



# Shipping tracker - Magento 2 USER MANUAL

**Supported Version: 2.0, 2.1, 2.2, 2.3** 



# **Table Of Contents**

Preface	3	
Installation	4	
Option 1: Magento 2 install extension using COMMAND LINE Option 2: Magento 2 install extension manually		
Backend Example	6	
Extension configuration	6	
Frontend Example	11	
Hyva Front-end Example	14	



Preface:
- Using Shipping Tracker extension, Customer can track the Order Shipment.
<ul> <li>Customer just need to insert Order Id and Email Address and he/she will get the current Order Status with Shipping Tracking information.</li> </ul>



#### Installation:

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually install extension.
- **Option 1:** Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line.

- **Step 1:** Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 3:** Disable the cache under System → Cache Management.
- **Step 4:** Enter the following at the command line: php bin/magento setup:upgrade php bin/magento setup:static-content:deploy
- **Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Shipping tracker, The module will be displayed in the admin panel.



- Option 2: Magento 2 install extension manually.
- **Step 1:** Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 3:** Disable the cache under System → Cache Management Edit app/etc/config.php file and add one line code: 'Mageants\_shipping tracker → 1
- **Step 4:** Disable the cache under System → Cache Management
- **Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Shipping tracker, the module will be displayed in the admin panel.



#### **Backend example**

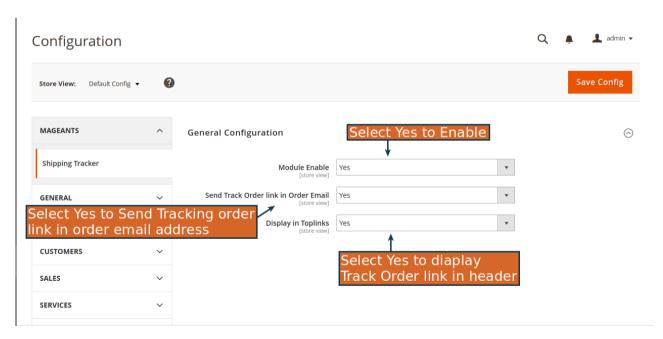
After Installation of Extension login to magento admin panel to setconfiguration of the extension.

As per below screen shot you can set all the settings here.

#### **Extension configuration**

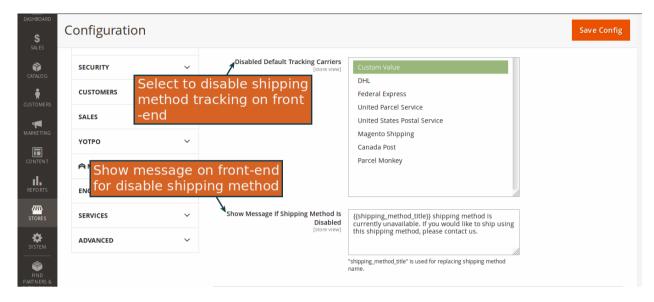
After Installation of Extension, Go to Store→Configuration→Mageants
Extension→Shipping Tracker, Where admin can Enable/Disable
Extension.

Also admin has options to display **Track Order** link in Top Links and **Send Track Order Link in Order Email.** 

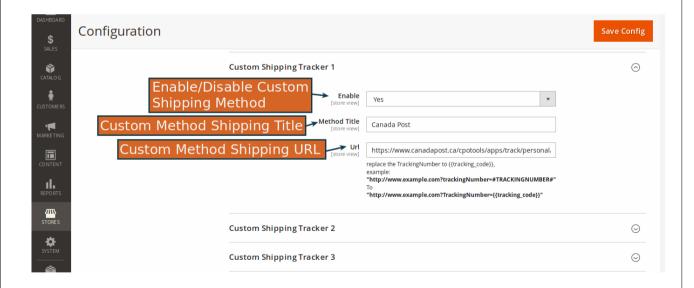


- → Admin can disable shipping tracking for front-end by selecting shipping methods
- → also for disable shipping method admin can set custom message

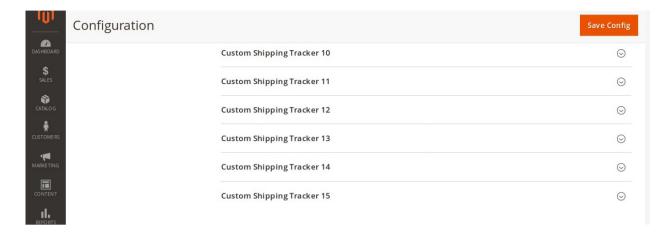


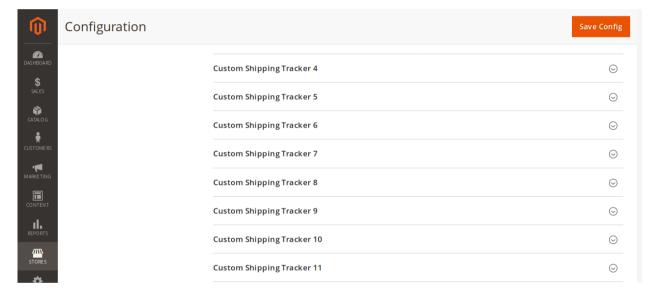


→ Admin can create custom shipping method without installation of module by giving Url and shipping method name.



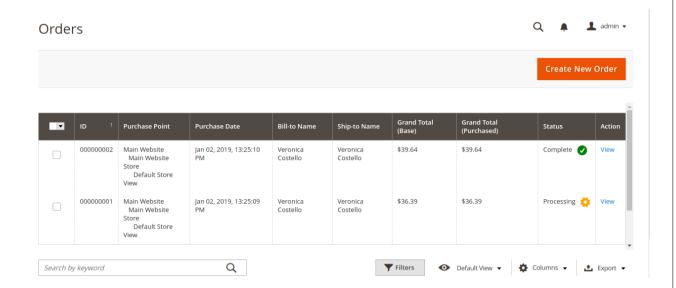




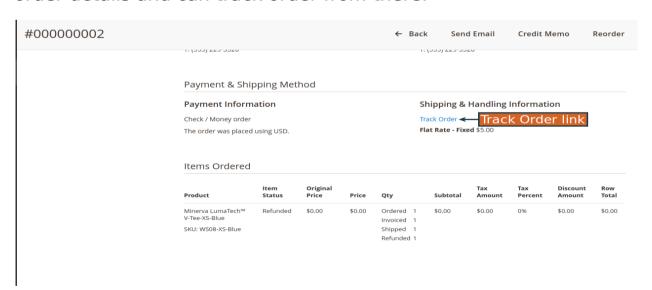


After the placing order admin can track order from back-end also by submitting by submitting shipment even for custom shipping methods.



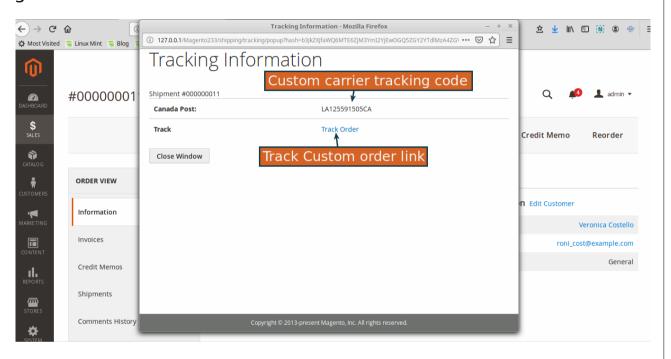


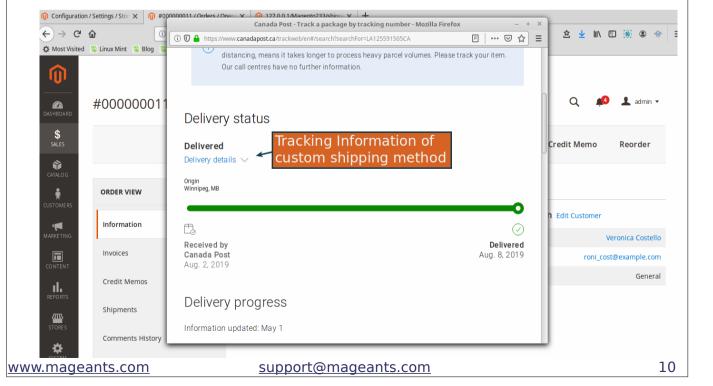
→ When the status of order will be complete the click on View to see order details and can track order from there.





→ It will work for all types of shipping methods if there are available module already installed in site then it will show result in pop-up and for custom shipping it will also show result in pop-up by the help of given custom url.



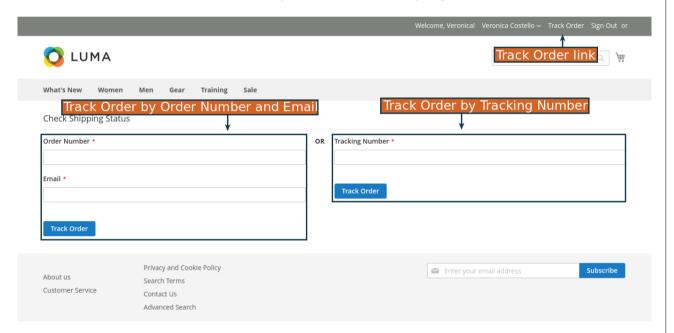




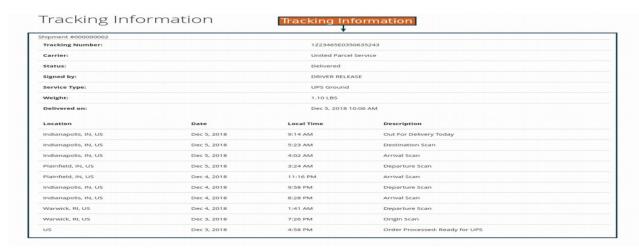
#### Frontend example

The Track Order link will display in Top Link Section, By Clicking on it Customer will redirect to a Form Where he / she can track order by Entering Order Number and Email Associated with that order or a given Tracking Number.

By Entering the Order Number and Email or Tracking Number, Cus tomer will redirect to the Shipment Details page.

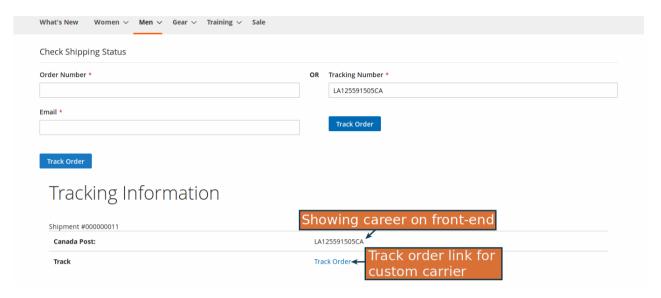


Below Tracking information will be display once Customer fill the form.

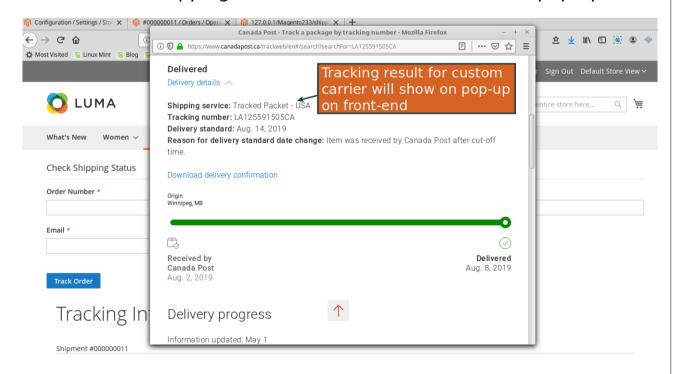




→ It will also show the result of custom shipping by giving tracking id or by email and order id.

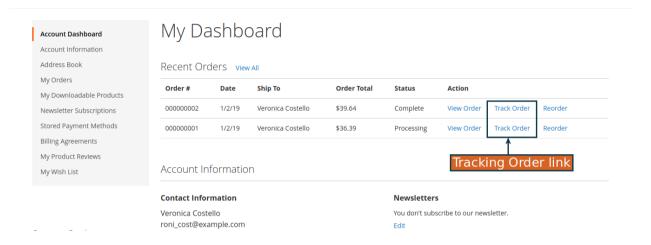


→ For custom shipping method it will show the result in pop-up.





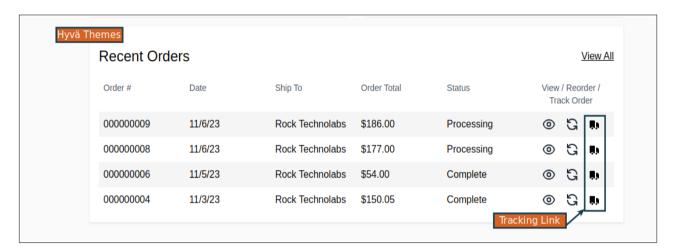
→ There will be a Track Order link in customer account dashboard for each order that will redirect customer to the Tracking information page.



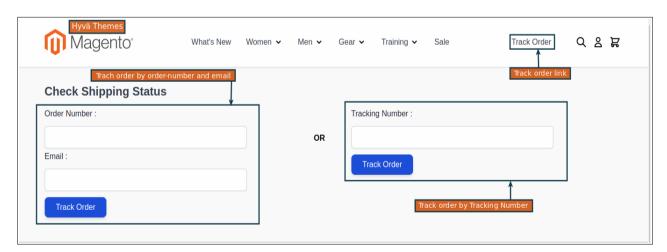


### **Hyva Front-end Example:**

Track order link on User account page:



#### Track order by Order Number and Email or Tracking Number





## Tracking Information

USPS Tracking Number	LP650218435IN			
Order	00000005			
Status	Complete			
Carrier	United States	United States Postal Service		
Location	Date	Time	Status	
	04/01/2023		In Transit to Next Facility	
	03/31/2023		In Transit to Next Facility	
	03/30/2023		In Transit to Next Facility	
CHICAGO IL INTERNATIONAL DISTRIBUTION CENTER	March 29, 2023	4:26 pm	Arrived at USPS Regional Facility	
CHICAGO IL INTERNATIONAL DISTRIBUTION CENTER	March 29, 2023	4:24 pm	Arrived at USPS Regional Facility	
SAINT LOUIS MO DISTRIBUTION CENTER	March 28, 2023	10:59 pm	Arrived at USPS Regional Facility	
MO 63088	03/28/2023, 6:54 am	VALLEY PARK	Arrived at Post Office	
	03/27/2023		In Transit to Next Facility	
	03/26/2023		In Transit to Next Facility	
JAMAICA NY INTERNATIONAL DISTRIBUTION CENTER	March 25, 2023	9:02 am	Arrived at USPS Regional Facility	
	03/24/2023, 10:13 am	ISC NEW YORK NY(USPS)	Processed Through USPS Facility	
			Inbound Into Customs	
			Origin Post is Preparing Shipment	
INDIA	03/18/2023, 4:40 pm	CALCUTTA AIR	Processed Through Facility	
INDIA	03/18/2023, 3:16 pm	CALCUTTA AIR	Processed Through Facility	
INDIA	March 17, 2023	3:47 pm	Acceptance	



# Thank you!

if you have any questions or feature suggestions, please contact us at: <a href="https://www.mageants.com/contact-us">https://www.mageants.com/contact-us</a>

Your feedback is absolutely welcome!