



AUTO CANCEL ORDER

MAGENTO 2

Auto Cancel Order -Magento 2

USER MANUAL

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Preface:

Auto Cancel Order Extension automatically cancels all pending and pending payment orders after an amount of time set by admin. Moreover, the admin can also configure different cancellation time for specific payment methods as wanted.

Installation

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually Install extension.

Option 1: Magento 2 install extension using COMMAND LINE
(Recommended)

Follow below steps to install extension from the command line.

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management.

Step 4: Enter the following at the command line:

```
php bin/magento setup:upgrade
```

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to :

Stores -> Configuration -> Auto cancel order, the module will be displayed in the admin panel.

Option 2: Magento 2 install extension manually

Step 1: Download the extension and unzip it.

Step 2: Upload it to code directory in your magento installation's app directory If code directory does not exists then create.

Step 3: Disable the cache under System -> Cache Management Edit app/etc/config.php file and add one line code:

```
'Mageants_AutoCancelOrder' => 1
```

Step 4: Disable the cache under System -> Cache Management

Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Auto cancel order, the module will be displayed in the admin panel.

Configuration

After Installation of Extension log in to Magento admin panel for set configuration of the extension and go to,

Go to **Stores > Configuration > Mageants > Auto Cancel Order**

Configuration 🔍 🔔 3 👤 admin ▾

Store View: Default Config ▾ ?

MAGEANTS ^

Auto Cancel Order Config Setting **Select 'Yes' To Enable** ⌵

Auto Cancel Order

Enabled [store view] Yes ▾

Consider Cancellation after [store view] 2019-04-18 📅
Date format (YYYY-MM-DD).

Order Status Option [store view]

Apply auto cancel on orders placed after selected date →

Select order status of orders to be cancelled →

Set cancellation time for different payment methods →

Apply auto cancel order without waiting for cron job →

Show cancelled orders →

Payment Method Group	Payment Group	Duration	Unit	Action
	Check ▾	0.10	Hour ▾	🗑️
	Add			

Apply Now Apply Now

Show Log Show Log

AutoCancel Order Template

Email Sender [store view] Sales Representative

Email Reply To [store view] support@mageants.com
You can set only one email address in this field.

Cancel Order Email Template [store view] AutoCancel Order (Default)

1. **Enabled** : Select 'Yes' to enable extension
2. **Consider Collection After** : Select date to start auto cancel order functionality.
3. **Order Status Option** : Choose the order status (Pending, Pending Payment) to apply the automatic cancellation of orders.
4. **Payment Method Group** : Specify cancellation time of order for each payment method.
5. **Apply Now** : Click to apply auto cancel order without waiting for cron job.
6. **Show Log** : Click to see already canceled order by Auto Cancel Order Extension

Back-end Demo

1. Sales → Orders
 - Order status will change to 'Canceled'.

Orders 🔍 3 👤 admin

[Create New Order](#)

Search by keyword Filters Default View Columns Export

Actions 5 records found

Pending orders automatically cancelled after a period of time set by admin

ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision
000000005	Main Website Main Website Store Default Store View	May 4, 2019 11:01:24 AM	Veronica Costello	Veronica Costello	\$104.59	\$104.59	Canceled	View	
000000004	Main Website Main Website Store Default Store View	May 4, 2019 10:52:57 AM	Veronica Costello	Veronica Costello	\$53.71	\$53.71	Canceled	View	
000000003	Main Website Main Website Store Default Store View	May 4, 2019 10:44:33 AM	Veronica Costello	Veronica Costello	\$24.49	\$24.49	Canceled	View	

2. Reports → Mageants Auto Cancel Order → Cancel log
- User can see Already canceled order in grid.

SALES CATALOG CUSTOMERS MARKETING CONTENT REPORTS STORES SYSTEM FIND PARTNERS & EXTENSIONS

Search Terms Tax Order Count BI Essentials ¹⁴

Abandoned Carts Invoiced New

Newsletter Problem Reports Shipping Customer Engagement

Refunds Products Dashboard

Reviews Coupons Views Importer Status

By Customers PayPal Settlement Bestsellers Automation Enrollment

By Products Braintree Settlement Low Stock Campaign Sends

Mageants Auto Cancel Order Cron Tasks

Cancel Log Downloads Log Viewer

Abandoned Carts

Statistics Refresh Statistics

[Create New Order](#)

Cancelled Orders History

admin

Search by keyword

Actions 2 records found 20 per page

<input type="checkbox"/>	Order ID	Content	Created At	Action
<input type="checkbox"/>	4	Order #000000004 was successfully cancelled!	May 4, 2019 10:59:03 AM	Delete
<input type="checkbox"/>	5	Order #000000005 was successfully cancelled!	May 4, 2019 11:08:03 AM	Delete

3. Admin can set configuration for cron as their requirement.

Configuration

Save Config

are in minutes.

⊖ Cron configuration options for group: auto_cancel_order_crongroup

Generate Schedules Every <small>[global]</small>	<input type="text" value="15"/>	<input checked="" type="checkbox"/> Use system value
Schedule Ahead for <small>[global]</small>	<input type="text" value="20"/>	<input checked="" type="checkbox"/> Use system value
Missed if Not Run Within <small>[global]</small>	<input type="text" value="15"/>	<input checked="" type="checkbox"/> Use system value
History Cleanup Every <small>[global]</small>	<input type="text" value="10"/>	<input checked="" type="checkbox"/> Use system value
Success History Lifetime <small>[global]</small>	<input type="text" value="60"/>	<input checked="" type="checkbox"/> Use system value
Failure History Lifetime <small>[global]</small>	<input type="text" value="600"/>	<input checked="" type="checkbox"/> Use system value
Use Separate Process <small>[global]</small>	<input type="text" value="No"/>	<input checked="" type="checkbox"/> Use system value

⊖ Cron configuration options for group: index

Email Templates

Search 10 admin

Create new Email teplate

Add New Template

Search [Reset Filter](#) 2 records found

20 per page 1 of 1

ID	Template	Added	Updated	Subject	Template Type	Action
		From To	From To			
1	New Pickup Order	Aug 1, 2019, 12:07:37 PM	Aug 1, 2019, 12:07:37 PM	{{trans "Your %store_name order confirmation" store_name=\$store.getFrontendName()}}	HTML	Preview
2	New Pickup Order For Guest	Aug 1, 2019, 12:07:37 PM	Aug 1, 2019, 12:07:37 PM	{{trans "Your %store_name order confirmation" store_name=\$store.getFrontendName()}}	HTML	Preview

Front-end Demo

- Customer can see canceled order in front end in 'My Order' page.

My Orders

- My Downloadable Products
- My Wish List

- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements

- My Product Reviews
- Newsletter Subscriptions

May 4, 2019 [Reorder](#) [Print Order](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Didi Sport Watch	24-WG02	\$92.00	Ordered: 1 Canceled: 1	\$92.00
Subtotal				\$92.00
Shipping & Handling				\$5.00
Tax				\$7.59
Grand Total				\$104.59

Order Information

Order successfully cancel email

The screenshot shows an email template editor interface. At the top, it says "Default". The main content area contains the following text: "Hello," followed by a text box containing "Cancel order successfully", and a grey footer bar with the text "Thank for order". On the left side, there is an orange callout box with the text "Email template formate which select in backend" and an arrow pointing to the main content area. At the bottom left, there are links for "About Us" and "Customer Service".



Thank you!

Should you have any questions or feature suggestions, please contact us at:

<https://www.mageants.com/contact-us.html>

Your feedback is absolutely welcome!