



ORDER STATUS

MAGENTO 2

Order Status - Magento 2

USER MANUAL

Supported Version: 2.0, 2.1, 2.2, 2.3 ,2.4

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Preface

This **order status** allows admins to create unlimited order statuses, manage customer order statuses, and quickly update customers via email about changed order statuses.

- **This extension is providing below functionalities.**
 - Create and manage unlimited order statuses.
 - Add order statuses to order states.
 - Notify Customer by email on changes order status.
 - Customers can see their order status in their customer account on the front-end.

Installation:

There are two ways of installing extension in magento2.

- Using COMMAND LINE.
- Manually Install extension.

Option 1: Magento 2 install extension using COMMAND LINE (Recommended)

Follow below steps to install extension from the command line.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management.

Step 4: Enter the following at the command line: php
bin/magento setup:upgrade

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to **Mageants Order Status** the module will be displayed in the admin panel.

Option 2: Magento 2 install extension manually

- Step 1:** Download the extension and unzip it.
- Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exist then create.
- Step3:** Disable the cache under System->Cache Management. Edit app/etc/config.php file and add one line code: '**Mageants_OrderStatus** => 1.
- Step 4:** Disable the cache under System -> Cache Management
- Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to **Mageants Order Status** → **Mageants Order Status**, the module will be displayed in the admin panel.

Back-end Example:

→ Admins can set configuration as per the below screenshot.

Extension Configuration:

→ After installation of Order Status click **Mageants order status** to set the configuration of the extension.

Mageants Order Status

Click to open order status admin grid

Add New Status

Status Title	Active	Email Notifications	Action
New Pending	Active	Active	Edit
Dispatch	Active	Active	Edit

CONFIGURATION:

→ To create a new order status, go to **Mageants order status** menu and click “Add new status”.

Magento Admin

Click to add new status

Add New Status

The status has been saved.

Create and manage custom order statuses

ID	Status Title	Active	Email Notifications	Action
1	New Pending	Active	Active	Edit
2	New Complete	Active	Active	Edit
3	Dispatch	Active	Active	Edit

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→ Click the "**Add New Status**" button, then show the General Status Information tab, Which gives you various settings to create a new order status.

← Back Reset Save Status

GENERAL General

General ✎

Status Title * New Pending

Active Yes

Order States To Apply Status To * Canceled
Closed
Complete
Holded
Payment Review
Pending

General:

- **Status title:-** Set Status title.
- **Active:-** Active and Inactive the status.
- **Order States To Apply Status To:-** Choose the default order status to which the custom status will be applied
- **Always Notify Customer By E-mail:-** active and Inactive order status to notify the customer by email.

→ You can not create same order status if you meet same order status and then show an error message.

When meet a same order status then show error messages

← Back Reset Save Status

✖ We found another order status with the same order status code.

GENERAL

General

General ✎

Status Title * New Pending

Active Yes

Order States To Apply Status To *

- Canceled
- Closed
- Complete
- Halted
- Payment Review
- Pending

→ You can change order statuses on the order view page.

#000000007 ← Back Login as Customer Cancel Send Email Hold Invoice Ship Reorder Edit

Order Total

Notes for this Order

Status

- Dispech
- Dispech
- New Pending
- Pending
- Pending Onhold

Change order status on order view page

Notify Customer by Email

Visible on Storefront

Submit Comment

Order Totals

Subtotal	\$74.00
Shipping & Handling	\$15.00
Tax	\$6.11
Grand Total	\$95.11
Total Paid	\$0.00
Total Refunded	\$0.00
Total Due	\$95.11

→ Click, go to **Sales-Orders**, and select the order where you want to change the status.

Orders

Search by keyword

7 records found Order status can be see order page per page of 1

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Allocated sources	Braintree Transaction Source
000000007	Main Website Main Website Store Default Store View	Jan 30, 2023 5:47:05 AM	Veronica Costello	Veronica Costello	\$95.11	\$95.11	Dispech	View		
000000006	Main Website Main Website Store Default Store View	Jan 20, 2023 6:00:45 AM	Veronica Costello	Veronica Costello	\$88.35	\$88.35	New Pending	View		

Front-end Example:

→ If you have assigned a custom order status to order, customers can see the order status in their **“My Account”** in the frontend.

LUMA

What's New Women Men Gear Training Sale

My Account

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Stored Payment Methods

My Product Reviews

Newsletter Subscriptions

My Orders

Order #	Date	Order Total	Status	Action
000000007	1/30/23	\$95.11	Dispech	View Order Reorder
000000002	1/19/23	\$39.64	Closed	View Order Reorder

2 Item(s) Show per page

Custom order status in a customer account



Should you have any questions or feature suggestions, please contact us at:
<https://www.mageants.com/contact-us.html>

Your feedback is absolutely welcome!