

REVIEW REMINDER

MAGENTO 2

Review Reminder – Magento 2

USER MANUAL

Supported Version: 2.1, 2.2, 2.3, 2.4

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Preface:

- With help of Review Reminder extension we got customer buying product review email automatically at a set time after an order has been placed and increase customer interaction with our stores.
- It is very difficult to find product reviews from customers after purchasing products. with the support of Review Reminder extension the admin can customize the review **email-templates**, **email sender**, email send for **email subscriber only**, with help of email **send after time** to change the email delivery time.
- Automatically sending review reminder emails to customers encourage for product reviews and customers to come back and write some words for purchasing products review.
- The more reviews you get, the more trustworthy the store looks, which is an important factor for customers to decide on buying products from your store.

Installation:

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually install extension.

Option 1: Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line:

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory.
If code directory does not exists then create.

Step 3: Disable the cache under System → Cache Management.

Step 4: Enter the following at the command line:
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to
Stores → Configuration → Mageants → ReviewReminder,
The module will be displayed in the admin panel.



Option 2: Magento 2 install extension manually.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.

Step 3: Disable the cache under System → Cache Management Edit app/etc/config.php file and add one line code:
'Mageants_ReviewReminder' → 1

Step 4: Disable the cache under System → Cache Management

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → ReviewReminder, the module will be displayed in the admin panel.

Backend example

After Installation of Extension login to magento admin panel to set-configuration of the extension.

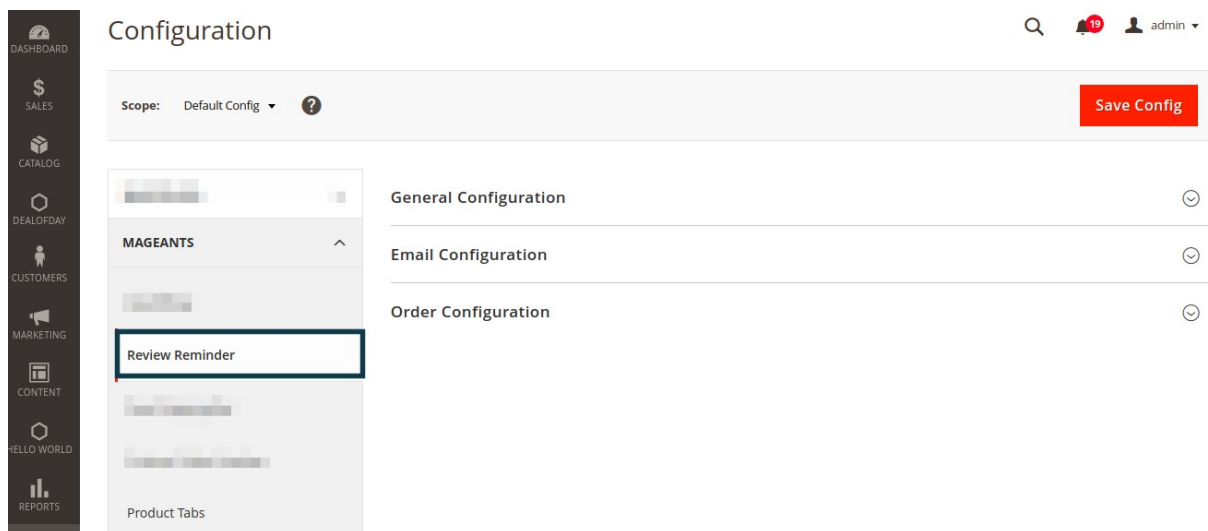
As per below screen shot you can set all the settings here.

Extension configuration

After Installation of Extension, Go to **Store→Configuration→Mageants→Review Reminder**.

It has two configuration settings

1. General Configuration
2. Email Configuration
3. Order Configuration



1) General Configuration:

- **Enable Field:** Select 'Yes' To Module Mageants Review Reminder Module Enable.
- **Only Send Emails to Subscribers field:** select "Yes" to only send reminder emails to customers who have subscribed newsletter.

Scope: Default Config ? Save Config

General Configuration

Enable [store view] Yes ☒ Use system value
Select Yes to enable this module.

Only Send Emails to Subscribers [store view] No ☒ Use system value

Email Configuration

Order Configuration

Yes, Enable This Module

Yes, Email Send For Email Subscribers Only

2) Email Configuration:

- **Email Sender Field** to choose sender's entitle. You will have 5 choices: General Contact, Sales Representative, Customer Support, Email Custom 1, Custom 2 Email.
- **Email Send After** to change the email delivery time. The counting will be started from the last updated cart time, a reminder email will be sent to customers.
- **Email Templates**: you can find some preexisting email templates from drop-down. Otherwise, you can customize your own template by creating a new one at sidebar **Marketing > Email Template**. The newly created template will automatically appear in this section.

Configuration

Save Config

MAGEANTS

Review Reminder

GENERAL

CATALOG

General Configuration

Email Configuration

Order Configuration

Select Email Sender

Email sender (store view)

Sales Representative

Use system value

Email Send After (Days) (store view)

6 Days

Use system value

Email Send After (Hours) (store view)

10 Hour

Use system value

Email Send After (Minutes) (store view)

20 Minute

Use system value

Email Send After : 6days 10hours 20minutes

Select Email Templates

Email Templates (store view)

Email ReviewReminder (Default)

2) Order Configuration:

- **Exclude SKUs Field:** Products which have SKUs in this field won't be received review reminder and You can add multiple SKUs by a comma e.g: MT07,24-MB03
- **Include SKUs Field:** Products which have SKUs in this field will be received review reminder and You can add multiple SKUs by a Comma e.g: MT07,24-MB03.

Scope: Default Config ? Save Config

MAGEANTS

General Configuration

Order Configuration

Enter Exclude Sku Numbers

Exclude SKUs [store view] MT07, 24-MB03

Products with those SKUs will be Excluded, can use Regular Expression, separated by ", "

Include SKUs [store view]

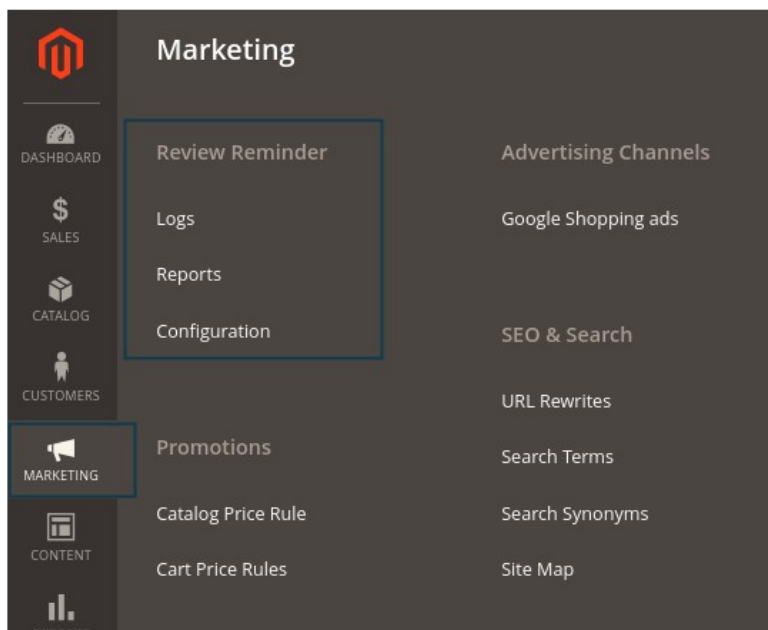
Enter Include Sku Numbers

Products with those SKUs will be Included, can use Regular Expression, separated by ", "

GENERAL

➔ Here we show Review Reminder Admin Menu:

- I) Logs
- ii) Reports
- iii) Configuration



i) Logs: Its show Review Reminder Email Logs, Log auto generate when order status completed.

Logs

MassAction : (Delete / Send Now)

ReviewReminder Log AdminGrid

Clear All Log Details

Clear Log

Filters

Default View

Columns

20 per page

1 of 1

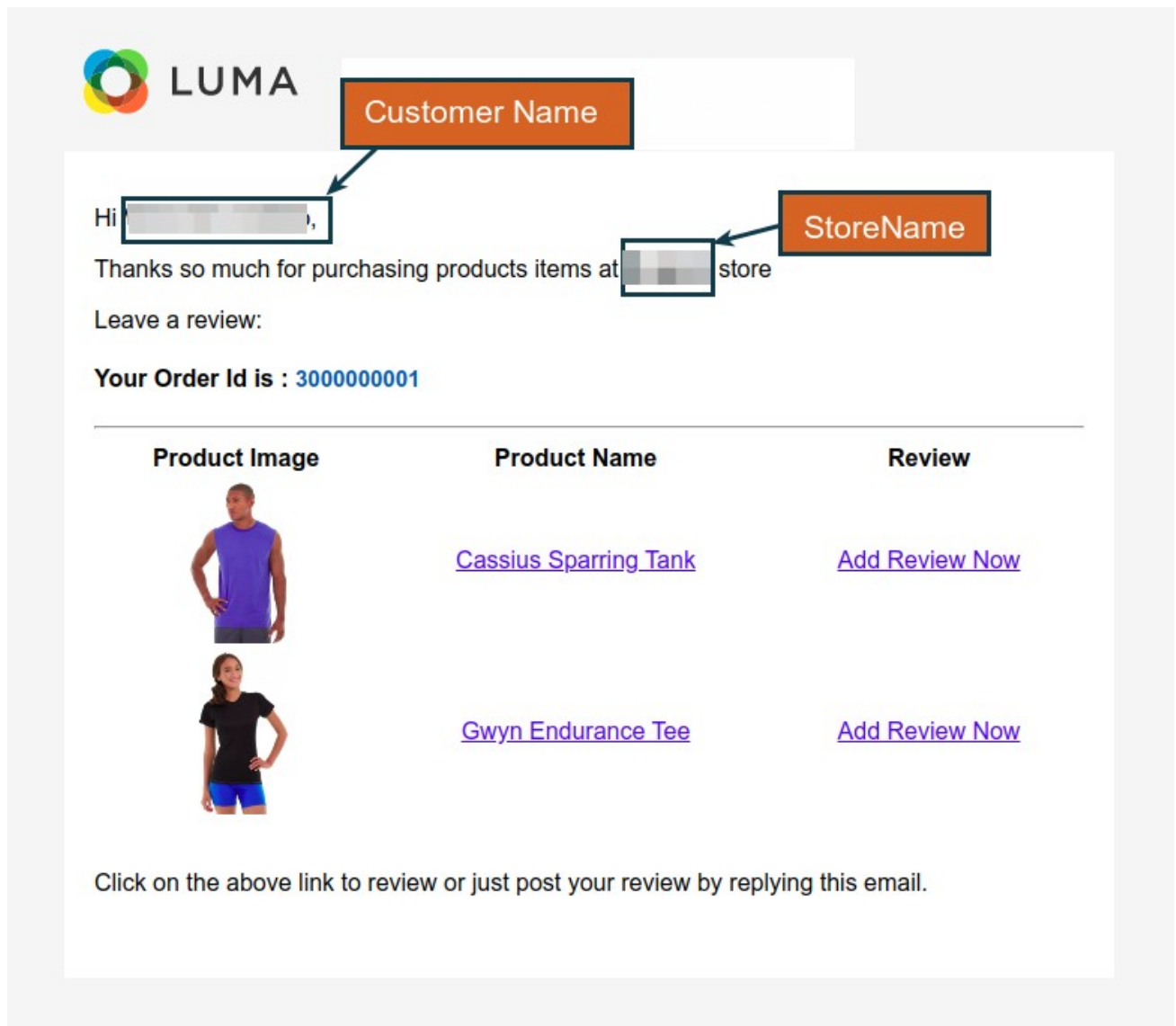
ID	Order #	Subject	Customer Email	Customer Name	Status	Created At	Scheduled At	Action
1	000000010	Default Store View Review Reminder	hardik@rocktechnolabs.com	Hardik Patel	SEND	Dec 29, 2020 11:42:29 AM	Dec 31, 2020 11:32:52 AM	Select
2	000000011	Default Store View Review Reminder	hardik@rocktechnolabs.com	Hardik Patel	SEND	Dec 29, 2020 11:13:17 AM	Dec 31, 2020 11:37:52 AM	Preview
3	000000012	Default Store View Review Reminder	hardik@rocktechnolabs.com	Hardik Patel	PENDING			Send Now
								Delete

Action : (Delete / Send Now/ Preview)

- **Actions:**

1. **Email Preview:**

Example of the Review reminder sent to a customer



2. Email Send:

If Email send Successfully Success Message Generated

Logs 🔍 🔔 1 👤 admin

IF Email Send Successfully,
Success Message Generated here

Clear Log

✓ Send Message Successfully

Filters 👁 New View ⚙ Columns

11 records found 30 per page < 1 of 1 >

ID	Order #	Subject	Receiver	Status	Sequence Number	Created At	Scheduled At	Action
1	000000003	Main Website Store Review Reminder		send	1	Aug 1, 2020 10:21:53 AM	Aug 1, 2020 3:31:53 PM	Select
2	000000005	Main Website Store Review Reminder		send	1	Aug 2, 2020 5:21:53 AM	Aug 19, 2020 7:47:49 AM	Select
3	000000006	Main Website Store Review Reminder		send	1	Aug 3, 2020 3:55:05 AM	Aug 3, 2020 9:05:05 AM	Preview
4	000000008	Main Website Store Review Reminder		send	1	Aug 4, 2020 4:44:20 AM	Aug 19, 2020 6:07:39 AM	Send Now
5	000000011	Main Website Store Review Reminder		send	1	Aug 5, 2020 2:21:53 PM	Aug 5, 2020 7:31:53 PM	Delete

3. Action Delete:

selected emails will be deleted after pop-up confirmation.

Logs 🔍 🔔 1 👤 admin

IF Email Send Successfully,
Success Message Generated here

Clear Log

✓ Send Message Successfully

Filters 👁 New View ⚙ Columns

11 records found 30 per page < 1 of 1 >

ID	Order #	Subject	Receiver	Status	Sequence Number	Created At	Scheduled At	Action
1	000000003	Main Website Store Review Reminder		send	1	Aug 1, 2020 10:21:53 AM	Aug 1, 2020 3:31:53 PM	Select
2	000000005	Main Website Store Review Reminder		send	1	Aug 2, 2020 5:21:53 AM	Aug 19, 2020 7:47:49 AM	Preview
3	000000006	Main Website Store Review Reminder		send	1	Aug 3, 2020 3:55:05 AM	Aug 3, 2020 9:05:05 AM	Send Now
4	000000008	Main Website Store Review Reminder		send	1	Aug 4, 2020 4:44:20 AM	Aug 19, 2020 6:07:39 AM	Delete
5	000000011	Main Website Store Review Reminder		send	1	Aug 5, 2020 2:21:53 PM	Aug 5, 2020 7:31:53 PM	Select
6	000000012	Main Website Store Review Reminder		send	1	Aug 5, 2020 7:31:53 PM	Aug 18, 2020 6:18:22 AM	Select

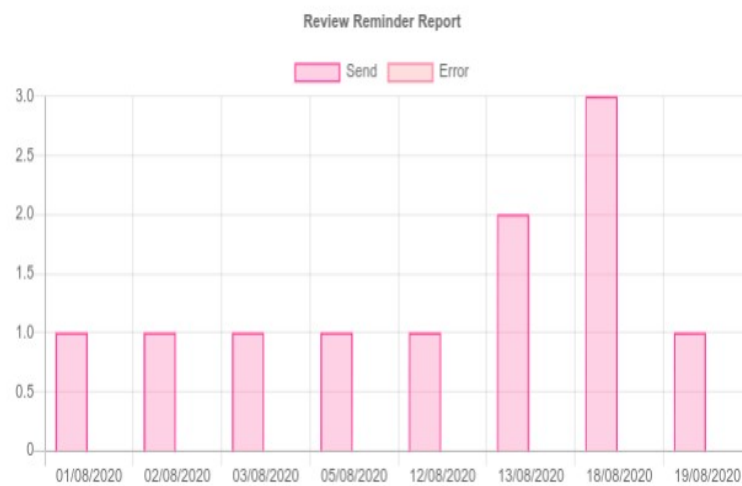
Delete "1"

Are you sure you want to delete Order Id "000000003" record?

Cancel
OK

ii) Reports: This review reminder reports show number of sent Review Sent Email successfully or failed for specific period of time.

Report





Thank you!

if you have any questions or feature suggestions, please contact us at:
<https://www.mageants.com/contact-us>

Your feedback is absolutely welcome!