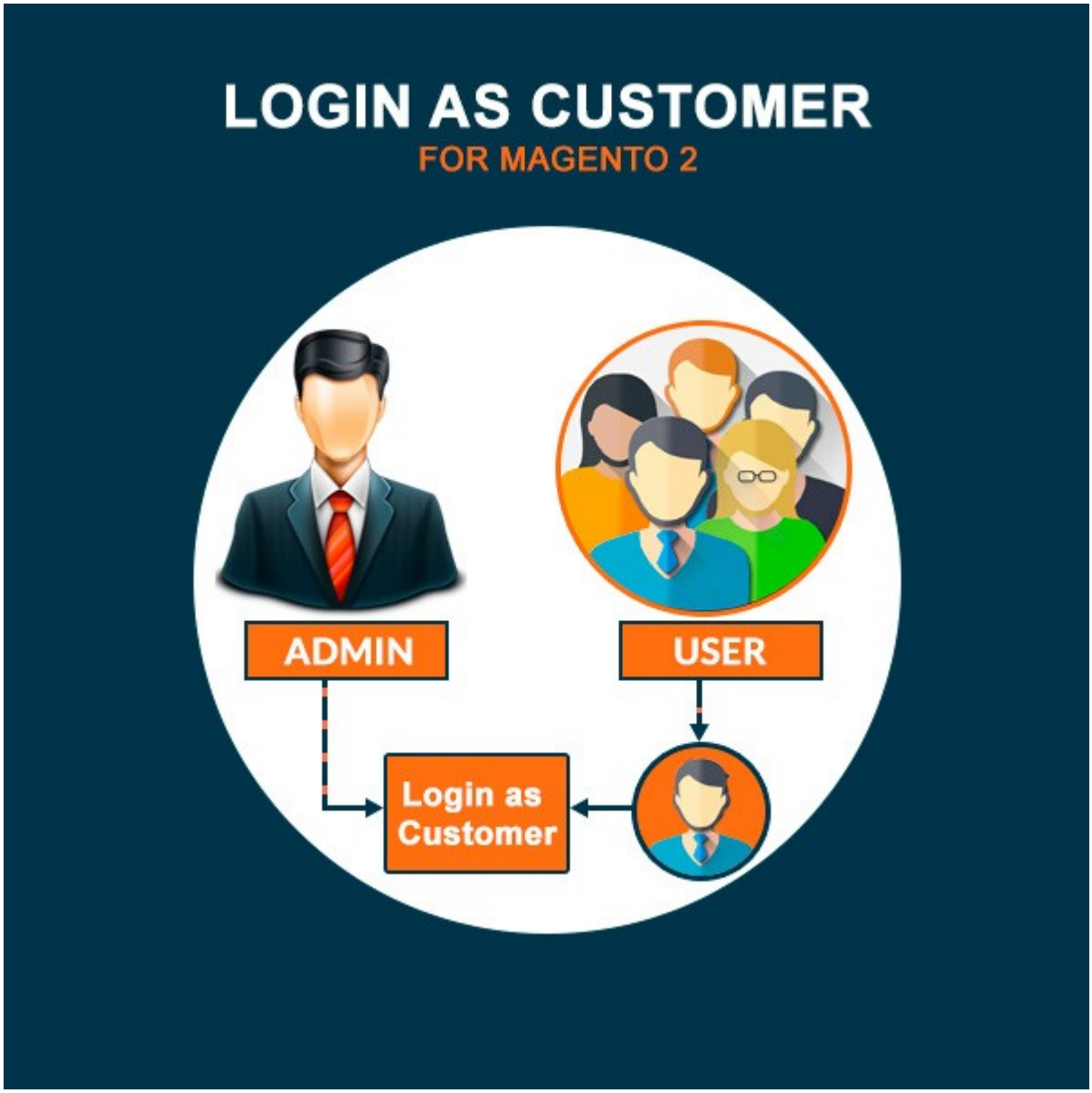
MageAnts



Login As Customer – Magento 2

USER MANUAL

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Preface

Login As Customer is a perfect extension for the every customer who wants to access customer account at frontend side as a customer.

- This extension allows Admin to access customer account simply click on button ‘Login As Customer’.

- Admin can find ‘Login As Customer’ button at admin side.
  - **Select Customers ->All Customers.**
  - From customer grid select customer.
  - And Top of customer detail page admin can find ‘Login As Customer’ Button.

- By click on this button ‘Admin’ was login at front end side as a selected customer.

- After login at frontend as customer, admin can do that customer can do.

- Admin can specify the roles to Sub-Admin for ...
  - To login as a customer at frontend.
  - To view Login as Customer Grid and Delete record from Grid.

- User Friendly and flexible configuration.

Installation

There are two ways of installing extension in magento2.

1) Using COMMAND LINE.
2) Manually Install extension.

Option 1: Magento 2 install extension using COMMAND LINE

(Recommended) Follow below steps to install extension from the command line.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management.

Step 4: Enter the following at the command line: php bin/magento setup:upgrade

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Advanced -> Advanced, the module will be displayed in the admin panel.

Option 2: Magento 2 install extension manually

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management Edit app/etc/config.php file and add one line code: 'Mageants_FastOrder' => 1

Step 4: Disable the cache under System -> Cache Management

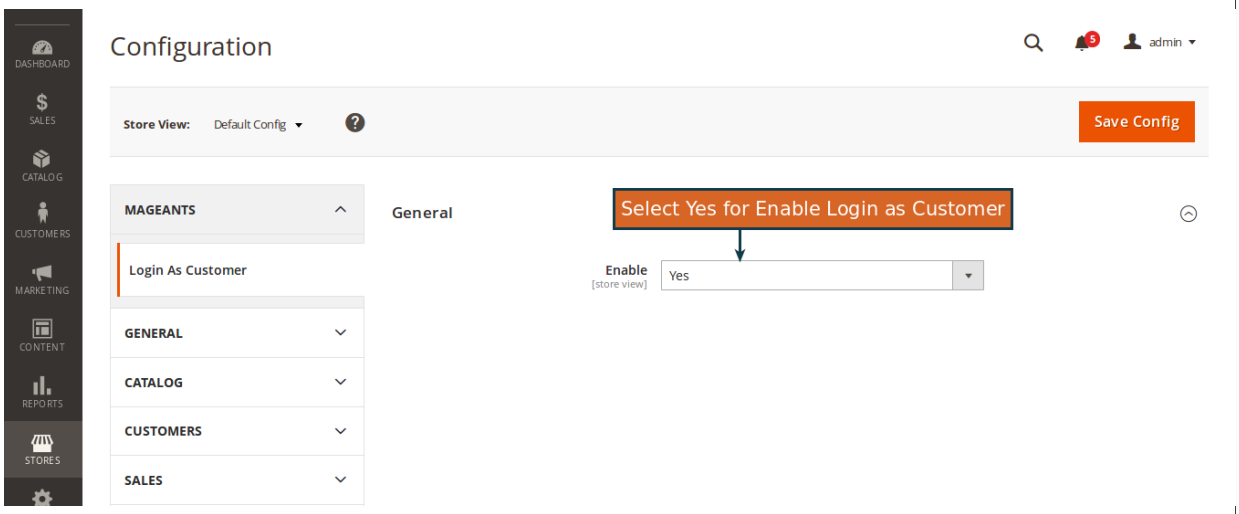
Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Advanced -> Advanced, the module will be displayed in the admin panel.

Configuration

After Installation of Extension login to magento admin panel for set configuration of the extension.

You can find configuration at **Stores -> Configuration -> Mageants -> Login As Customer** .

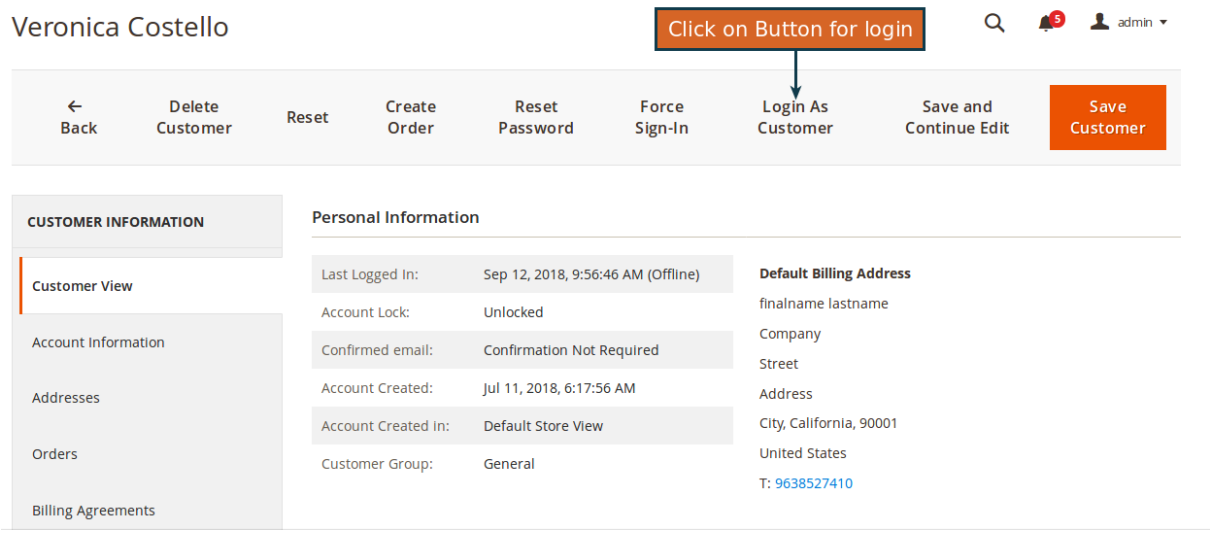
as per below screen shot you can set all the login as customer settings here.



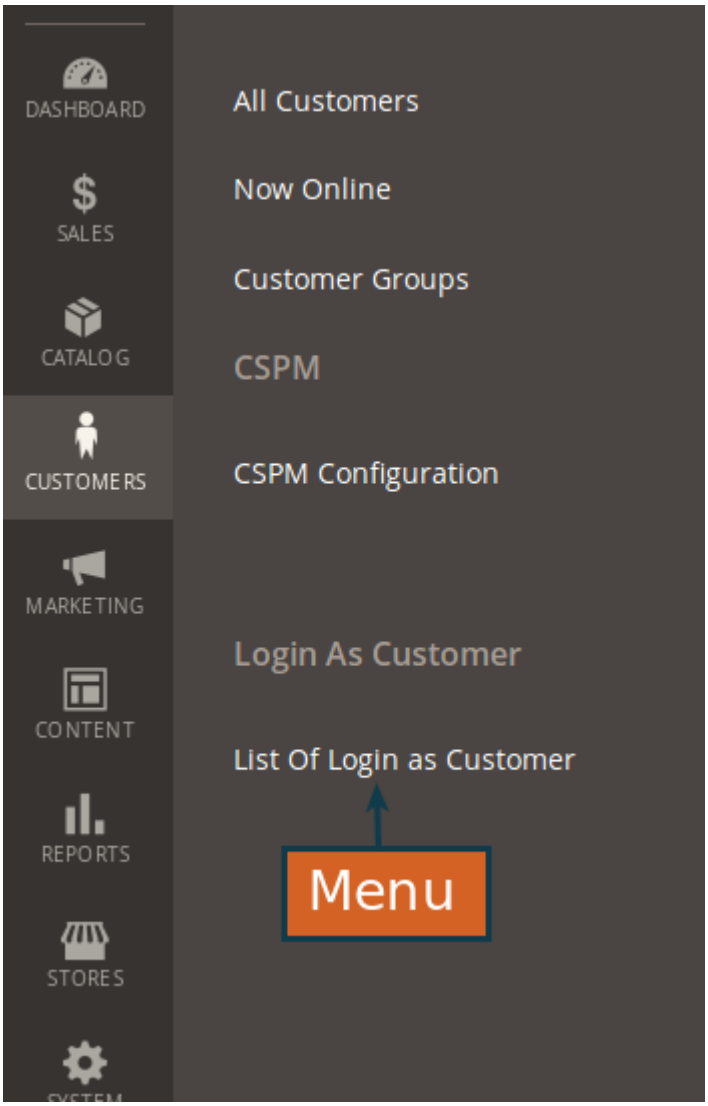
Back-end Example:

Here, Admin can login as customer from backend side to frontend side by click on **Login As Customer** button.

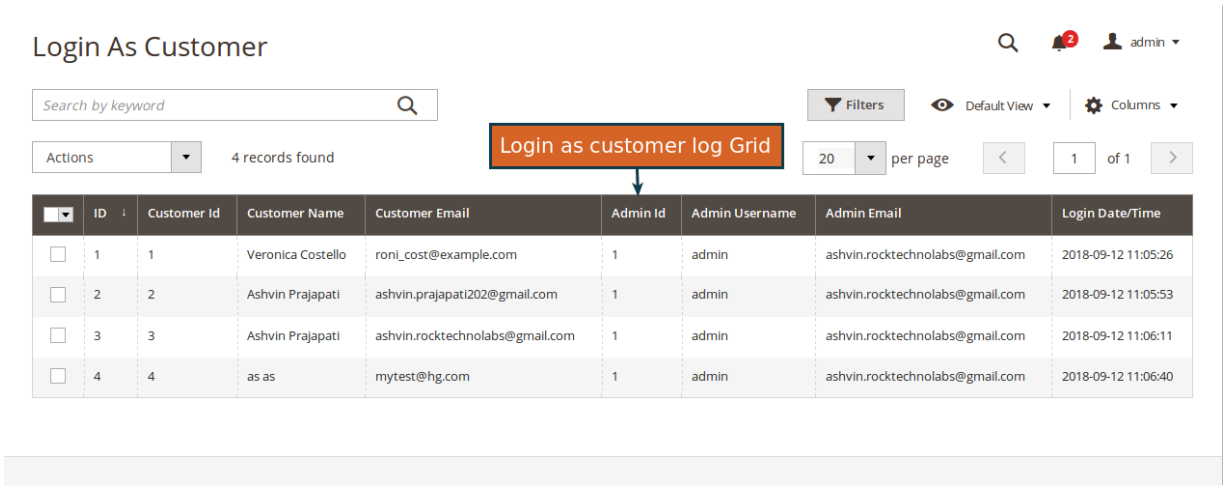
For find **Login As Customer** button admin can go customers -> All Customers, And click on Edit from Action column from customers grid.



Here, Admin can see **Menu** for view login as customer log Grid.

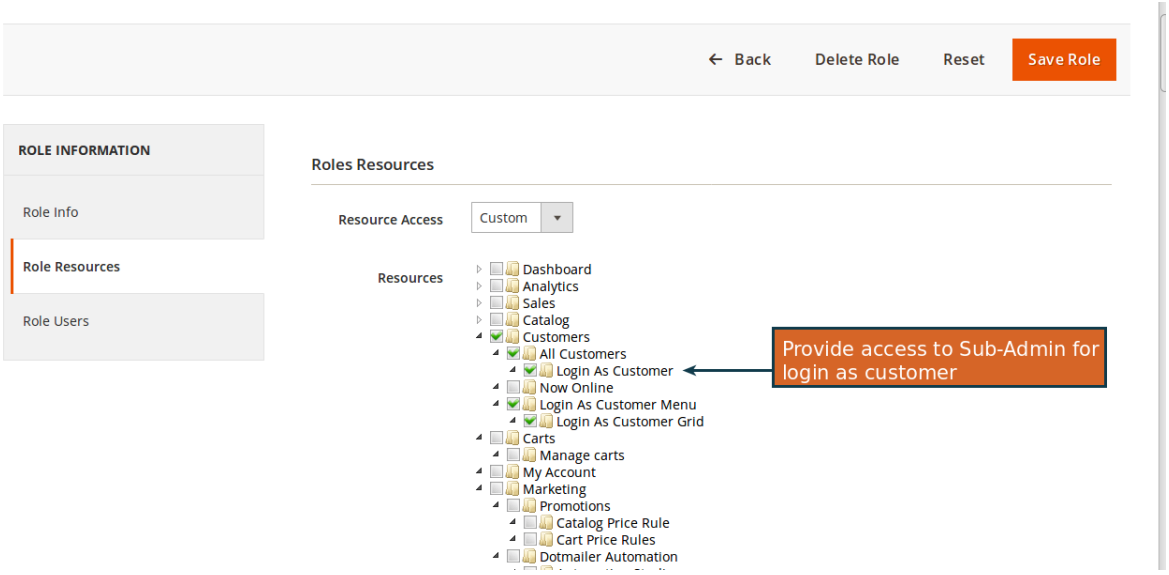


Here, Admin can view Login as customer log Grid.



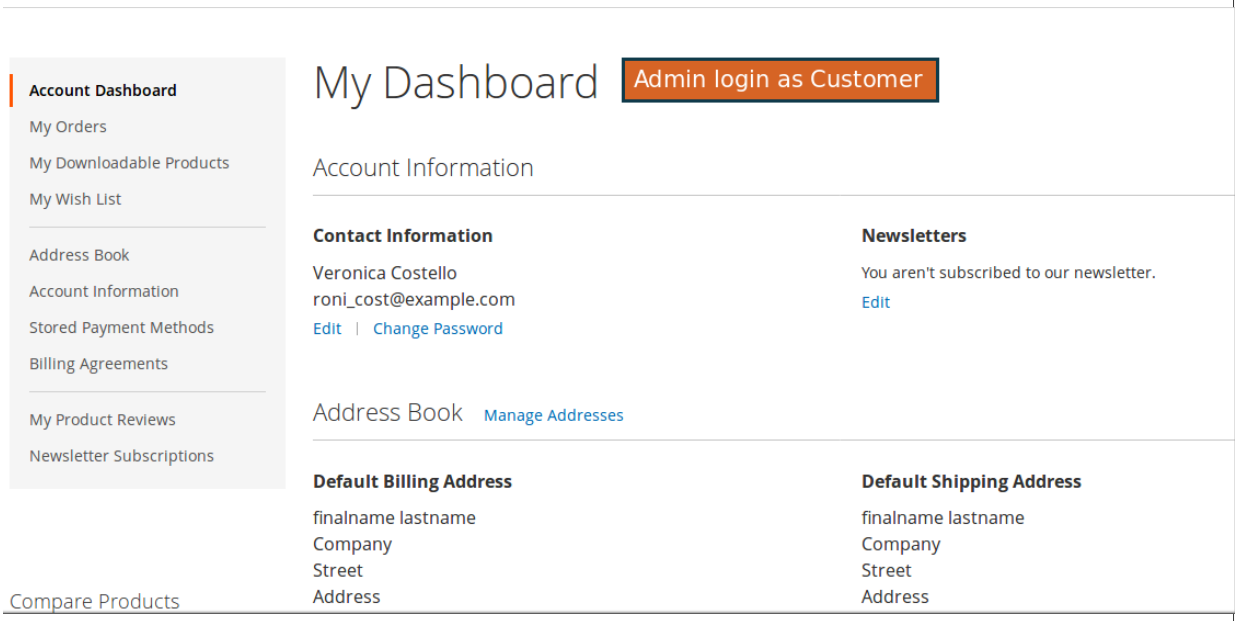
ID	Customer Id	Customer Name	Customer Email	Admin Id	Admin Username	Admin Email	Login Date/Time
1	1	Veronica Costello	roni_cost@example.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:26
2	2	Ashvin Prajapati	ashvin.prajapati202@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:53
3	3	Ashvin Prajapati	ashvin.rocktechnolabs@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:11
4	4	as as	mytest@hg.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:40

Here, Admin can specify the Roles to sub-admin for Login as Customer.



Front-end Example:

Here, Admin is successfully login at front-end as customer and see Customer Dashboard.



Thank you!

Should you have any questions or feature suggestions, please contact us at: http://mageants.com/contactus

Your feedback is absolutely welcome!