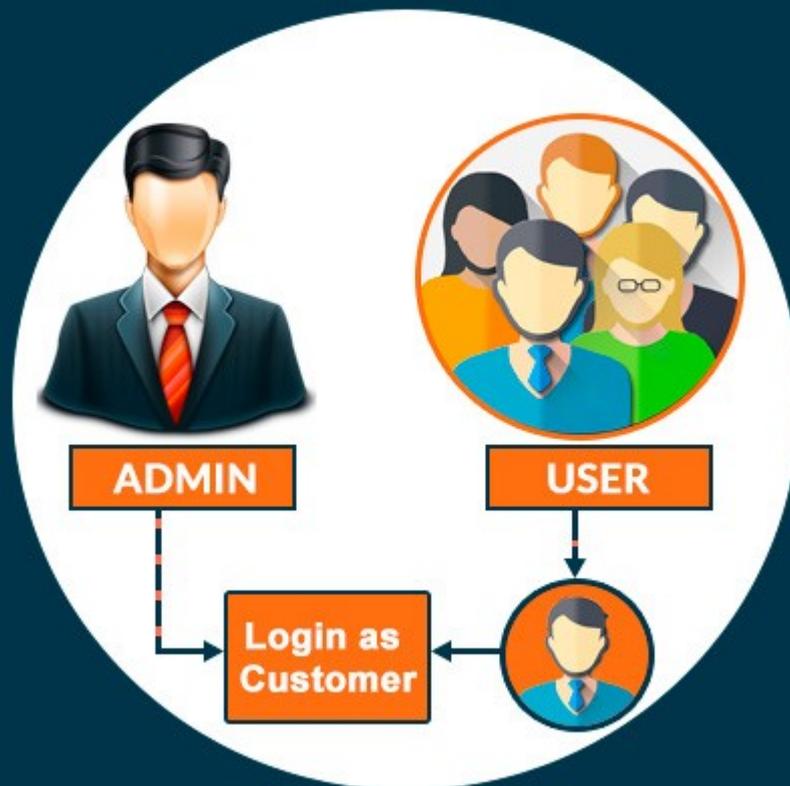


# LOGIN AS CUSTOMER FOR MAGENTO 2



## Login As Customer - Magento 2

### USER MANUAL

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## Preface

Login As Customer is a perfect extension for the every customer who wants to access customer account at frontend side as a customer.

- This extension allows Admin to access customer account simply click on button 'Login As Customer'.
- Admin can find 'Login As Customer' button at admin side.
  - **Select Customers ->All Customers.**
  - From customer grid select customer.
  - And Top of customer detail page admin can find 'Login As Customer' Button.
- By click on this button 'Admin' was login at front end side as a selected customer.
- After login at frontend as customer, admin can do that customer can do.
- Admin can specify the roles to Sub-Admin for ...
  - To login as a customer at frontend.
  - To view Login as Customer Grid and Delete record from Grid.
  
- User Friendly and flexible configuration.

## Installation

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually Install extension.

### Option 1: Magento 2 install extension using COMMAND LINE

(Recommended) Follow below steps to install extension from the command line.

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

**Step 3:** Disable the cache under System -> Cache Management.

**Step 4:** Enter the following at the command line: php  
bin/magento setup:upgrade

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Advanced -> Advanced, the module will be displayed in the admin panel.

### Option 2: Magento 2 install extension manually

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

**Step 3:** Disable the cache under System -> Cache Management Edit app/etc/config.php file and add one line code: 'Mageants\_FastOrder' => 1

**Step 4:** Disable the cache under System -> Cache Management

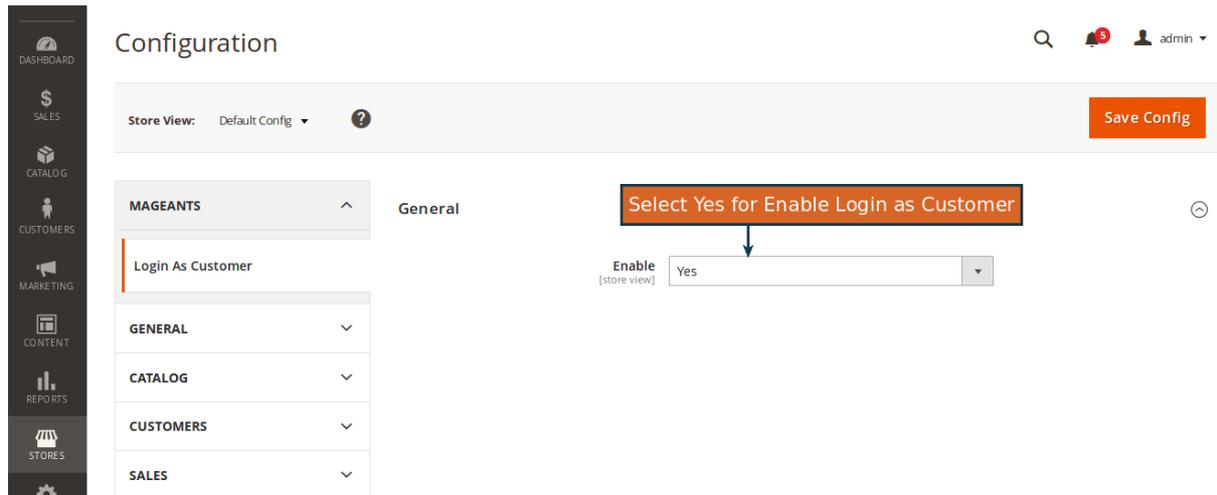
**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Advanced -> Advanced, the module will be displayed in the admin panel.

## Configuration

After Installation of Extension login to magento admin panel for set configuration of the extension.

You can find configuration at **Stores -> Configuration -> Mageants -> Login As Customer .**

as per below screen shot you can set all the login as customer settings here.



The screenshot shows the Magento Admin Configuration interface. On the left is a vertical sidebar with navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, and Stores. The main content area is titled 'Configuration' and shows the 'MAGEANTS' section expanded to 'General'. Under 'General', the 'Login As Customer' option is selected. A dropdown menu for 'Enable [store view]' is open, showing 'Yes' selected. An orange callout box with an arrow points to the 'Yes' option, containing the text 'Select Yes for Enable Login as Customer'. At the top right of the configuration area, there is a 'Save Config' button and a user profile indicator for 'admin'.

## Back-end Example:

Here, Admin can login as customer from backend side to frontend side by click on **Login As Customer** button.

For find **Login As Customer** button admin can go customers -> All Customers, And click on Edit from Action column from customers grid.

Veronica Costello

Click on Button for login



admin

← Back   Delete Customer   Reset   Create Order   Reset Password   Force Sign-In   **Login As Customer**   Save and Continue Edit   Save Customer

### CUSTOMER INFORMATION

Customer View

Account Information

Addresses

Orders

Billing Agreements

### Personal Information

Last Logged In: Sep 12, 2018, 9:56:46 AM (Offline)

Account Lock: Unlocked

Confirmed email: Confirmation Not Required

Account Created: Jul 11, 2018, 6:17:56 AM

Account Created In: Default Store View

Customer Group: General

### Default Billing Address

finalname lastname

Company

Street

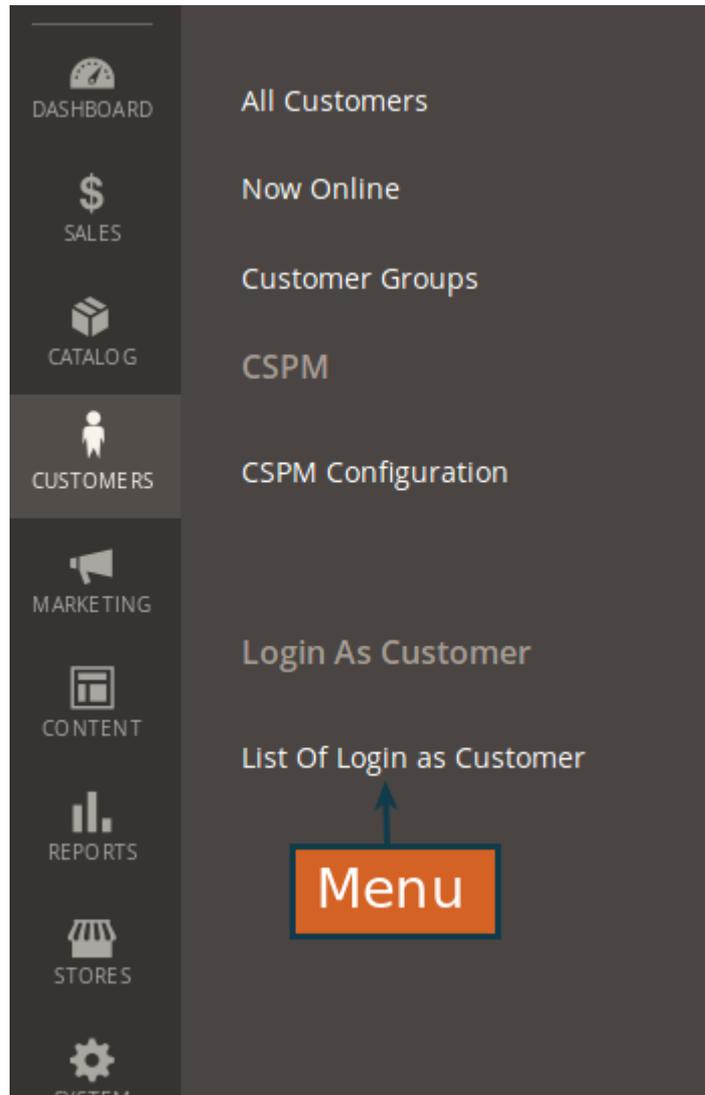
Address

City, California, 90001

United States

T: 9638527410

Here, Admin can see **Menu** for view login as customer log Grid.



Here, Admin can view Login as customer log Grid.

## Login As Customer

Search by keyword

Actions  4 records found

Filters  Default View  Columns

20 per page  1 of 1

ID	Customer Id	Customer Name	Customer Email	Admin Id	Admin Username	Admin Email	Login Date/Time
1	1	Veronica Costello	roni_cost@example.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:26
2	2	Ashvin Prajapati	ashvin.prajapati202@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:05:53
3	3	Ashvin Prajapati	ashvin.rocktechnolabs@gmail.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:11
4	4	as as	mytest@hg.com	1	admin	ashvin.rocktechnolabs@gmail.com	2018-09-12 11:06:40

Login as customer log Grid

Here, Admin can specify the Roles to sub-admin for Login as Customer.

← Back Delete Role Reset

### ROLE INFORMATION

Role Info

Role Resources

Role Users

### Roles Resources

Resource Access  Custom

Resources

- Dashboard
- Analytics
- Sales
- Catalog
- Customers
  - All Customers
  - Login As Customer
  - Now Online
  - Login As Customer Menu
  - Login As Customer Grid
- Carts
  - Manage carts
- My Account
- Marketing
  - Promotions
    - Catalog Price Rule
    - Cart Price Rules
  - Dotmailer Automation

## Front-end Example:

Here, Admin is successfully login at front-end as customer and see Customer Dashboard.

**Account Dashboard**

- My Orders
- My Downloadable Products
- My Wish List

---

- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements

---

- My Product Reviews
- Newsletter Subscriptions

## My Dashboard Admin login as Customer

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### Account Information

---

**Contact Information**

Veronica Costello  
roni\_cost@example.com  
[Edit](#) | [Change Password](#)

**Newsletters**

You aren't subscribed to our newsletter.  
[Edit](#)

---

**Address Book** [Manage Addresses](#)

---

**Default Billing Address**

finalname lastname  
Company  
Street  
Address

**Default Shipping Address**

finalname lastname  
Company  
Street  
Address

---

[Compare Products](#)

## **Thank you!**

Should you have any questions or feature suggestions, please contact us at:  
<http://mageants.com/contactus>

Your feedback is absolutely welcome!