

<u>Delete account - Magento 2</u> <u>USER MANUAL</u>

Supported Version: 2.0, 2.1, 2.2, 2.3



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Preface:

The Mageants Delete Account is the perfect extension for the customers who wants to delete their account permanently, moreover admin can set the email template as per preference because when user deleting their account at the timeparticular mail will send to user via particular email template. Although customer will get confirmation link into their registered email account.



Installation:

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually install extension.
- **Option 1:** Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line.

- **Step 1:** Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 3:** Disable the cache under System → Cache Management.
- **Step 4:** Enter the following at the command line: php bin/magento setup:upgrade php bin/magento setup:static-content:deploy
- **Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Delete account. The module will be displayed in the admin panel.



- **Option 2:** Magento 2 install extension manually.
- **Step 1:** Download the extension and unzip it.
- **Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.
- **Step 3:** Disable the cache under System → Cache Management Edit app/etc/config.php file and add one line code: 'Mageants_Deleteaccount ' → 1
- **Step 4:** Disable the cache under System → Cache Management
- **Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Delete account, the module will be displayed in the admin panel.



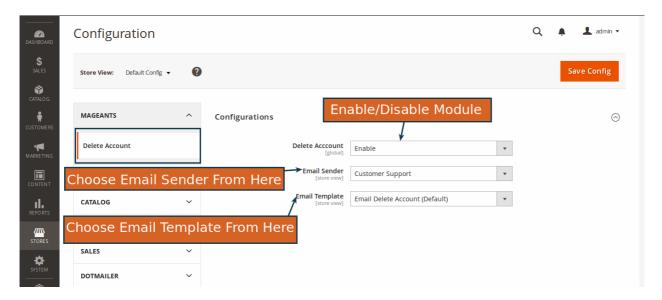
Backend example

After Installation of Extension login to magento admin panel to setconfiguration of the extension.

As per below screen shot you can set all the settings here.

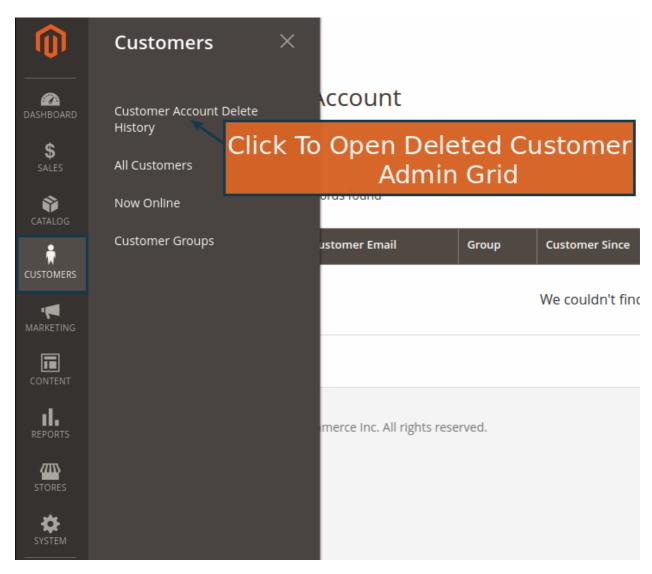
Extension configuration

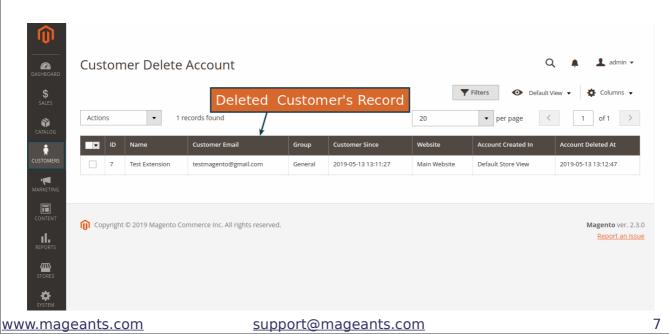
You can find configuration at Stores → Configuration → Mageants → Delete Account



In addition to , When customer will deleting their account from the mail at the time the deleted customer record will be saved into the grid , despite of , when customer will again registering their account into the website the previous deleted customer entry will be automa ically removed from the grid as be low.



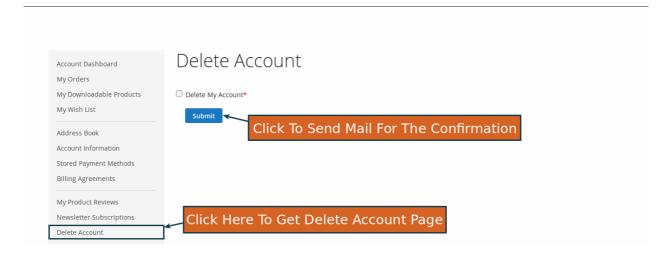




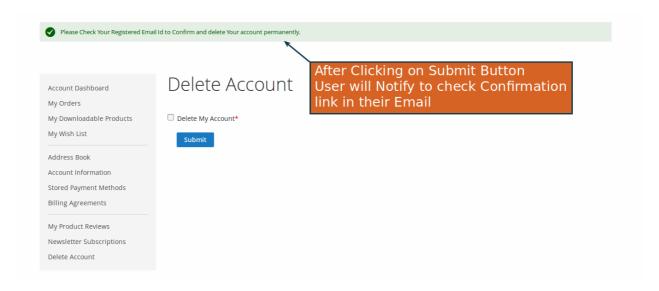


Frontend example

When User clicking on their my account the will see the delete account option as below.

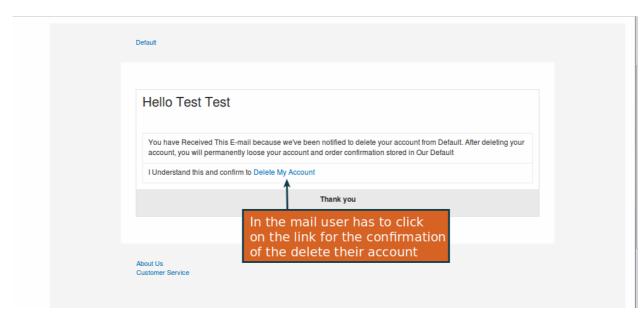


When User will clicks on submit button the user will be notified with message as follow.

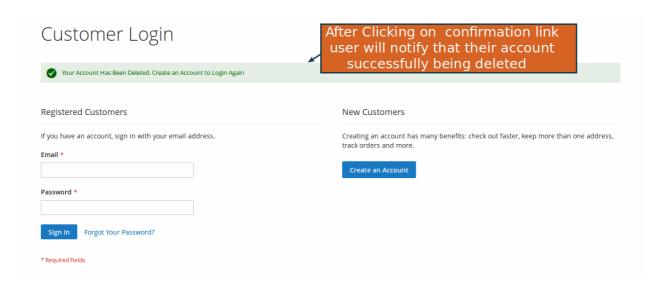


After getting message user will get Confirmation link into their gmail account as follow Once





Once the user will click on confirmation link user again will notify with the message that their account has been successfully deleted permanently as follow.





Thank you!

if you have any questions or feature suggestions, please contact us at: https://www.mageants.com/contact-us

Your feedback is absolutely welcome!