SALES  
PRODUCTS  
CUSTOMERS  
SURVEY  
MARKETING  
CONTENT  
REPORTS

Back
Export To PDF

Select Survey For Check Answer Report

Survey Results

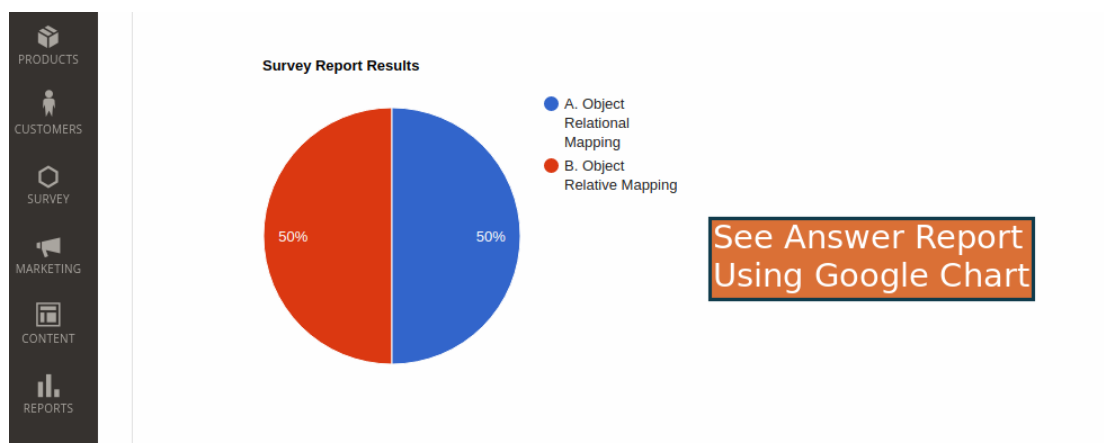
Survey Results  
Survey

Export Report In Table

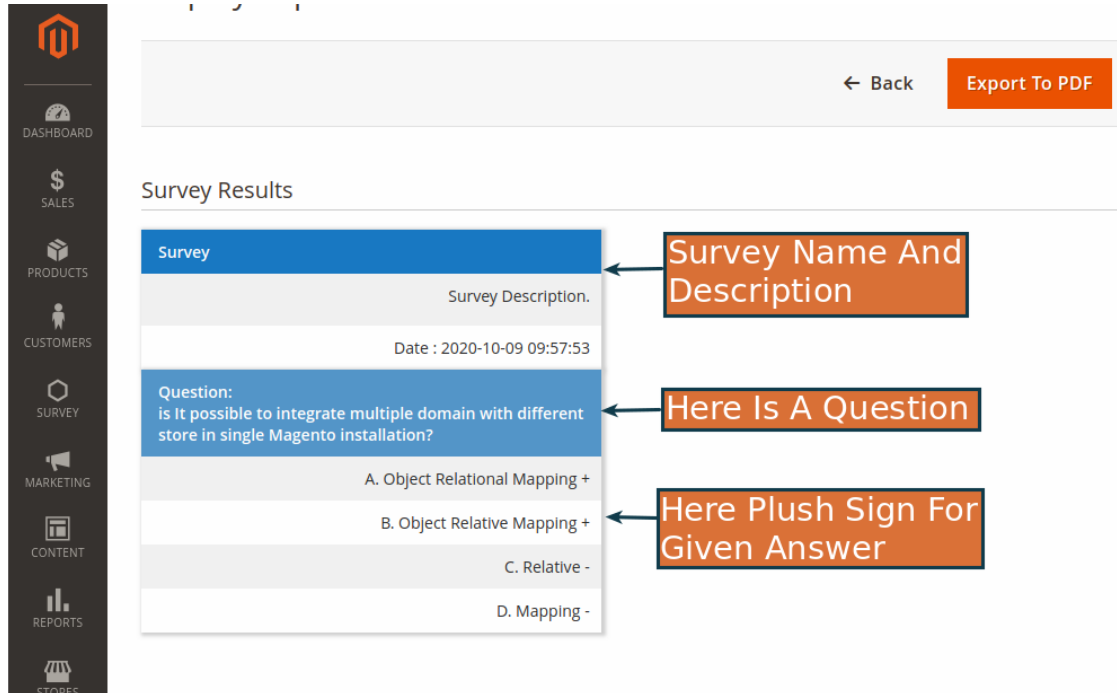
Check Answer Report Using Table in Percentage

Question: Is It possible to integrate multiple domain with different store in single Magento Installation?

| Option                       | value |
|------------------------------|-------|
| A. Object Relational Mapping | 50    |
| B. Object Relative Mapping   | 50    |
| C. Relative                  | 0     |
| D. Mapping                   | 0     |



Check Specific Record Data Using Report Action.

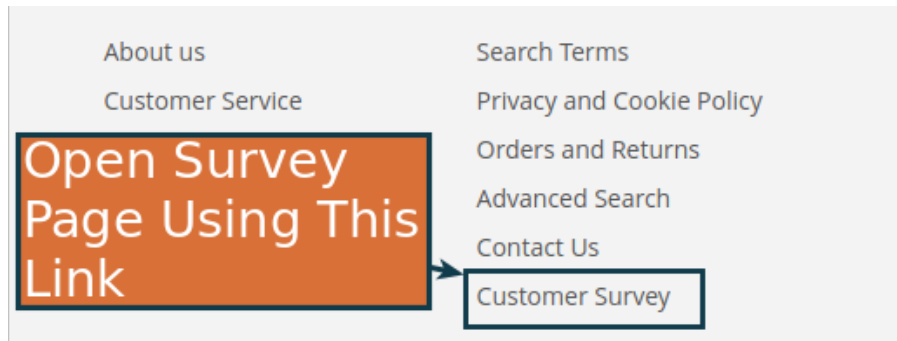


Survey Results

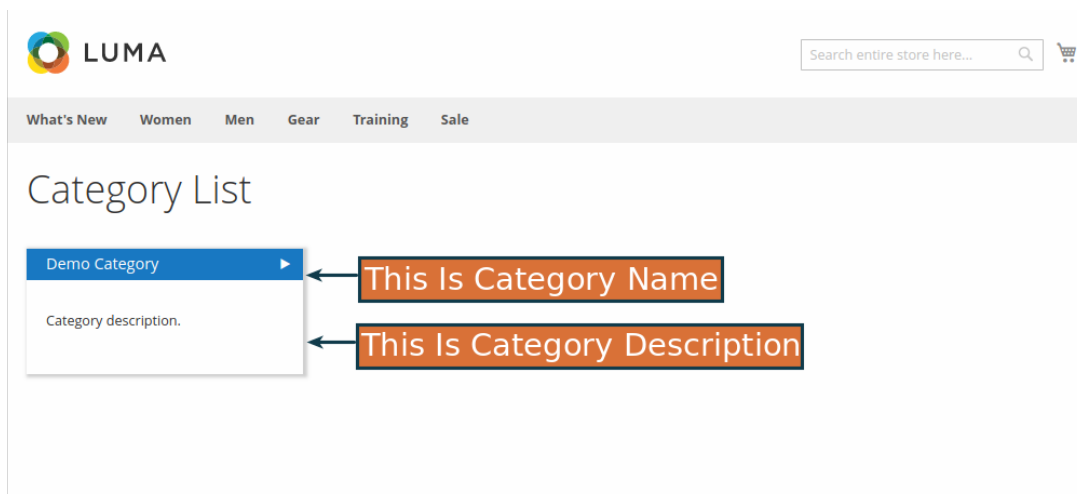
| Survey                         | Survey Description.  | Date : 2020-10-09 09:57:53 |
|--------------------------------|--|----------------------------|
| Question:                      | is It possible to integrate multiple domain with different store in single Magento installation? |                            |
| A. Object Relational Mapping + |  |                            |
| B. Object Relative Mapping +   |  |                            |
| C. Relative -                  |  |                            |
| D. Mapping -                   |  |                            |

**Front-End Example :**

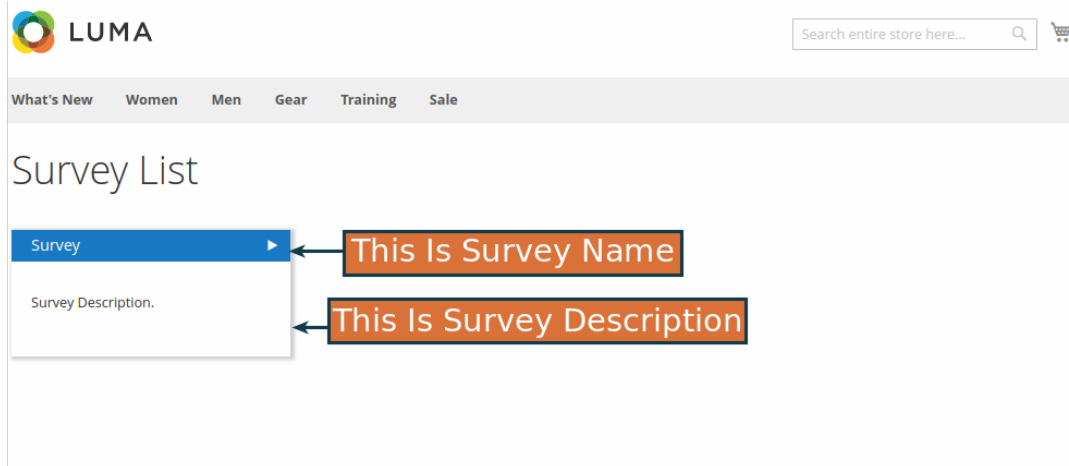
Add Survey link in Page Footer Area.



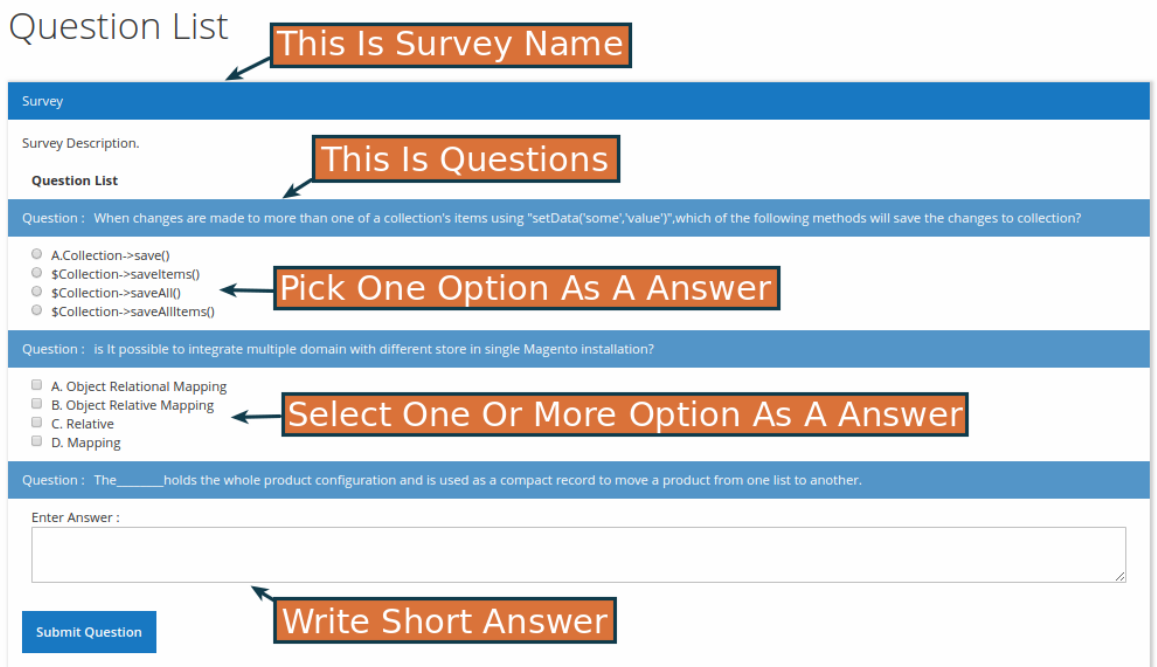
Then Click Customer Survey Link Display Category list Select Category.



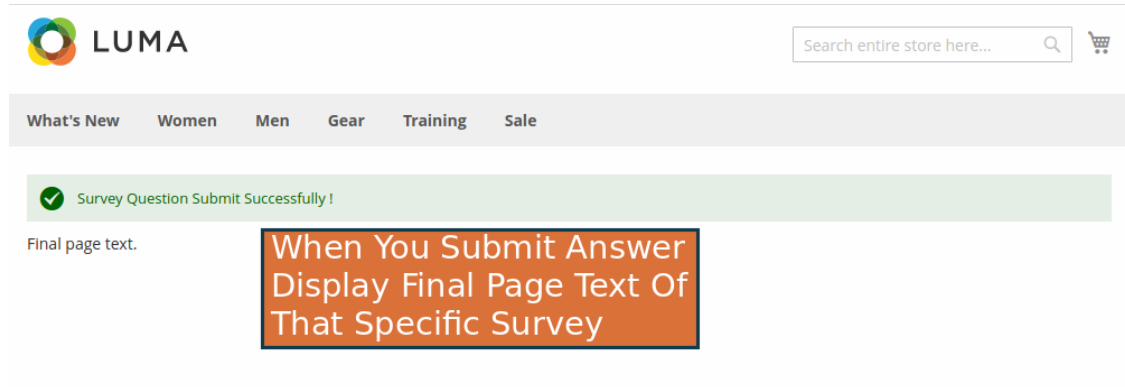
Then Click Category Link Display Survey list and Select Survey which you wish to give answer.



Display Survey Question list Form Select Survey.



## Final page Text of Selected Survey after Submit Questions.





## **Thank you!**

if you have any questions or feature suggestions, please contact us at:  
<https://www.mageants.com/contact-us>

Your feedback is absolutely welcome!