



Auto Cancel Order -Magento 2

USER MANUAL



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Preface:

Auto Cancel Order Extension automatically cancels all pending and pending payment orders after an amount of time set by admin. Moreover, the admin can also configure different cancellation time for specific payment methods as wanted.

Installation

There are two ways of installing extension in magento2.

- 1) Using COMMAND LINE.
- 2) Manually Install extension.

Option 1: Magento 2 install extension using COMMAND LINE
(Recommended)

Follow below steps to install extension from the command line.

- Step 1: Download the extension and unzip it.
- Step 2: Upload it to code directory in your magento installation's app directory If code directory does not exists then create.
- Step 3: Disable the cache under System -> Cache Management.
- Step 4: Enter the following at the command line:
php bin/magento setup:upgrade
- Step 5: Once you complete above steps log out and log in back to the admin panel and switch to :
Stores -> Configuration -> Advanced -> Advanced, the module will be displayed in the admin panel.

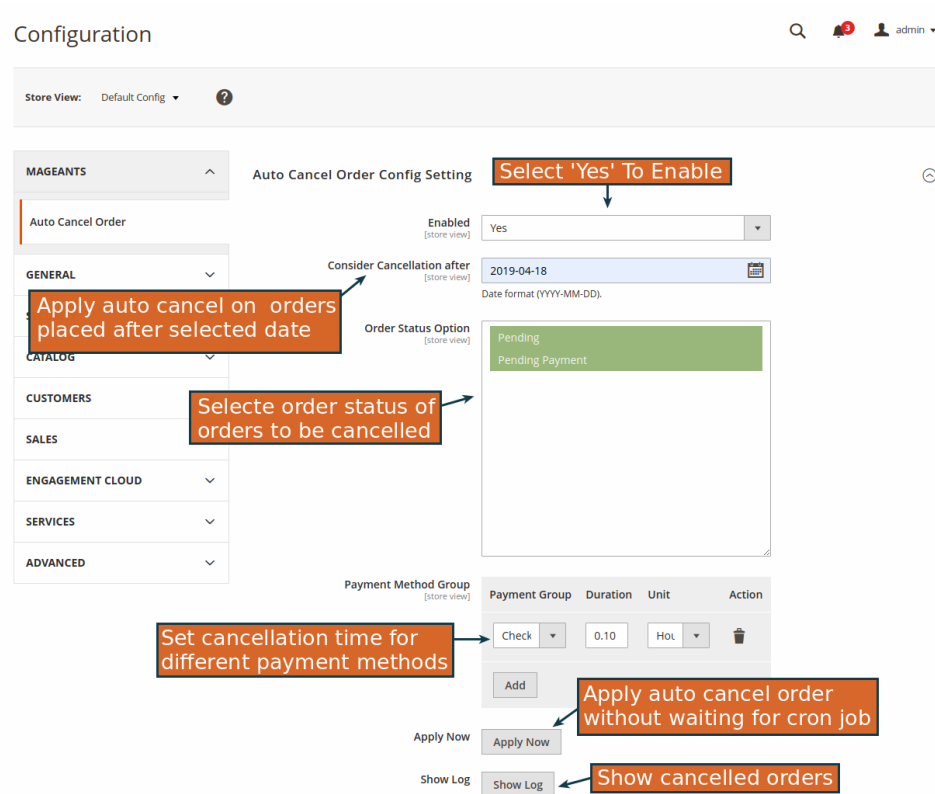
Option 2: Magento 2 install extension manually

- Step 1: Download the extension and unzip it.
- Step 2: Upload it to code directory in your magento installation's app directory If code directory does not exists then create.
- Step 3: Disable the cache under System -> Cache Management
Edit app/etc/config.php file and add one line code:
'Mageants_AutoCancelOrder' => 1
- Step 4: Disable the cache under System -> Cache Management
- Step 5: Once you complete above steps log out and log in back to the admin panel and switch to Stores -> Configuration -> Advanced -> Advanced, the module will be displayed in the admin panel.

Configuration

After Installation of Extension log in to Magento admin panel for set configuration of the extension and go to,

Go to **Stores > Configuration > Mageants > Auto Cancel Order**



Configuration

Store View: Default Config

MAGEANTS Auto Cancel Order Config Setting **Select 'Yes' To Enable**

Auto Cancel Order Enabled Yes

Apply auto cancel on orders placed after selected date Consider Cancellation after 2019-04-18

Selecte order status of orders to be cancelled Order Status Option Pending

Set cancellation time for different payment methods Payment Method Group

Payment Group	Duration	Unit	Action
Check	0.10	Hou	

Apply auto cancel order without waiting for cron job Apply Now

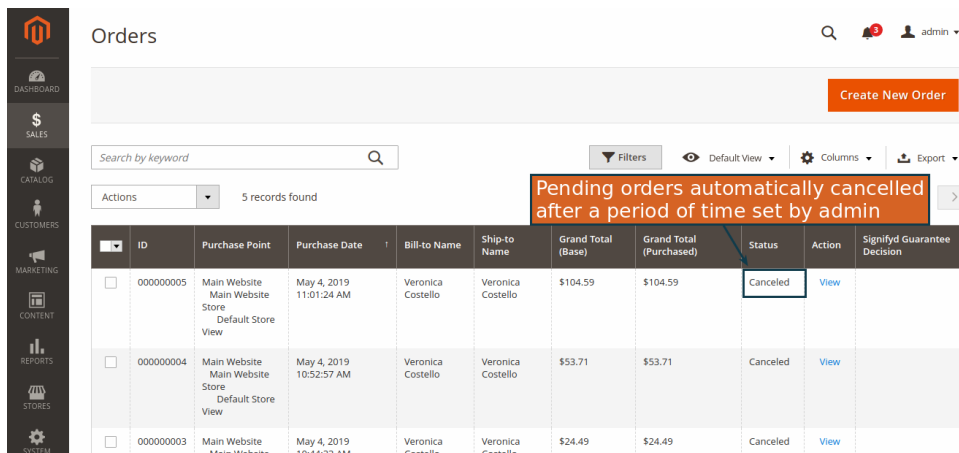
Show cancelled orders Show Log

1. **Enabled** : Select 'Yes' to enable extension
2. **Consider Collection After** : Select date to start auto cancel order functionality.
3. **Order Status Option** : Choose the order status (Pending, Pending Payment) to apply the automatic cancellation of orders.
4. **Payment Method Group** : Specify cancellation time of order for each payment method.
5. **Apply Now** : Click to apply auto cancel order without waiting for cron job.
6. **Show Log** : Click to see already canceled order by Auto Cancel Order Extension

Back-end Demo

1. Sales → Orders

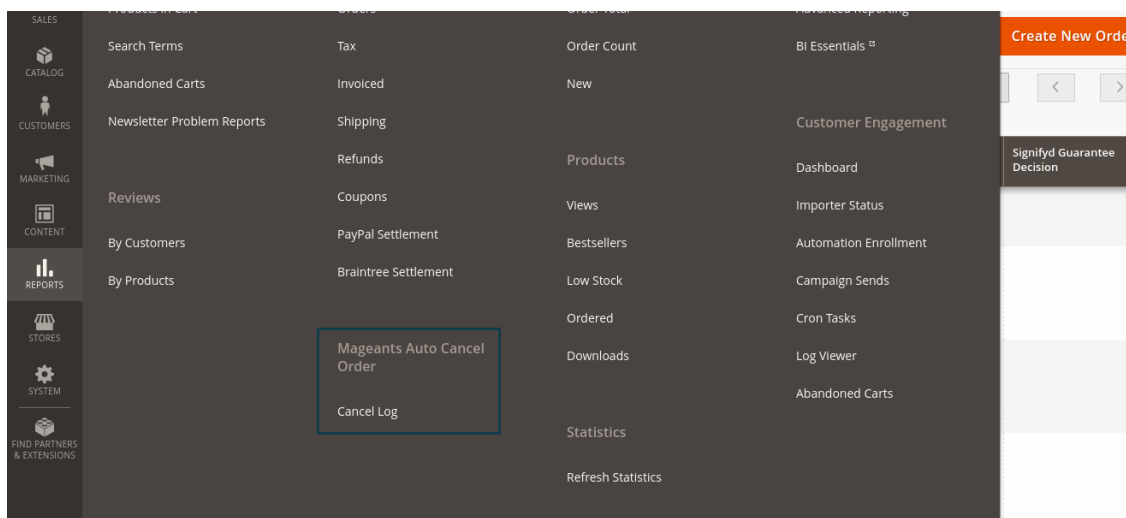
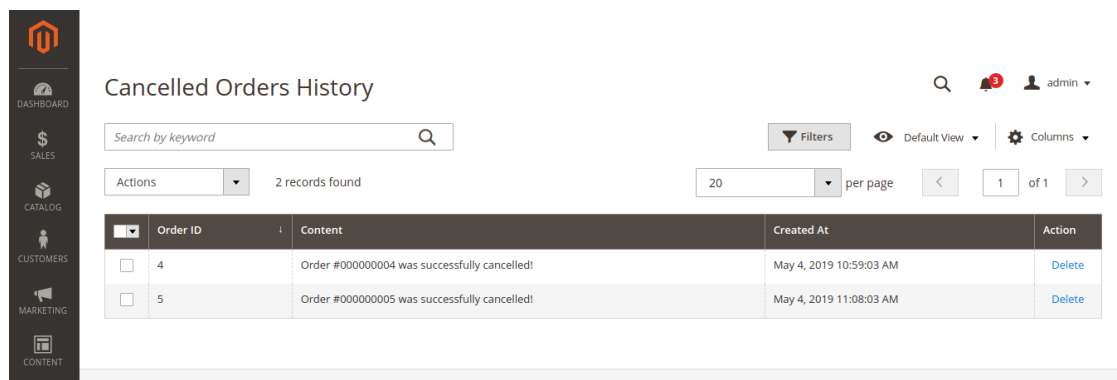
- Order status will change to 'Canceled'.



ID	Purchase Point	Purchase Date	Bill-to Name	Ship-to Name	Grand Total (Base)	Grand Total (Purchased)	Status	Action	Signifyd Guarantee Decision
000000005	Main Website Main Website Store Default Store View	May 4, 2019 11:01:24 AM	Veronica Costello	Veronica Costello	\$104.59	\$104.59	Canceled	View	
000000004	Main Website Main Website Store Default Store View	May 4, 2019 10:52:57 AM	Veronica Costello	Veronica Costello	\$53.71	\$53.71	Canceled	View	
000000003	Main Website Main Website Store Default Store View	May 4, 2019 10:49:23 AM	Veronica Costello	Veronica Costello	\$24.49	\$24.49	Canceled	View	

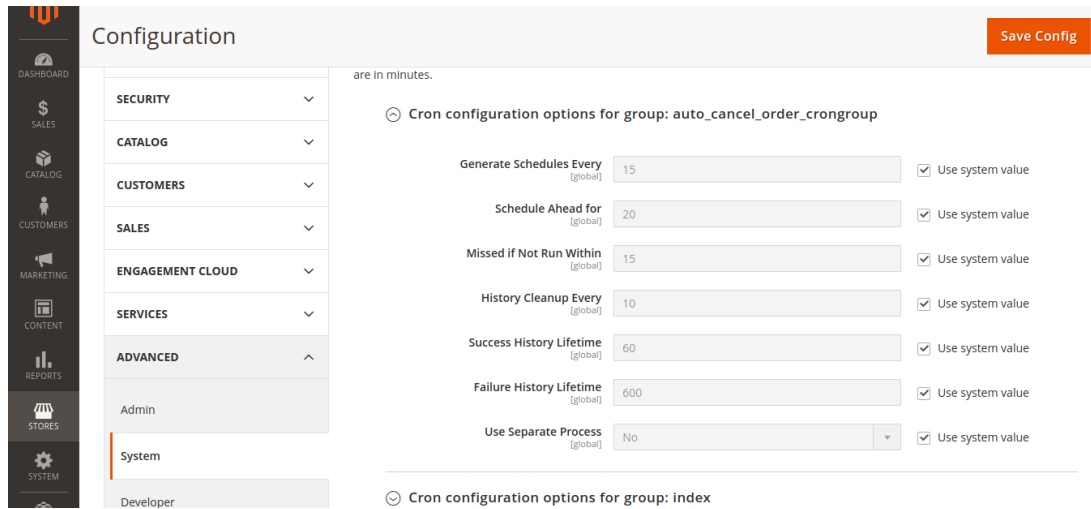
2. Reports → Mageants Auto Cancel Order → Cancel log

- User can see Already canceled order in grid.

Order ID	Content	Created At	Action
4	Order #000000004 was successfully cancelled!	May 4, 2019 10:59:03 AM	Delete
5	Order #000000005 was successfully cancelled!	May 4, 2019 11:08:03 AM	Delete

3. Admin can set configuration for cron as their requirement.



The screenshot shows the 'Configuration' page in the MageAnts admin interface. On the left is a vertical sidebar with navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, Stores, and System. The main content area is titled 'Configuration' and includes a 'Save Config' button in the top right. Below the title, there is a section for 'Cron configuration options for group: auto_cancel_order_crongroup'. This section contains several settings, each with a text input field, a checkbox for 'Use system value', and a '[global]' label. The settings are: 'Generate Schedules Every' (15), 'Schedule Ahead for' (20), 'Missed if Not Run Within' (15), 'History Cleanup Every' (10), 'Success History Lifetime' (60), 'Failure History Lifetime' (600), and 'Use Separate Process' (No). Below this section is another section for 'Cron configuration options for group: index', which is currently collapsed. The text 'are in minutes.' is positioned above the first section.

Front-end Demo

- Customer can see canceled order in front end in 'My Order' page.

My Orders

- My Downloadable Products
- My Wish List

- Address Book
- Account Information
- Stored Payment Methods
- Billing Agreements

- My Product Reviews
- Newsletter Subscriptions

Compare Products

You have no items to compare.

Recently Ordered

- Didi Sport Watch

May 4, 2019

[Reorder](#) [Print Order](#)

Items Ordered

Product Name	SKU	Price	Qty	Subtotal
Didi Sport Watch	24-WG02	\$92.00	Ordered: 1 Canceled: 1	\$92.00
Subtotal				\$92.00
Shipping & Handling				\$5.00
Tax				\$7.59
Grand Total				\$104.59

Order Information



Thank you!

Should you have any questions or feature suggestions, please contact us at:
<https://www.mageants.com/contact-us.html>

Your feedback is absolutely welcome!