



# Product review import export - Magento 2 USER MANUAL

**Supported Version: 2.0, 2.1, 2.2, 2.3** 



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#### **Preface**

Ргетасе		
- Using Import Export Review extension, Store manager can Export review and Import it with related customer and product.		



#### Installation:

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually install extension.
- Option 1: Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line.

- **Step 1:** Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 3:** Disable the cache under System → Cache Management.
- **Step 4:** Enter the following at the command line: php bin/magento setup:upgrade php bin/magento setup:static-content:deploy



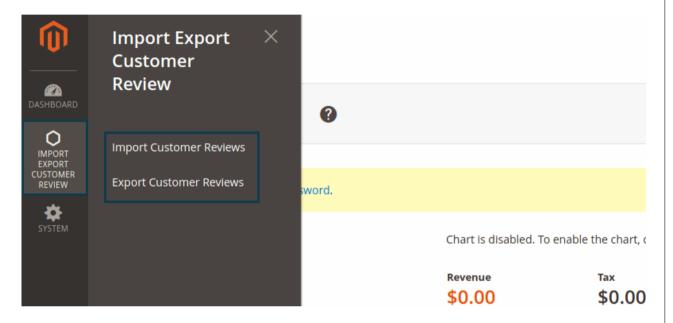
- Option 2: Magento 2 install extension manually.
- **Step 1:** Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 3:** Disable the cache under System → Cache Management Edit app/etc/config.php file and add one line code: 'Mageants Productreviewimportexport' → 1
- **Step 4:** Disable the cache under System → Cache Management



#### **Backend example**

- After Installation of Extension login to magento admin panel to set configuration of the extension.

## **Extension Configuration**



Export Customer Review: Store admin can export customer Review option to include customer info as well.

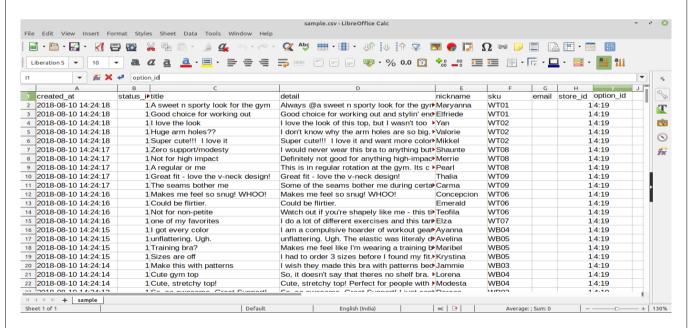




Import Customer Review: Store admin can Import CSV file to import customer reviews.



#### **CSV File Example:**



As we can see in above image, to set review we have to set following values in **option\_id** field as below:

option_id value	Meaning
4:16	1 Star Ratting
4:17	2 Star Ratting
4:18	3 Star Ratting
4:19	4 Star Ratting
4:20	5 Star Ratting



Admin can import and export following product review details using CSV file.

- Created date
- Status
- Title
- Details
- Nickname
- Sku
- Email
- Store id
- Rating



## Thank you!

if you have any questions or feature suggestions, please contact us at: <a href="https://www.mageants.com/contact-us">https://www.mageants.com/contact-us</a>

Your feedback is absolutely welcome!