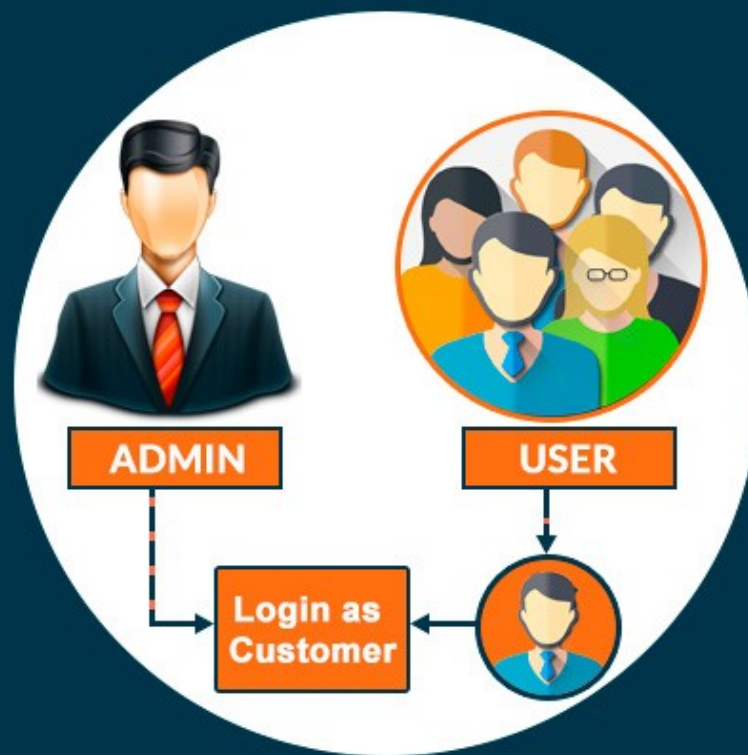


LOGIN AS CUSTOMER

FOR MAGENTO 2



LOGIN AS CUSTOMER – Magento 2

USER MANUAL

Supported Version: 2.0, 2.1, 2.2, 2.3,2.4

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Preface

Login As Customer is a perfect extension for the every customer who wants to access customer account at frontend side as a customer.

- This extension allows Admin to access customer account simply click on button 'Login As Customer'.
- Admin can find 'Login As Customer' button at admin side.
 - **Select Customers ->All Customers.**
 - From customer grid select customer.
 - And Top of customer detail page admin can find 'Login As Customer' Button.
- By click on this button 'Admin' was login at front end side as a selected customer.
- After login at frontend as customer, admin can do that customer can do.
- Admin can specify the roles to Sub-Admin for ...
 - To login as a customer at frontend.
 - To view Login as Customer Grid and Delete record from Grid.

User Friendly and flexible configuration.

Installation

There are two ways of installing extension in magento2.

- Using COMMAND LINE.
- Manually Install extension.

Option 1: Magento 2 install extension using COMMAND LINE (Recommended)

Follow below steps to install extension from the command line.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code Directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management.

Step 4: Enter the following at the command line:
Php bin/magento setup:upgrade
Php bin/magento setup:static-content:deploy

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Menu **Stores -> Configuration -> Mageants -> Login As Customer** , the module will be displayed in the admin panel.

Option 2: Magento 2 install extension manually

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code Directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management Edit app/etc/config.php file and add one line code:
'Mageants_Login As Customer ' => 1

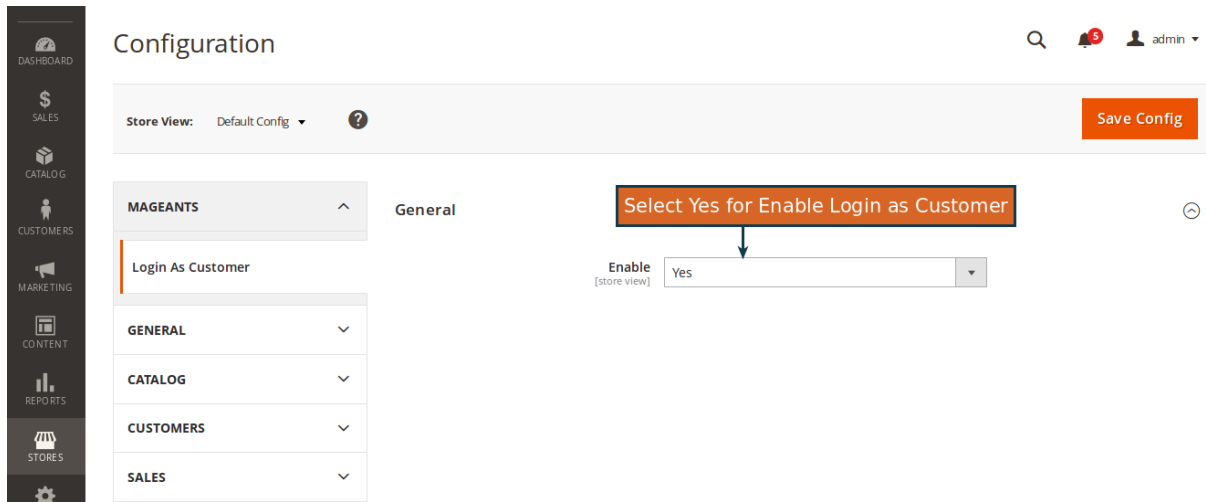
Step 4: Disable the cache under System -> Cache Management

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Menu **Stores -> Configuration -> Mageants -> Login As Customer** , the module will be displayed in the admin panel.

Backend Example:

After Installation of Extension login to magento admin panel for set configuration of the extension.

You can find configuration at **Stores -> Configuration -> Mageants -> Login As Customer**



The screenshot shows the Magento Admin Configuration page for the 'Login As Customer' extension. The page is titled 'Configuration' and includes a search bar, a notification bell with a red '5', and a user profile 'admin'. The 'Store View' is set to 'Default Config'. A 'Save Config' button is visible in the top right corner. The left sidebar contains navigation options: DASHBOARD, SALES, CATALOG, CUSTOMERS, MARKETING, CONTENT, REPORTS, and STORES. The main content area is divided into sections: 'MAGEANTS' (expanded) and 'General'. Under 'MAGEANTS', the 'Login As Customer' section is selected. The 'Enable [store view]' dropdown menu is set to 'Yes'. An orange callout box with the text 'Select Yes for Enable Login as Customer' has an arrow pointing to the 'Yes' option in the dropdown menu.

Here, Admin can login as customer from backend side to frontend side by click on **Login As Customer** button.

For find **Login As Customer** button admin can go customers -> All Customers, And click on Edit from Action column from customers grid.

Veronica Costello

Click on Button for login

← Back Delete Customer Reset Create Order Reset Password Force Sign-In Login As Customer Save and Continue Edit Save Customer

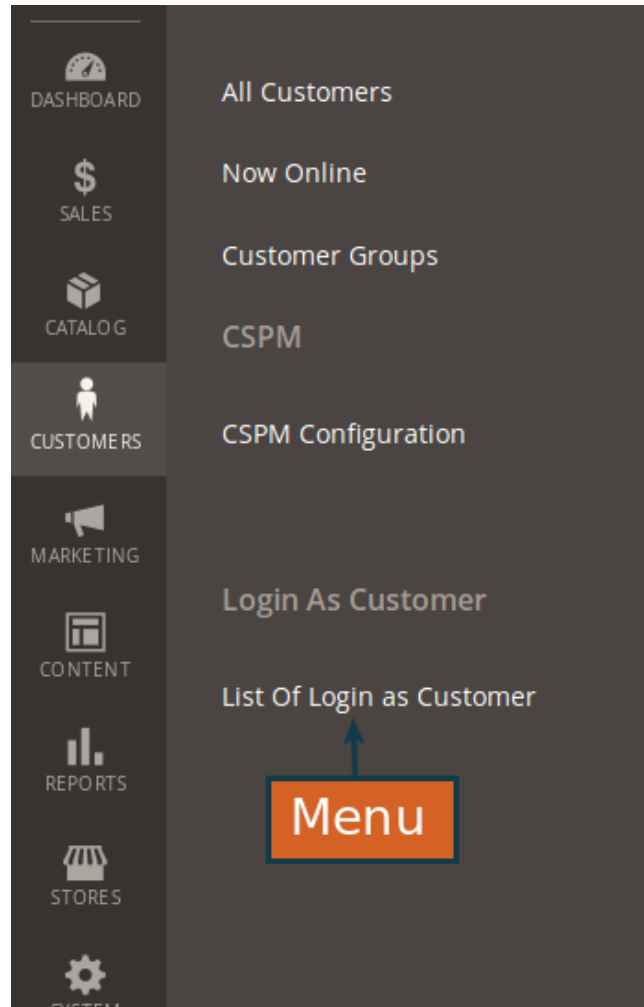
CUSTOMER INFORMATION

- Customer View
- Account Information
- Addresses
- Orders
- Billing Agreements

Personal Information

Last Logged In:	Sep 12, 2018, 9:56:46 AM (Offline)	Default Billing Address
Account Lock:	Unlocked	finalname lastname
Confirmed email:	Confirmation Not Required	Company
Account Created:	Jul 11, 2018, 6:17:56 AM	Street
Account Created In:	Default Store View	Address
Customer Group:	General	City, California, 90001
		United States
		T: 9638527410

Here, Admin can see **Menu** for view login as customer log Grid.



Here, Admin can view Login as customer log Grid.

Login As Customer

Search by keyword

Actions 4 records found

Filters Default View Columns

20 per page 1 of 1

Login as customer log Grid

ID	Customer Id	Customer Name	Customer Email	Admin Id	Admin Username	Admin Email	Login Date/Time
1	1	Veronica Costello	roni_cost@example.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:26
2	2	Ashvin Prajapati	ashvin.prajapati202@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:53
3	3	Ashvin Prajapati	ashvin.rocktechnolabs@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:11
4	4	as as	mytest@hg.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:40

Here, Admin can specify the Roles to sub-admin for Login as Customer.

← Back Delete Role Reset

ROLE INFORMATION

Role Info

Role Resources

Role Users

Roles Resources

Resource Access Custom

Resources

- Dashboard
- Analytics
- Sales
- Catalog
- Customers
 - All Customers
 - Login As Customer** ← Provide access to Sub-Admin for login as customer
 - Now Online
 - Login As Customer Menu
 - Login As Customer Grid
- Carts
 - Manage carts
- My Account
- Marketing
 - Promotions
 - Catalog Price Rule
 - Cart Price Rules
 - Dotmailer Automation

Front-end Example:

Here, Admin is successfully login at front-end as customer and see Customer Dashboard.

Account Dashboard

- My Orders
- My Downloadable Products
- My Wish List

- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements

- My Product Reviews
- Newsletter Subscriptions

My Dashboard

[Admin login as Customer](#)

Account Information

Contact Information

Veronica Costello
roni_cost@example.com
[Edit](#) | [Change Password](#)

Newsletters

You aren't subscribed to our newsletter.
[Edit](#)

[Address Book](#) [Manage Addresses](#)

Default Billing Address	Default Shipping Address
finalname lastname	finalname lastname
Company	Company
Street	Street
Address	Address

[Compare Products](#)



Thank you!

Should you have any questions or feature suggestions, please contact us at:
<http://mageants.com/contactus>

Your feedback is absolutely welcome!