



# SHIPPING TRACKER

MAGENTO 2

**Shipping tracker - Magento 2**

**USER MANUAL**

**Supported Version: 2.0, 2.1, 2.2, 2.3**

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## **Preface:**

- Using Shipping Tracker extension, Customer can track the Order Shipment.
- Customer just need to insert Order Id and Email Address and he/she will get the current Order Status with Shipping Tracking information.

## Installation:

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually install extension.

**Option 1:** Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line.

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory.  
If code directory does not exists then create.

**Step 3:** Disable the cache under System → Cache Management.

**Step 4:** Enter the following at the command line:  
php bin/magento setup:upgrade  
php bin/magento setup:static-content:deploy

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Shipping tracker, The module will be displayed in the admin panel.

**Option 2:** Magento 2 install extension manually.

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.

**Step 3:** Disable the cache under System → Cache Management Edit app/etc/config.php file and add one line code: 'Mageants\_shipping tracker → 1

**Step 4:** Disable the cache under System → Cache Management

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Shipping tracker, the module will be displayed in the admin panel.

## Backend example

After Installation of Extension login to magento admin panel to set-configuration of the extension.

As per below screen shot you can set all the settings here.

## Extension configuration

After Installation of Extension, Go to **Store→Configuration→Mageants Extension→Shipping Tracker**, Where admin can **Enable/Disable Extension**.

Also admin has options to display **Track Order** link in Top Links and **Send Track Order Link in Order Email**.

Configuration

Store View: Default Config ? Save Config

MAGEANTS ^

Shipping Tracker

GENERAL v

CUSTOMERS v

SALES v

SERVICES v

General Configuration

Module Enable [store view] Yes

Send Track Order link in Order Email [store view] Yes

Display in Toplinks [store view] Yes

Select Yes to Enable

Select Yes to Send Tracking order link in order email address

Select Yes to diaplay Track Order link in header

→ Admin can disable shipping tracking for front-end by selecting shipping methods

→ also for disable shipping method admin can set custom message

The screenshot shows the 'Configuration' page in the Mageants admin interface. On the left is a sidebar with navigation links: DASHBOARD, SALES, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, STORES, SYSTEM, and FIND PARTNERS &. The main content area is titled 'Configuration' and has a 'Save Config' button in the top right. A left-hand menu lists various configuration sections: SECURITY, CUSTOMERS, SALES, YOTPO, EN, SERVICES, and ADVANCED. Three orange callout boxes provide instructions:
 


- 'Disabled Default Tracking Carriers [store view]' points to the top right of the configuration area.
- 'Select to disable shipping method tracking on front-end' points to the 'SALES' section in the left menu.
- 'Show message on front-end for disable shipping method' points to the 'EN' section in the left menu.

 The right side of the configuration area shows a 'Custom Value' section with a list of carriers: DHL, Federal Express, United Parcel Service, United States Postal Service, Magento Shipping, Canada Post, and Parcel Monkey. Below this is a text area containing a message template: '{{shipping\_method\_title}} shipping method is currently unavailable. If you would like to ship using this shipping method, please contact us.' A note at the bottom states: '"shipping\_method\_title" is used for replacing shipping method name.'

→ Admin can create custom shipping method without installation of module by giving Url and shipping method name.

The screenshot shows the 'Configuration' page in the Mageants admin interface, specifically the 'Custom Shipping Tracker' section. The sidebar is the same as in the previous screenshot. The main content area is titled 'Configuration' and has a 'Save Config' button in the top right. The 'Custom Shipping Tracker' section is expanded, showing three trackers: 'Custom Shipping Tracker 1', 'Custom Shipping Tracker 2', and 'Custom Shipping Tracker 3'. Each tracker has a 'Enable/Disable Custom Shipping Method' toggle (set to 'Yes'), a 'Method Title' field (set to 'Canada Post'), and a 'Custom Method Shipping URL' field (set to 'https://www.canadapost.ca/cpotools/apps/track/personal'). Below the URL field, there is a note: 'replace the TrackingNumber to {{tracking\_code}}, example: "http://www.example.com?trackingNumber=#TRACKINGNUMBER#" To "http://www.example.com?TrackingNumber={{tracking\_code}}"'. Three orange callout boxes provide instructions:
 


- 'Enable/Disable Custom Shipping Method' points to the 'Enable' toggle for 'Custom Shipping Tracker 1'.
- 'Custom Method Shipping Title' points to the 'Method Title' field for 'Custom Shipping Tracker 1'.
- 'Custom Method Shipping URL' points to the 'Url' field for 'Custom Shipping Tracker 1'.



Configuration

Save Config

Custom Shipping Tracker 10	<input checked="" type="checkbox"/>
Custom Shipping Tracker 11	<input checked="" type="checkbox"/>
Custom Shipping Tracker 12	<input checked="" type="checkbox"/>
Custom Shipping Tracker 13	<input checked="" type="checkbox"/>
Custom Shipping Tracker 14	<input checked="" type="checkbox"/>
Custom Shipping Tracker 15	<input checked="" type="checkbox"/>



Configuration

Save Config

Custom Shipping Tracker 4	<input checked="" type="checkbox"/>
Custom Shipping Tracker 5	<input checked="" type="checkbox"/>
Custom Shipping Tracker 6	<input checked="" type="checkbox"/>
Custom Shipping Tracker 7	<input checked="" type="checkbox"/>
Custom Shipping Tracker 8	<input checked="" type="checkbox"/>
Custom Shipping Tracker 9	<input checked="" type="checkbox"/>
Custom Shipping Tracker 10	<input checked="" type="checkbox"/>
Custom Shipping Tracker 11	<input checked="" type="checkbox"/>

After the placing order admin can track order from back-end also by submitting by submitting shipment even for custom shipping methods.



## Orders

🔍 🔔 👤 admin ▾

Create New Order

<input type="checkbox"/>	ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action
<input type="checkbox"/>	000000002	Main Website Main Website Store Default Store View	Jan 02, 2019, 13:25:10 PM	Veronica Costello	Veronica Costello	\$39.64	\$39.64	Complete	<a href="#">View</a>
<input type="checkbox"/>	000000001	Main Website Main Website Store Default Store View	Jan 02, 2019, 13:25:09 PM	Veronica Costello	Veronica Costello	\$36.39	\$36.39	Processing	<a href="#">View</a>

Search by keyword



Filters



Default View ▾



Columns ▾



Export ▾

→ When the status of order will be complete the click on View to see order details and can track order from there.

#000000002

← Back

Send Email

Credit Memo

Reorder

### Payment & Shipping Method

#### Payment Information

Check / Money order

The order was placed using USD.

#### Shipping & Handling Information

[Track Order](#)

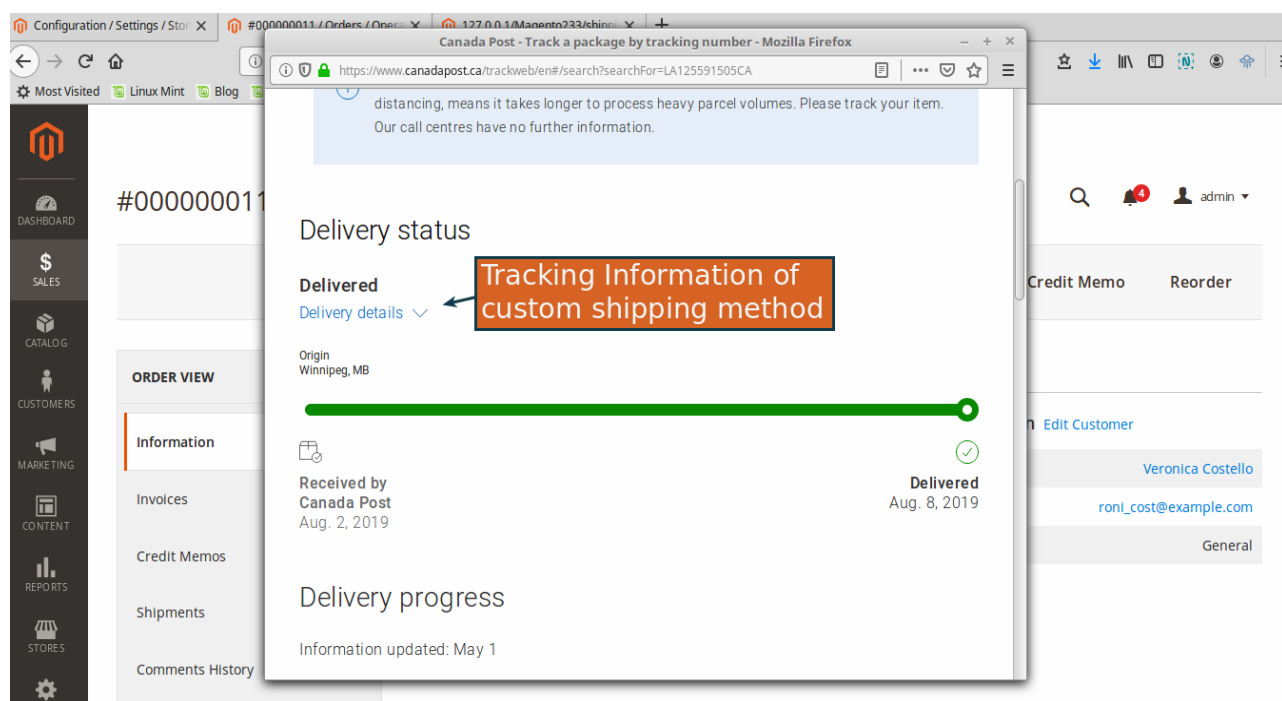
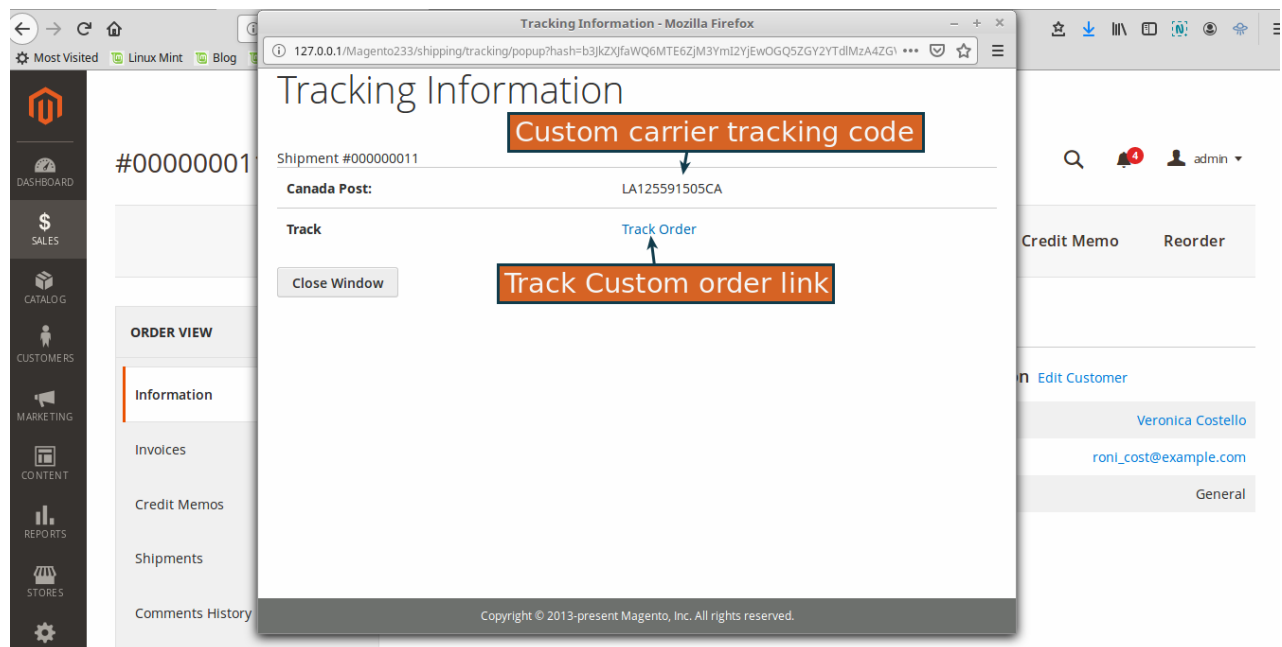
**Track Order link**

Flat Rate - Fixed \$5.00

### Items Ordered

Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
Minerva LumaTech™ V-Tee-XS-Blue	Refunded	\$0.00	\$0.00	Ordered 1	\$0.00	\$0.00	0%	\$0.00	\$0.00
SKU: WS08-XS-Blue				Invoiced 1					
				Shipped 1					
				Refunded 1					

→ It will work for all types of shipping methods if there are available module already installed in site then it will show result in pop-up and for custom shipping it will also show result in pop-up by the help of given custom url.



## Frontend example

The Track Order link will display in Top Link Section, By Clicking on it Customer will redirect to a Form Where he / she can track order by Entering Order Number and Email Associated with that order or a given Tracking Number.

By Entering the Order Number and Email or Tracking Number, Customer will redirect to the Shipment Details page.

Welcome, Veronica! Veronica Costello ▾ Track Order Sign Out or

**LUMA** **Track Order link**

What's New Women Men Gear Training Sale

**Track Order by Order Number and Email** **Track Order by Tracking Number**

Check Shipping Status

Order Number \*

Email \*

Track Order

OR

Tracking Number \*

Track Order

About us Privacy and Cookie Policy  
Customer Service Search Terms  
Advanced Search

Enter your email address **Subscribe**

Below Tracking information will be display once Customer fill the form.

**Tracking Information**

**Tracking Information**

Shipment #000000002			
Tracking Number:	1Z23465E0350635243		
Carrier:	United Parcel Service		
Status:	Delivered		
Signed by:	DRIVER RELEASE		
Service Type:	UPS Ground		
Weight:	1.10 LBS		
Delivered on:	Dec 5, 2018 10:06 AM		
Location	Date	Local Time	Description
Indianapolis, IN, US	Dec 5, 2018	9:14 AM	Out For Delivery Today
Indianapolis, IN, US	Dec 5, 2018	5:23 AM	Destination Scan
Indianapolis, IN, US	Dec 5, 2018	4:02 AM	Arrival Scan
Plainfield, IN, US	Dec 5, 2018	3:24 AM	Departure Scan
Plainfield, IN, US	Dec 4, 2018	11:16 PM	Arrival Scan
Indianapolis, IN, US	Dec 4, 2018	9:58 PM	Departure Scan
Indianapolis, IN, US	Dec 4, 2018	8:28 PM	Arrival Scan
Warwick, RI, US	Dec 4, 2018	1:41 AM	Departure Scan
Warwick, RI, US	Dec 3, 2018	7:26 PM	Origin Scan
US	Dec 3, 2018	4:58 PM	Order Processed: Ready for UPS

→ It will also show the result of custom shipping by giving tracking id or by email and order id.

What's New Women Men Gear Training Sale

Check Shipping Status

Order Number \*

OR Tracking Number \*

Email \*

[Track Order](#)

[Track Order](#)

## Tracking Information

Shipment #000000011

Canada Post: LA125591505CA

[Track](#)

[Track Order](#)

Showing carrier on front-end

Track order link for custom carrier

→ For custom shipping method it will show the result in pop-up.

Configuration / Settings / Store #000000011 / Orders / Open 127.0.0.1/Magento233/shipping

Canada Post - Track a package by tracking number - Mozilla Firefox

https://www.canadapost.ca/trackweb/en/#/search?searchFor=LA125591505CA

**Delivered**

[Delivery details](#)

Shipping service: Tracked Packet - USA

Tracking number: LA125591505CA

Delivery standard: Aug. 14, 2019

Reason for delivery standard date change: Item was received by Canada Post after cut-off time.

[Download delivery confirmation](#)

Origin  
Winnipeg, MB

Received by  
Canada Post  
Aug. 2, 2019

Delivered  
Aug. 8, 2019

Delivery progress

Information updated: May 1

Tracking result for custom carrier will show on pop-up on front-end

LUMA

What's New Women

Check Shipping Status

Order Number \*

Email \*

[Track Order](#)

Tracking Information

Shipment #000000011

→ There will be a Track Order link in customer account dashboard for each order that will redirect customer to the Tracking information page.

**Account Dashboard**

- Account Information
- Address Book
- My Orders
- My Downloadable Products
- Newsletter Subscriptions
- Stored Payment Methods
- Billing Agreements
- My Product Reviews
- My Wish List

## My Dashboard

Recent Orders [View All](#)

Order #	Date	Ship To	Order Total	Status	Action
000000002	1/2/19	Veronica Costello	\$39.64	Complete	<a href="#">View Order</a> <a href="#">Track Order</a> <a href="#">Reorder</a>
000000001	1/2/19	Veronica Costello	\$36.39	Processing	<a href="#">View Order</a> <a href="#">Track Order</a> <a href="#">Reorder</a>

Account Information

**Contact Information**

Veronica Costello  
roni\_cost@example.com

**Newsletters**

You don't subscribe to our newsletter.  
[Edit](#)

Tracking Order link



## **Thank you!**

if you have any questions or feature suggestions, please contact us at:  
<https://www.mageants.com/contact-us>

Your feedback is absolutely welcome!