



SHIPPING TRACKER

MAGENTO 2

Shipping tracker - Magento 2

USER MANUAL

Supported Version: 2.0, 2.1, 2.2, 2.3

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Preface:

- Using Shipping Tracker extension, Customer can track the Order Shipment.
- Customer just need to insert Order Id and Email Address and he/she will get the current Order Status with Shipping Tracking information.

Installation:

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually install extension.

Option 1: Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.

Step 3: Disable the cache under System → Cache Management.

Step 4: Enter the following at the command line:
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Shipping tracker, The module will be displayed in the admin panel.

Option 2: Magento 2 install extension manually.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory. If code directory does not exist then create.

Step 3: Disable the cache under System → Cache Management Edit app/etc/config.php file and add one line code: 'Mageants_shipping tracker → 1

Step 4: Disable the cache under System → Cache Management

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Shipping tracker, the module will be displayed in the admin panel.

Backend example

After Installation of Extension login to magento admin panel to set-configuration of the extension.

As per below screen shot you can set all the settings here.

Extension configuration

After Installation of Extension, Go to **Store→Configuration→Mageants Extension→Shipping Tracker, Where admin can Enable/Disable Extension.**

Also admin has options to display **Track Order** link in Top Links and **Send Track Order Link in Order Email.**

Configuration

Store View: Default Config

Save Config

MAGEANTS

Shipping Tracker

GENERAL

CUSTOMERS

SALES

SERVICES

General Configuration

Module Enable [store view] Yes

Send Track Order link in Order Email [store view] Yes

Display in Toplinks [store view] Yes

Select Yes to Enable

Select Yes to Send Tracking order link in order email address

Select Yes to diaplay Track Order link in header

→ Admin can disable shipping tracking for front-end by selecting shipping methods

→ also for disable shipping method admin can set custom message

Configuration Save Config

SECURITY

CUSTOMERS

SALES

YOTPO

EN

SERVICES

ADVANCED

Disabled Default Tracking Carriers [store view]

Custom Value

- DHL
- Federal Express
- United Parcel Service
- United States Postal Service
- Magento Shipping
- Canada Post
- Parcel Monkey

[[shipping_method_title]] shipping method is currently unavailable. If you would like to ship using this shipping method, please contact us.

"shipping_method_title" is used for replacing shipping method name.

Show Message If Shipping Method Is Disabled [store view]

Select to disable shipping method tracking on front-end

Show message on front-end for disable shipping method

Show Message If Shipping Method Is Disabled

→ Admin can create custom shipping method without installation of module by giving Url and shipping method name.

Configuration Save Config

Custom Shipping Tracker 1

Enable/Disable Custom Shipping Method

Enable [store view] Yes

Custom Method Shipping Title

Method Title [store view] Canada Post

Custom Method Shipping URL

Url [store view] https://www.canadapost.ca/cpotools/apps/track/personal

replace the TrackingNumber to {{tracking_code}},
example:
"http://www.example.com?trackingNumber=#TRACKINGNUMBER#"
To
"http://www.example.com?TrackingNumber={{tracking_code}}"

Custom Shipping Tracker 2

Custom Shipping Tracker 3

The screenshot shows the 'Configuration' page in the Mageants admin interface. On the left is a vertical sidebar with icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, and Reports. The main content area is titled 'Configuration' and features a 'Save Config' button in the top right corner. Below the title, there is a list of six 'Custom Shipping Tracker' items, numbered 10 through 15. Each item is displayed on a separate line with a horizontal separator and a circular refresh icon on the right.

Item Name	Action
Custom Shipping Tracker 10	Refresh
Custom Shipping Tracker 11	Refresh
Custom Shipping Tracker 12	Refresh
Custom Shipping Tracker 13	Refresh
Custom Shipping Tracker 14	Refresh
Custom Shipping Tracker 15	Refresh

The screenshot shows the 'Configuration' page in the Mageants admin interface. On the left is a vertical sidebar with icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, and Stores. The main content area is titled 'Configuration' and features a 'Save Config' button in the top right corner. Below the title, there is a list of eight 'Custom Shipping Tracker' items, numbered 4 through 11. Each item is displayed on a separate line with a horizontal separator and a circular refresh icon on the right.

Item Name	Action
Custom Shipping Tracker 4	Refresh
Custom Shipping Tracker 5	Refresh
Custom Shipping Tracker 6	Refresh
Custom Shipping Tracker 7	Refresh
Custom Shipping Tracker 8	Refresh
Custom Shipping Tracker 9	Refresh
Custom Shipping Tracker 10	Refresh
Custom Shipping Tracker 11	Refresh

After the placing order admin can track order from back-end also by submitting by submitting shipment even for custom shipping methods.

Orders

🔍 🔔 👤 admin ▾

Create New Order

<input type="checkbox"/>	ID ↑	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
<input type="checkbox"/>	000000002	Main Website Main Website Store Default Store View	Jan 02, 2019, 13:25:10 PM	Veronica Costello	Veronica Costello	\$39.64	\$39.64	Complete	View
<input type="checkbox"/>	000000001	Main Website Main Website Store Default Store View	Jan 02, 2019, 13:25:09 PM	Veronica Costello	Veronica Costello	\$36.39	\$36.39	Processing	View

Search by keyword 🔍

Filters

👁 Default View ▾

⚙ Columns ▾

📄 Export ▾

→ When the status of order will be complete the click on View to see order details and can track order from there.

#000000002

← Back Send Email Credit Memo Reorder

Payment & Shipping Method

Payment Information

Check / Money order
The order was placed using USD.

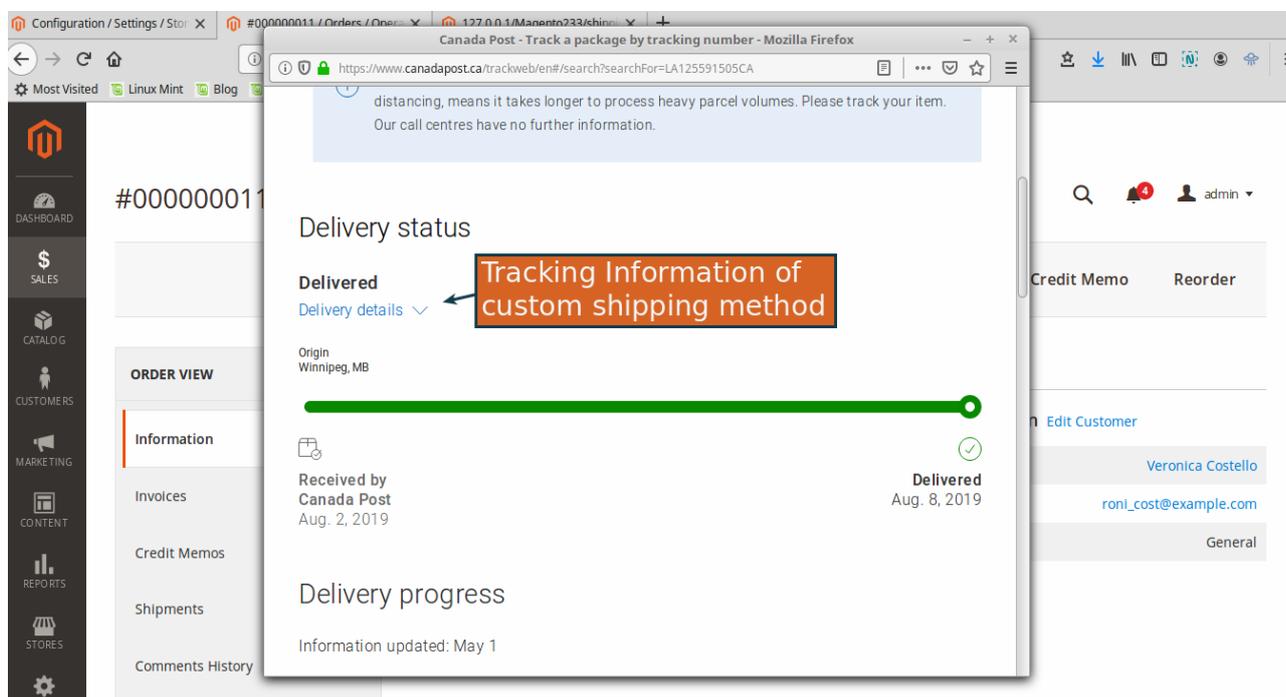
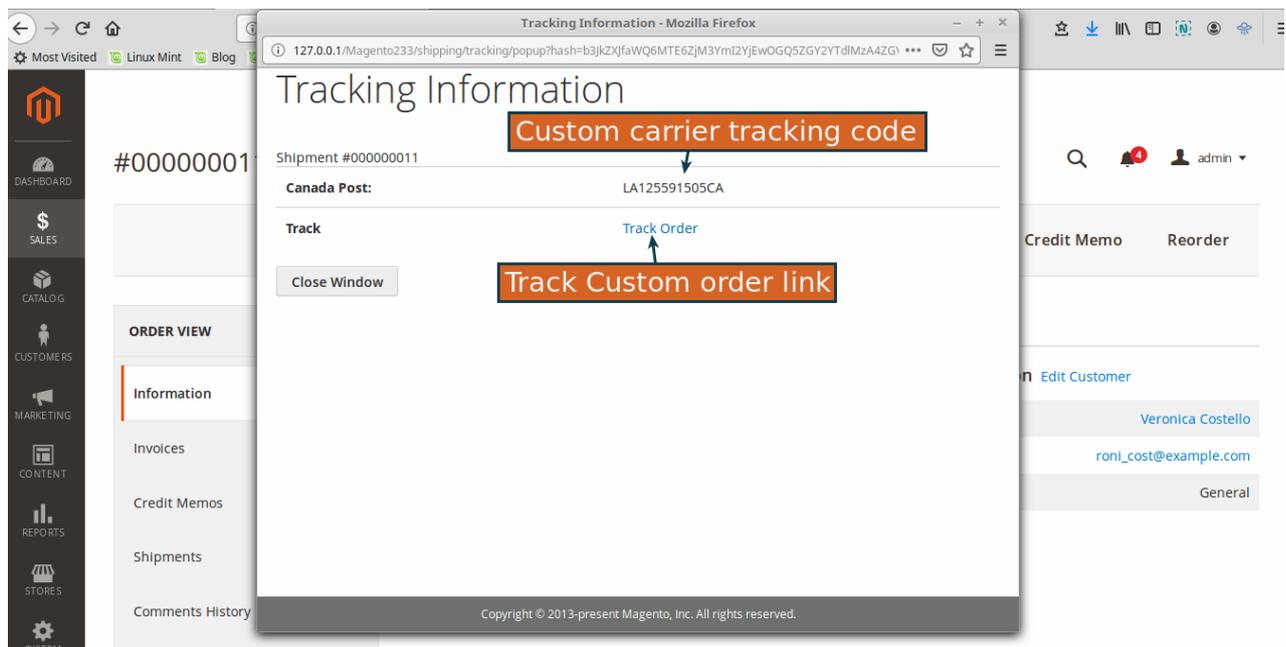
Shipping & Handling Information

[Track Order](#) ← **Track Order link**
Flat Rate - Fixed \$5.00

Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Minerva LumaTech™ V-Tee-XS-Blue SKU: WS08-XS-Blue	Refunded	\$0.00	\$0.00	Ordered 1	\$0.00	\$0.00	0%	\$0.00	\$0.00
				Invoiced 1					
				Shipped 1					
				Refunded 1					

→ It will work for all types of shipping methods if there are available module already installed in site then it will show result in pop-up and for custom shipping it will also show result in pop-up by the help of given custom url.



Frontend example

The Track Order link will display in Top Link Section, By Clicking on it Customer will redirect to a Form Where he / she can track order by Entering Order Number and Email Associated with that order or a given Tracking Number.

By Entering the Order Number and Email or Tracking Number, Customer will redirect to the Shipment Details page.

The screenshot shows the top navigation bar with the text "Welcome, Veronica! Veronica Costello" and links for "Track Order" and "Sign Out". Below the navigation is the "LUMA" logo and a "Track Order link" button. The main content area features two tracking options: "Track Order by Order Number and Email" and "Track Order by Tracking Number". The first form includes fields for "Order Number" and "Email" with a "Track Order" button. The second form includes a "Tracking Number" field with a "Track Order" button. The footer contains links for "About us", "Customer Service", "Privacy and Cookie Policy", "Search Terms", "Contact Us", and "Advanced Search", along with an email subscription form.

Below Tracking information will be display once Customer fill the form.

The screenshot displays the "Tracking Information" page. It shows shipment details for Shipment #000000002, including the Tracking Number (1Z23465E0350635243), Carrier (United Parcel Service), Status (Delivered), Signed by (DRIVER RELEASE), Service Type (UPS Ground), Weight (1.10 LBS), and Delivered on (Dec 5, 2018 10:06 AM). Below this is a table of tracking history.

Location	Date	Local Time	Description
Indianapolis, IN, US	Dec 5, 2018	9:14 AM	Out For Delivery Today
Indianapolis, IN, US	Dec 5, 2018	5:23 AM	Destination Scan
Indianapolis, IN, US	Dec 5, 2018	4:02 AM	Arrival Scan
Plainfield, IN, US	Dec 5, 2018	3:24 AM	Departure Scan
Plainfield, IN, US	Dec 4, 2018	11:16 PM	Arrival Scan
Indianapolis, IN, US	Dec 4, 2018	9:58 PM	Departure Scan
Indianapolis, IN, US	Dec 4, 2018	8:28 PM	Arrival Scan
Warwick, RI, US	Dec 4, 2018	1:41 AM	Departure Scan
Warwick, RI, US	Dec 3, 2018	7:26 PM	Origin Scan
US	Dec 3, 2018	4:58 PM	Order Processed: Ready for UPS

→ It will also show the result of custom shipping by giving tracking id or by email and order id.

What's New Women Men Gear Training Sale

Check Shipping Status

Order Number *

OR Tracking Number *

Email *

[Track Order](#)

[Track Order](#)

Tracking Information

Shipment #000000011

Canada Post: LA125591505CA

Track [Track Order](#)

Showing career on front-end

Track order link for custom carrier

→ For custom shipping method it will show the result in pop-up.

Configuration / Settings / Stor... #000000011 / Orders / Oper... 127.0.0.1/Magento233/shipp... +

Canada Post - Track a package by tracking number - Mozilla Firefox

https://www.canadapost.ca/trackweb/en#/search?searchFor=LA125591505CA

Delivered

[Delivery details](#)

Shipping service: Tracked Packet - USA

Tracking number: LA125591505CA

Delivery standard: Aug. 14, 2019

Reason for delivery standard date change: Item was received by Canada Post after cut-off time.

[Download delivery confirmation](#)

Origin
Winnipeg, MB

Received by
Canada Post
Aug. 2, 2019

Delivered
Aug. 8, 2019

Delivery progress [↑](#)

Information updated: May 1

Tracking result for custom carrier will show on pop-up on front-end

→ There will be a Track Order link in customer account dashboard for each order that will redirect customer to the Tracking information page.

Account Dashboard

- Account Information
- Address Book
- My Orders
- My Downloadable Products
- Newsletter Subscriptions
- Stored Payment Methods
- Billing Agreements
- My Product Reviews
- My Wish List

My Dashboard

Recent Orders [View All](#)

Order #	Date	Ship To	Order Total	Status	Action
000000002	1/2/19	Veronica Costello	\$39.64	Complete	View Order Track Order Reorder
000000001	1/2/19	Veronica Costello	\$36.39	Processing	View Order Track Order Reorder

Account Information

Contact Information
Veronica Costello
roni_cost@example.com

Newsletters
You don't subscribe to our newsletter.
[Edit](#)

Tracking Order link



Thank you!

if you have any questions or feature suggestions, please contact us at:
<https://www.mageants.com/contact-us>

Your feedback is absolutely welcome!