



# DELETE ACCOUNT

MAGENTO 2

[Delete account - Magento 2](#)

User guide

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## **Preface**

The **Mageants Delete Account** is the perfect extension for the customers who wants to delete their account permanently, moreover admin can set the email template as per preference because when user deleting their account at the time particular mail will send to user via particular email template. Although customer will get confirmation link into their registered email account.

## Installation

There are two ways of installing extension in magento2.

- Using COMMAND LINE.
- Manually Install extension.

### **Option 1: Magento 2 install extension using COMMAND LINE** (Recommended)

Follow below steps to install extension from the command line.

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

**Step 3:** Disable the cache under System -> Cache Management.

**Step 4:** Enter the following at the command line: php  
bin/magento setup:upgrade

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Mageants → Delete Account , the module will be displayed in the admin panel.

**Step 6:** At The last the goto the deleted customer account grid the navigation is click on Customers→Customer Account Delete History

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exist then create.

**Step 3:** Disable the cache under System -> Cache Management. Edit app/etc/config.php file and add one line code:  
'Mageants\_DeleteAccount' => 1

**Step 4:** Disable the cache under System -> Cache Management

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Mageants → Delete Account, the module will be displayed in the admin panel.

**Step 6:** At the last go to the deleted customer account grid. The navigation is click on Customers → Customer Account Delete History

## Back-end Example

### CONFIGURATION

After Installation of Extension login to magento admin panel for set configuration of the extension.

You can find configuration at **Stores -> Configuration -> Mageants -> Delete Account**

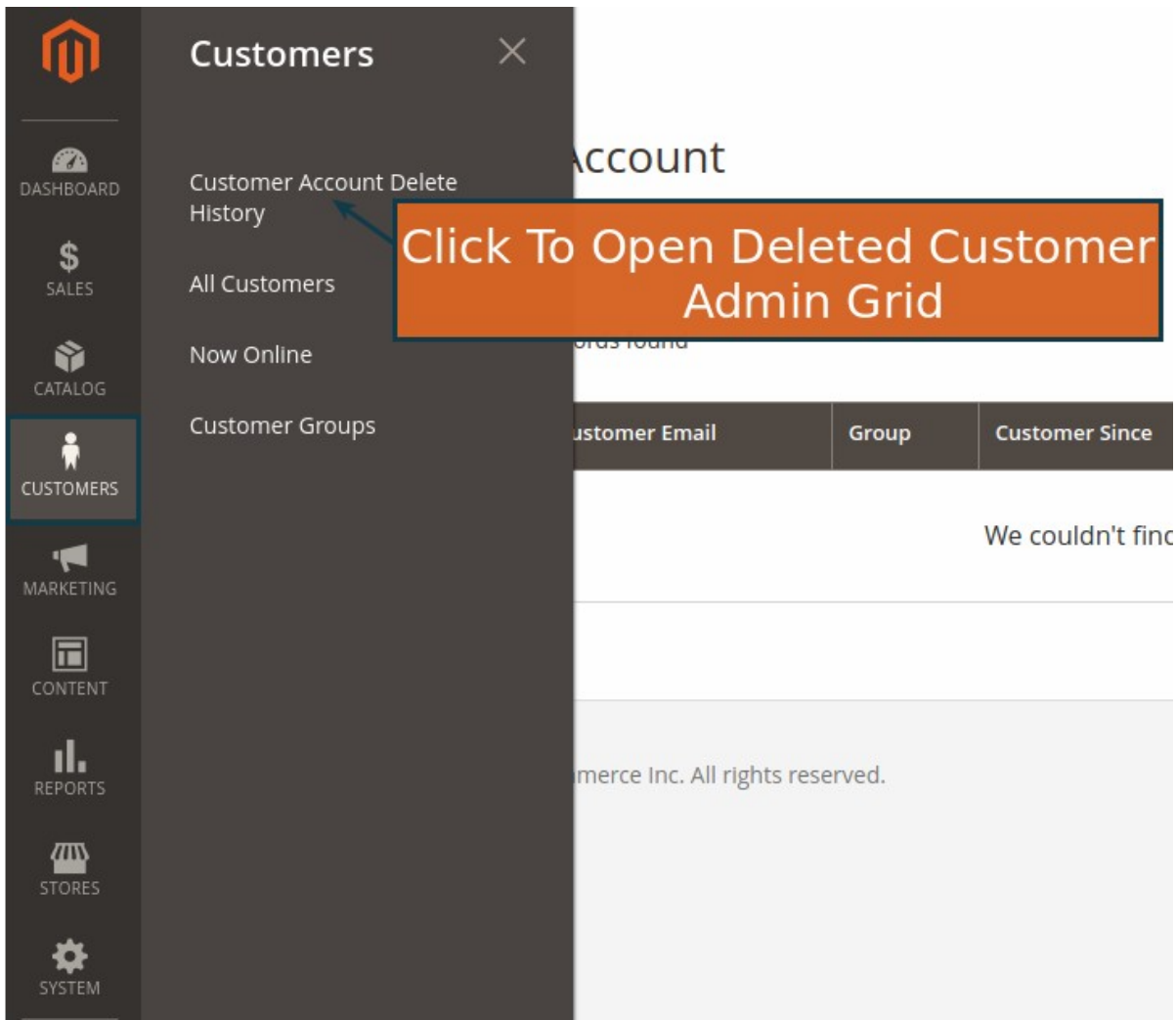
The screenshot displays the Magento Admin Configuration interface. On the left sidebar, the 'Stores' menu is expanded, showing 'Delete Account' selected under the 'MAGEANTS' section. The main configuration area shows the following settings:

- Delete Account [global]:** Enable
- Email Sender [store view]:** Customer Support
- Email Template [store view]:** Email Delete Account (Default)

Three callout boxes highlight these settings: 'Enable/Disable Module' points to the 'Delete Account' dropdown, 'Choose Email Sender From Here' points to the 'Email Sender' dropdown, and 'Choose Email Template From Here' points to the 'Email Template' dropdown.

Admin can change the priority of the settings as per his/her requirement from the back end

In addition to , When customer will deleting their account from the mail at the time the deleted customer record will be saved into the grid , despite of , when customer will again registering their account into the website the previous deleted customer entry will be automatically removed from the grid as below.



- DASHBOARD
- SALES
- CATALOG
- CUSTOMERS**
- MARKETING
- CONTENT
- REPORTS
- STORES
- SYSTEM

## Customer Delete Account

admin

Deleted Customer's Record

Actions  1 records found  per page   of 1

<input type="checkbox"/>	ID	Name	Customer Email	Group	Customer Since	Website	Account Created In	Account Deleted At
<input type="checkbox"/>	7	Test Extension	testmagento@gmail.com	General	2019-05-13 13:11:27	Main Website	Default Store View	2019-05-13 13:12:47

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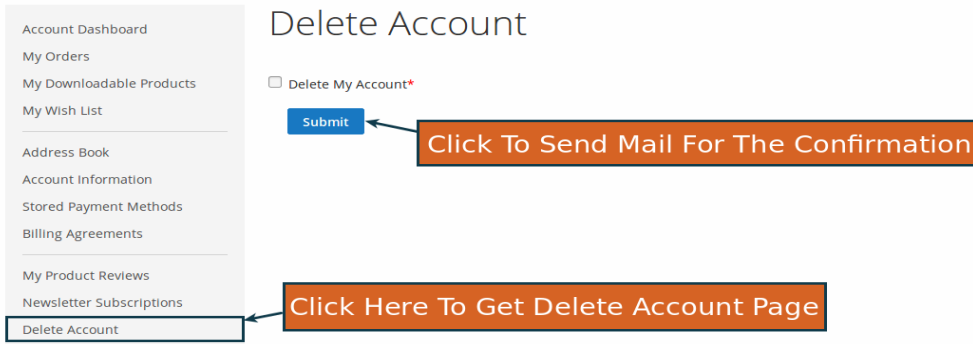
Magento ver. 2.3.0

[Report an Issue](#)

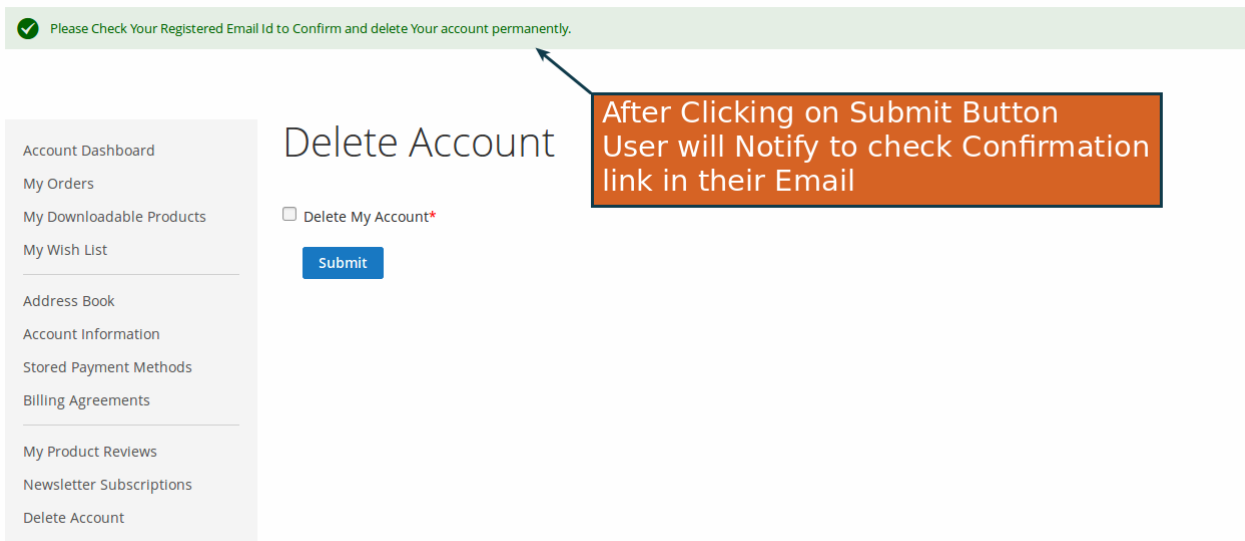


## Front-end Example

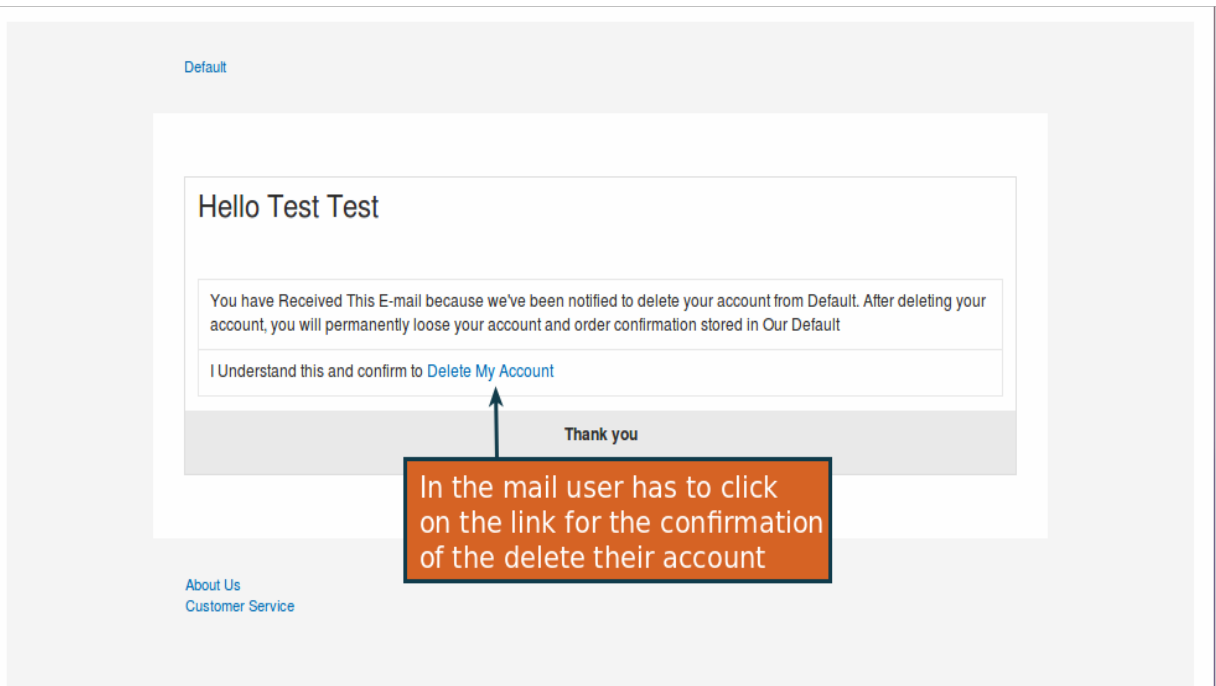
When User clicking on their my account the will see the delete account option as below.



When User will clicks on submit button the user will be notified with message as follow.

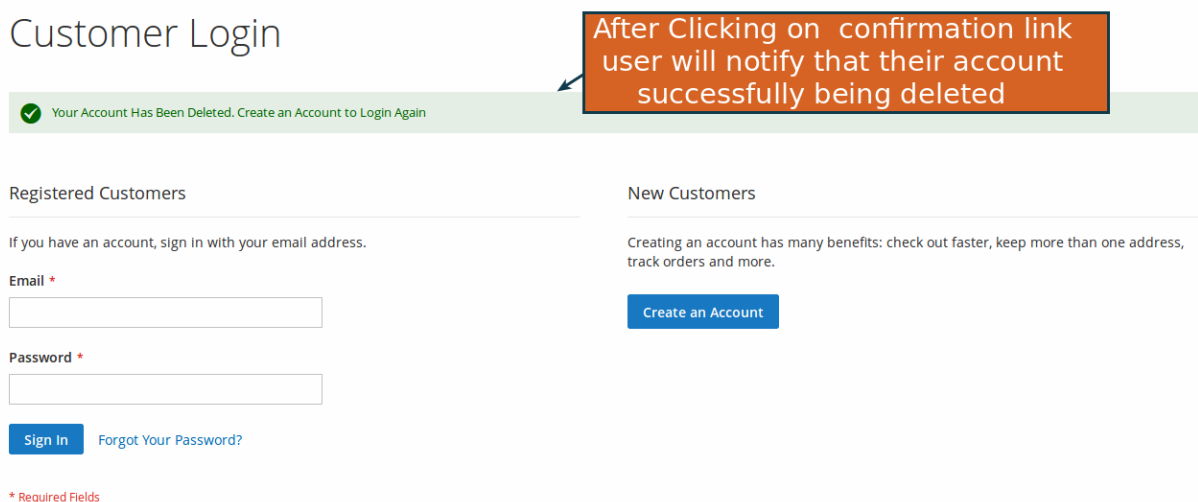


After getting message user will get Confirmation link into their gmail account as follow.



Once the user will click on confirmation link user again will notify with the message that their account has been successfully deleted permanently as follow.

## Customer Login



## **Thank you!**

Should you have any questions or feature suggestions, please contact us at:  
<http://mageants.com/contactus>

Your feedback is absolutely welcome!