



LOGIN AS CUSTOMER – Magento 2

USER MANUAL

Supported Version: 2.0, 2.1, 2.2, 2.3,2.4

Table Of Content

Preface.....	3
Installation.....	4
option 1.....	4
option 2.....	5
Backend Example.....	6
Frontend Example.....	10

Preface

Login As Customer is a perfect extension for the every customer who wants to access customer account at frontend side as a customer.

- This extension allows Admin to access customer account simply click on button 'Login As Customer'.
- Admin can find 'Login As Customer' button at admin side.
 - **Select Customers ->All Customers.**
 - From customer grid select customer.
 - And Top of customer detail page admin can find 'Login As Customer' Button.
- By click on this button 'Admin' was login at front end side as a selected customer.
- After login at frontend as customer, admin can do that customer can do.
- Admin can specify the roles to Sub-Admin for ...
 - To login as a customer at frontend.
 - To view Login as Customer Grid and Delete record from Grid.

User Friendly and flexible configuration.

Installation

There are two ways of installing extension in magento2.

- Using COMMAND LINE.
- Manually Install extension.

Option 1: Magento 2 install extension using COMMAND LINE (Recommended)

Follow below steps to install extension from the command line.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code Directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management.

Step 4: Enter the following at the command line:
Php bin/magento setup:upgrade
Php bin/magento setup:static-content:deploy

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Menu **Stores -> Configuration -> Mageants -> Login As Customer** , the module will be displayed in the admin panel.

Option 2: Magento 2 install extension manually

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code Directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management Edit app/etc/config.php file and add one line code:
'Mageants_Login As Customer ' => 1

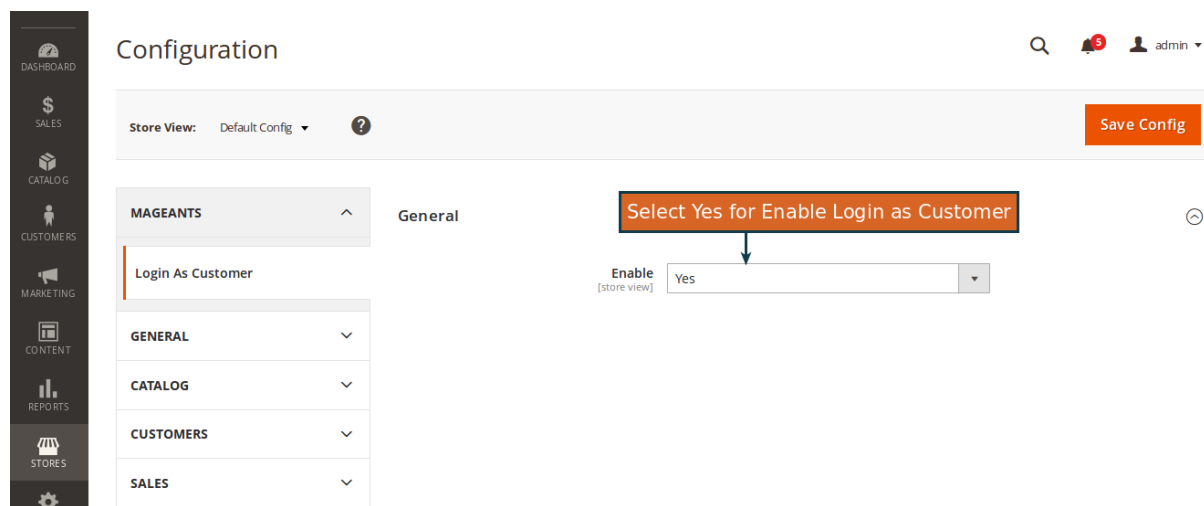
Step 4: Disable the cache under System -> Cache Management

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Menu **Stores -> Configuration -> Mageants -> Login As Customer** , the module will be displayed in the admin panel.

Backend Example:

After Installation of Extension login to magento admin panel for set configuration of the extension.

You can find configuration at **Stores -> Configuration -> Mageants -> Login As Customer**



The screenshot shows the Magento Admin Configuration interface. On the left is a vertical sidebar with navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, and Stores. The main area is titled 'Configuration' and shows the 'MAGEANTS' extension expanded to the 'General' section. Under 'MAGEANTS', the 'Login As Customer' option is selected. A dropdown menu for 'Enable [store view]' is open, showing 'Yes' selected. An orange callout box with an arrow points to the 'Yes' option, containing the text 'Select Yes for Enable Login as Customer'. At the top right of the configuration area, there is a 'Save Config' button and a user profile indicator for 'admin'.

Here, Admin can login as customer from backend side to frontend side by click on **Login As Customer** button.

For find **Login As Customer** button admin can go customers -> All Customers, And click on Edit from Action column from customers grid.

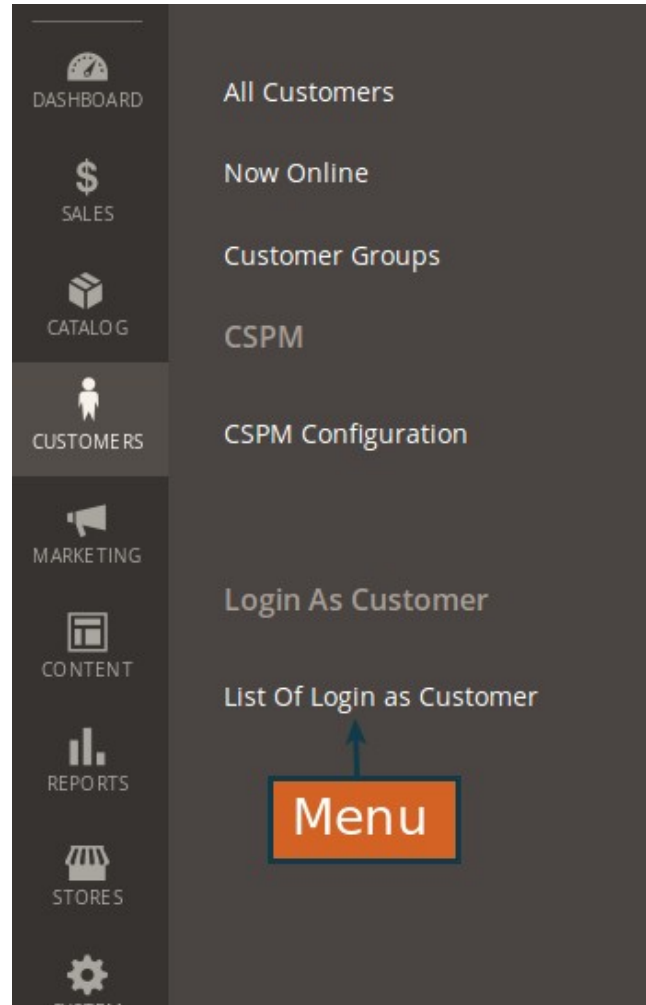
The screenshot shows the Magento Admin interface for a customer named Veronica Costello. At the top, there is a search bar, a notification bell with a red '5', and a user profile dropdown for 'admin'. Below this is a toolbar with several action buttons: Back, Delete Customer, Reset, Create Order, Reset Password, Force Sign-In, Login As Customer, Save and Continue Edit, and Save Customer. An orange box highlights the 'Login As Customer' button with an arrow pointing to it and the text 'Click on Button for login'. Below the toolbar is a sidebar with 'CUSTOMER INFORMATION' and a main content area with 'Personal Information' and 'Default Billing Address' sections.

CUSTOMER INFORMATION	
Customer View	
Account Information	
Addresses	
Orders	
Billing Agreements	

Personal Information	
Last Logged In:	Sep 12, 2018, 9:56:46 AM (Offline)
Account Lock:	Unlocked
Confirmed email:	Confirmation Not Required
Account Created:	Jul 11, 2018, 6:17:56 AM
Account Created In:	Default Store View
Customer Group:	General

Default Billing Address	
finalname lastname	
Company	
Street	
Address	
City, California, 90001	
United States	
T: 9638527410	

Here, Admin can see **Menu** for view login as customer log Grid.



Here, Admin can view Login as customer log Grid.

Login As Customer

Search by keyword

Actions 4 records found

Filters Default View Columns

20 per page 1 of 1

ID	Customer Id	Customer Name	Customer Email	Admin Id	Admin Username	Admin Email	Login Date/Time
1	1	Veronica Costello	roni_cost@example.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:26
2	2	Ashvin Prajapati	ashvin.prajapati202@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:53
3	3	Ashvin Prajapati	ashvin.rocktechnolabs@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:11
4	4	as as	mytest@hg.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:40

Login as customer log Grid

Here, Admin can specify the Roles to sub-admin for Login as Customer.

← Back Delete Role Reset Save Role

ROLE INFORMATION

Role Info

Role Resources

Role Users

Roles Resources

Resource Access

Resources

- ▶ Dashboard
- ▶ Analytics
- ▶ Sales
- ▶ Catalog
- ▶ Customers
 - ▶ All Customers
 - ▶ Login As Customer
 - ▶ Now Online
 - ▶ Login As Customer Menu
 - ▶ Login As Customer Grid
- ▶ Carts
 - ▶ Manage carts
- ▶ My Account
- ▶ Marketing
- ▶ Promotions
 - ▶ Catalog Price Rule
 - ▶ Cart Price Rules
- ▶ Dotmailer Automation

Provide access to Sub-Admin for login as customer

Front-end Example:

Here, Admin is successfully login at front-end as customer and see Customer Dashboard.

Account Dashboard

- My Orders
- My Downloadable Products
- My Wish List

- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements

- My Product Reviews
- Newsletter Subscriptions

My Dashboard [Admin login as Customer](#)

Account Information

Contact Information

Veronica Costello
roni_cost@example.com
[Edit](#) | [Change Password](#)

Newsletters

You aren't subscribed to our newsletter.
[Edit](#)

[Address Book](#) [Manage Addresses](#)

Default Billing Address

finalname lastname
Company
Street
Address

Default Shipping Address

finalname lastname
Company
Street
Address

[Compare Products](#)



Thank you!

Should you have any questions or feature suggestions, please contact us at:
<http://mageants.com/contactus>

Your feedback is absolutely welcome!