Review Reminder – Magento 2

USER MANUAL

Supported Version: 2.1, 2.2, 2.3, 2.4

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Preface:

- With help of Review Reminder extension we got customer buying product review email automatically at a set time after an order has been placed and increase customer interaction with our stores.

- It is very difficult to find product reviews from customers after purchasing products. with the support of Review Reminder extension the admin can customize the review **email-templates**, **email sender**, email send for **email subscriber only**, with help of email **send after time** to change the email delivery time.

- Automatically sending review reminder emails to customers encourage for product reviews and customers to come back and write some words for purchasing products review.

- The more reviews you get, the more trustworthy the store looks, which is an important factor for customers to decide on buying products from your store.

Installation:

There are two ways of installing extension in magento2.

1) Using COMMAND LINE.
2) Manually install extension.

Option 1: Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line:

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.

Step 3: Disable the cache under System → Cache Management.

Step 4: Enter the following at the command line:
php bin/magento setup:upgrade
php bin/magento setup:static-content:deploy

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to
Stores → Configuration → Mageants → ReviewReminder,
The module will be displayed in the admin panel.

Option 2: Magento 2 install extension manually.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory.
         If code directory does not exists then create.

Step 3: Disable the cache under System → Cache Management Edit
         app/etc/config.php file and add one line code:
         'Mageants_ReviewReminder' → 1

Step 4: Disable the cache under System → Cache Management

Step 5: Once you complete above steps log out and log in back to the
         admin panel and switch to
         Stores → Configuration → Mageants → ReviewReminder,
         the module will be displayed in the admin panel.

Backend example

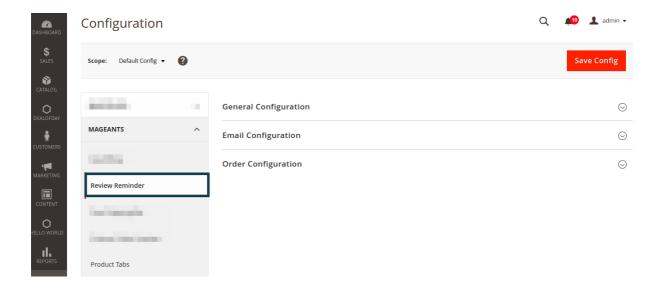After Installation of Extension login to magento admin panel to set-configuration of the extension.

As per below screen shot you can set all the settings here.

Extension configuration

After Installation of Extension, Go to **Store→Configuration→Mageants →Review Reminder.**
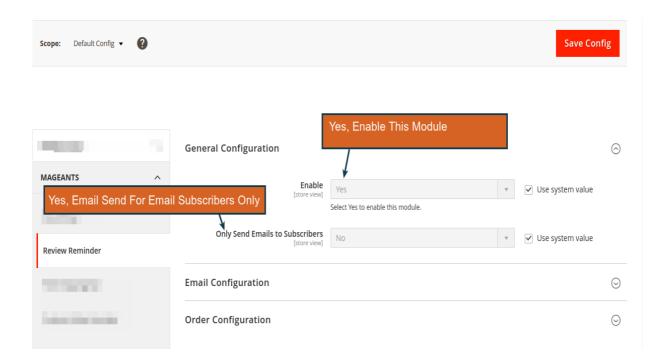It has two configuration settings
     1. General Configuration
     2. Email Configuration
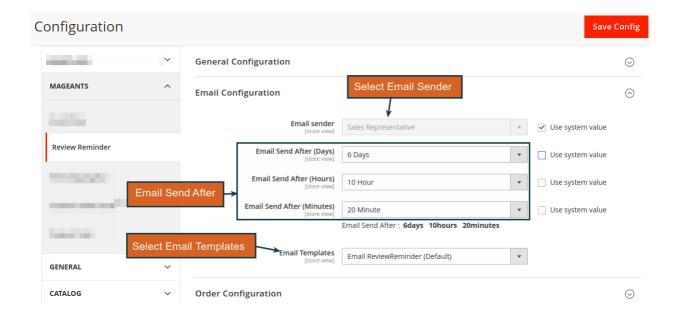   3. Order Configuration

1) General Configuration:

- **Enable** Field: Select 'Yes' To Module Mageants Review Reminder Module Enable.

- **Only Send Emails to Subscribers field**: select "Yes" to only send reminder emails to customers who have subscribed newsletter.
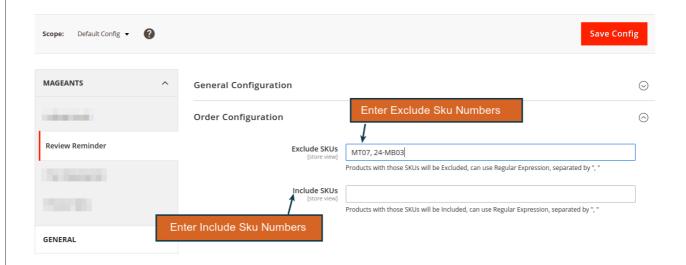
2) Email Configuration:

- **Email Sender** <u>Field</u> to choose sender's entitle. You will have 5 choices: General Contact, Sales Representative, Customer Support, Email Custom 1, Custom 2 Email.

- **Email Send After** to change the email delivery time. The counting will be started from the last updated cart time, a reminder email will be sent to customers.

- **Email Templates:** you can find some preexisting email templates from drop-down. Otherwise, you can customize your own template by creating a new one at sidebar **Market - ing > Email Template** . The newly created template will automatically appear in this section.

2) Order Configuration:

- **Exclude SKUs** Field: Products which have SKUs in this field won't be received review reminder and You can add multiple SKUs by a comma e.g: MT07,24-MB03

- **Include SKUs** Field: Products which have SKUs in this field will be received review reminder and You can add multiple SKUs by a Comma e.g: MT07,24-MB03.
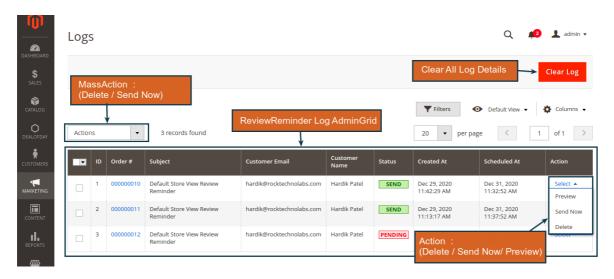
➔ Here we show Review Reminder Admin Menu:

I) Logs

ii) Reports

iii) Configuration

i) Logs: Its show Review Reminder Email Logs, Log auto generate when order status completed.
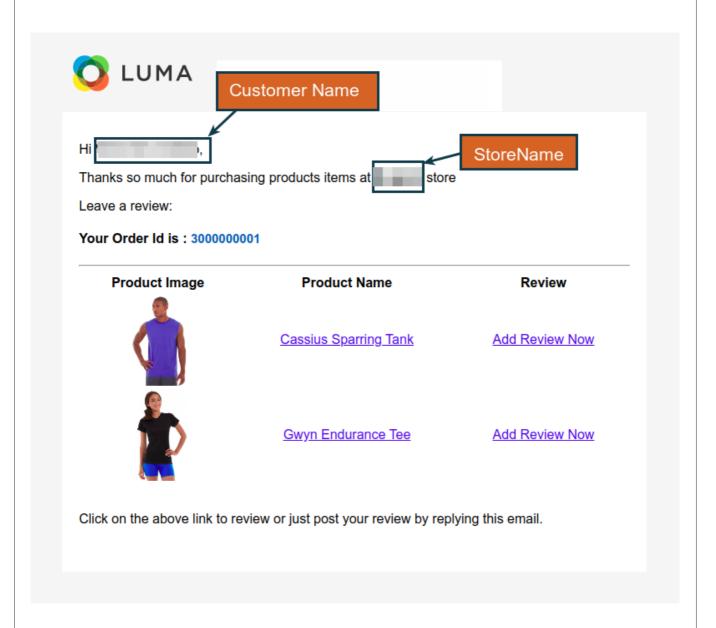
- **Actions:**
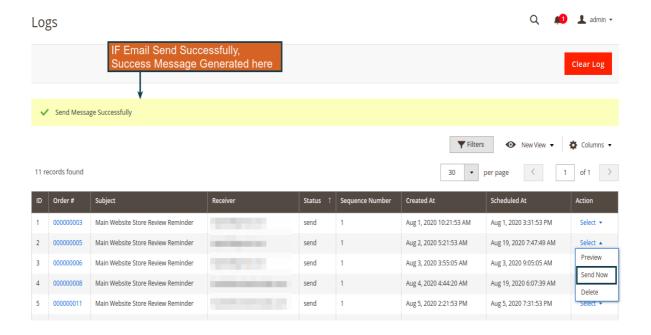
1. **Email Preview**:

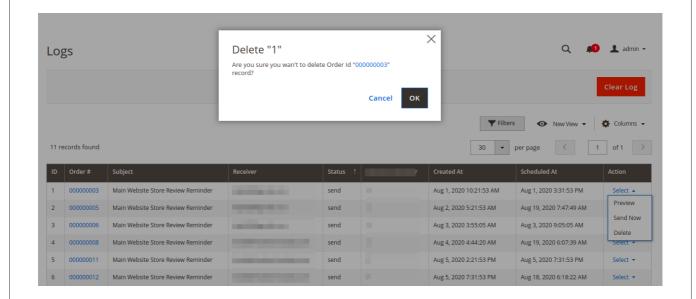   Example of the Review reminder sent to a customer

2. Email Send:

If Email send Successfully Success Message Generated

3. Action Delete:

selected emails will be deleted after pop-up confirmation.

ii) Reports: This review reminder reports show number of sent Review Sent Email successfully or failed for specific period of time.

Report   🔍

Thank you!

if you have any questions or feature suggestions, please contact us at:
https://www.mageants.com/contact-us

Your feedback is absolutely welcome!