

# Auto Cancel Order FOR MAGENTO 2



**Supported Version 2.0,2.1,2.2,2.3**

[Auto cancel order - Magento 2](#)

[USER MANUAL](#)

Supported Version: 2.0, 2.1, 2.2, 2.3

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## **Preface:**

Auto Cancel Order Extension automatically cancels all pending and pending payment orders after an amount of time set by admin. Moreover, the admin can also configure different cancellation time for specific payment methods as wanted.

## Installation:

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually install extension.

**Option 1:** Magento 2 install extension using COMMAND LINE (Recommended).

Follow below steps to install extension from the command line.

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.

**Step 3:** Disable the cache under System → Cache Management.

**Step 4:** Enter the following at the command line:  
php bin/magento setup:upgrade  
php bin/magento setup:static-content:deploy

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Auto cancel order. The module will be displayed in the admin panel.

**Option 2:** Magento 2 install extension manually.

**Step 1:** Download the extension and unzip it.

**Step 2:** Upload it to code directory in your magento installation's app directory. If code directory does not exists then create.

**Step 3:** Disable the cache under System → Cache Management Edit app/etc/config.php file and add one line code: 'Mageants\_Auto cancel order' → 1

**Step 4:** Disable the cache under System → Cache Management

**Step 5:** Once you complete above steps log out and log in back to the admin panel and switch to Stores → Configuration → Mageants → Auto cancel order, the module will be displayed in the admin panel.

## Backend example

After Installation of Extension login to magento admin panel to set configuration of the extension.

As per below screen shot you can set all the settings here.

## Extension configuration

Go to Stores > Configuration > Mageants > Auto Cancel Order

Configuration

Search admin

Store View: Default Config

**MAGEANTS** ^

Auto Cancel Order

**GENERAL** v

CATALOG v

CUSTOMERS v

SALES v

ENGAGEMENT CLOUD v

SERVICES v

ADVANCED v

### Auto Cancel Order Config Setting Select 'Yes' To Enable

**Enabled** [store view] Yes

**Consider Cancellation after** [store view] 2019-04-18

Date format (YYYY-MM-DD).

**Order Status Option** [store view]

Pending

Pending Payment

**Payment Method Group** [store view]

Payment Group	Duration	Unit	Action
Check	0.10	Hour	

**Apply Now**

**Show Log**

Apply auto cancel on orders placed after selected date

Selecte order status of orders to be cancelled

Set cancellation time for different payment methods

Apply auto cancel order without waiting for cron job

Show cancelled orders

AutoCancel Order Template

Email Sender [store view] Sales Representative **Email sender**

Email Reply To [store view] support@mageants.com **Email reply to**  
You can set only one email address in this field.

Cancel Order Email Template [store view] AutoCancel Order (Default) **Select email template to send email in such format**

- Enabled : Select 'Yes' to enable extension
- Consider Collection After : Select date to start auto cancel order functionality.
- Order Status Option : Choose the order status (Pending, Pending Payment) to apply the automatic cancellation of orders.
- Payment Method Group : Specify cancellation time of order for each payment method.
- Apply Now : Click to apply auto cancel order without waiting for cron job.
- Show Log : Click to see already canceled order by Auto Cancel Order Extension.

## Order status will change to cancel.

Orders Search [3] admin

[Create New Order](#)

Search by keyword

Filters Default View Columns Export

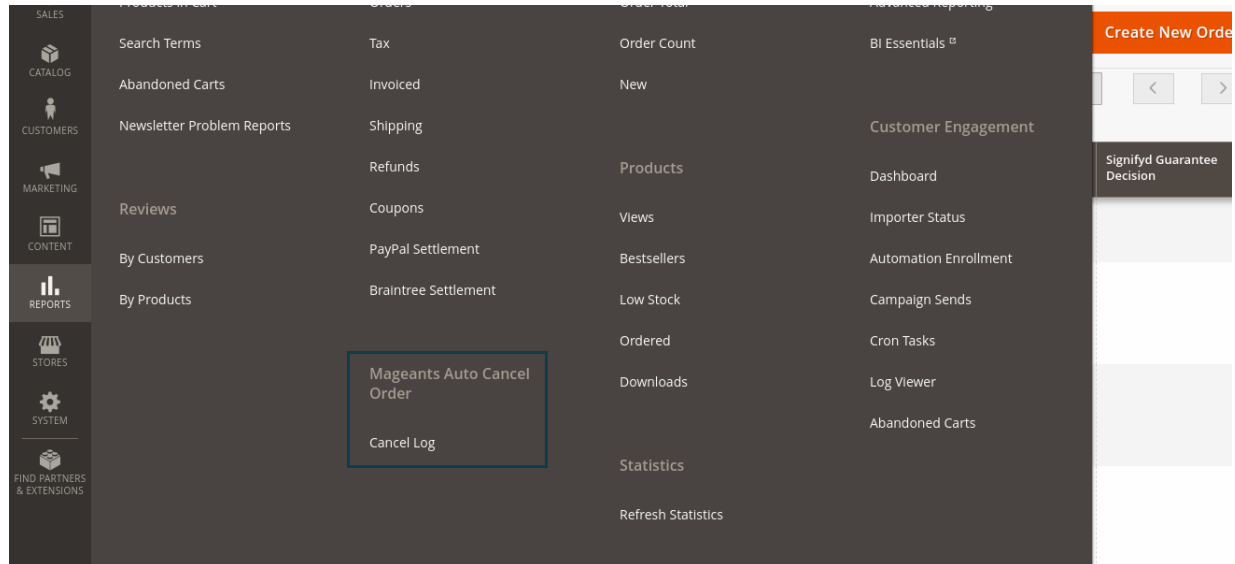
Actions 5 records found >

**Pending orders automatically cancelled after a period of time set by admin**

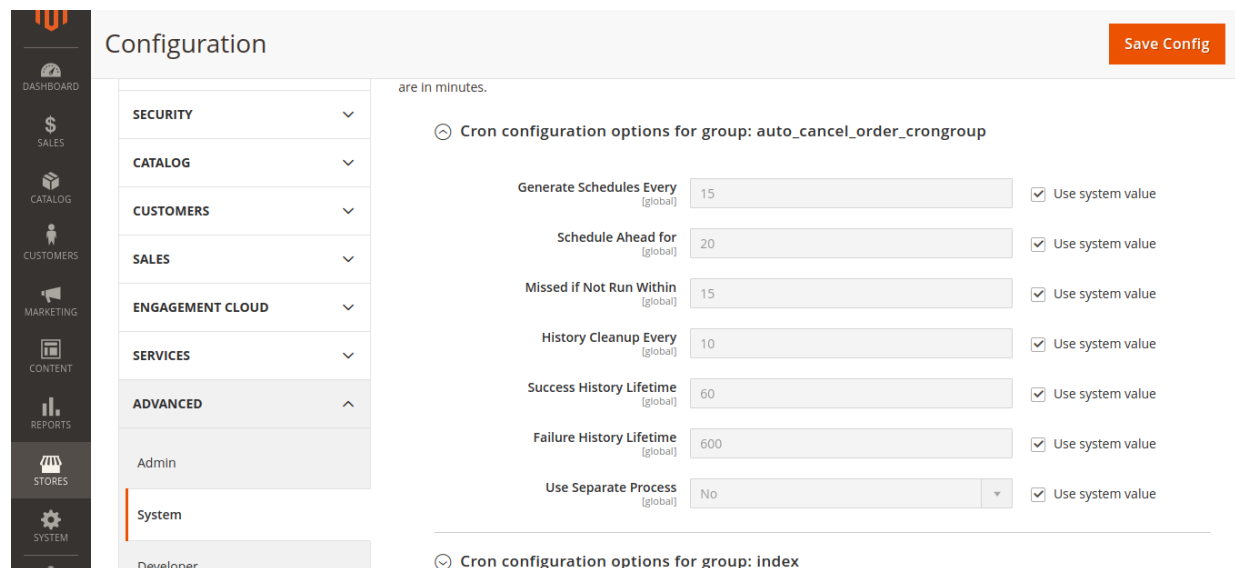
ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision
000000005	Main Website Main Website Store Default Store View	May 4, 2019 11:01:24 AM	Veronica Costello	Veronica Costello	\$104.59	\$104.59	Canceled	<a href="#">View</a>	
000000004	Main Website Main Website Store Default Store View	May 4, 2019 10:52:57 AM	Veronica Costello	Veronica Costello	\$53.71	\$53.71	Canceled	<a href="#">View</a>	
000000003	Main Website Main Website	May 4, 2019 10:44:33 AM	Veronica Costello	Veronica Costello	\$24.49	\$24.49	Canceled	<a href="#">View</a>	

## Reports → Mageants Auto Cancel Order → Cancel log

User can see Already canceled order in grid.



Admin can set configuration for cron as their requirement.





## Email template

Email Templates 🔍 10 👤 admin ▾

Create new Email teplate → Add New Template

Search
Reset Filter
2 records found
20 ▾ per page
< 1 of 1 >

ID	Template	Added	Updated	Subject	Template Type	Action
		From To	From To	<input style="width: 100%;" type="text"/>	<input style="width: 50px;" type="text"/>	
1	New Pickup Order	Aug 1, 2019, 12:07:37 PM	Aug 1, 2019, 12:07:37 PM	{{trans "Your %store_name order confirmation" store_name=\$store.getFrontendName()}}	HTML	<a href="#">Preview</a>
2	New Pickup Order For Guest	Aug 1, 2019, 12:07:37 PM	Aug 1, 2019, 12:07:37 PM	{{trans "Your %store_name order confirmation" store_name=\$store.getFrontendName()}}	HTML	<a href="#">Preview</a>

## Frontend example

- Customer can see canceled order in front end in 'My Order' page.

**My Orders**

- My Downloadable Products
- My Wish List

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- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements

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- My Product Reviews
- Newsletter Subscriptions

Compare Products

You have no items to compare.

Recently Ordered

- Didi Sport Watch

May 4, 2019 [Print Order](#)

[Reorder](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Didi Sport Watch	24-WG02	\$92.00	Ordered: 1 Canceled: 1	\$92.00
			Subtotal	\$92.00
			Shipping & Handling	\$5.00
			Tax	\$7.59
			<b>Grand Total</b>	<b>\$104.59</b>

Order Information

## Order successfully cancel email

Default

Hello,

Cancel order successfully

Thank for order

[About Us](#)  
[Customer Service](#)

Email template format which select in backend



Performant Magento Extensions

## **Thank you!**

if you have any questions or feature suggestions, please contact us at:  
<https://www.mageants.com/contact-us>

Your feedback is absolutely welcome!